

Firmware update for GoGear SA4VBE

First of all, you have to check what application to use for your firmware update. This depends on the serial number of your player:

Serial number starting with	Application to use for firmware update
MTxxI339	Device Manager (firmware upgrade + repair) & Media Converter (converting video)
SFxxI339	
Others	Philips Songbird (firmware upgrade + repair + media management)

Devices using Device Manager

Latest version FW V1.20

Benefits:

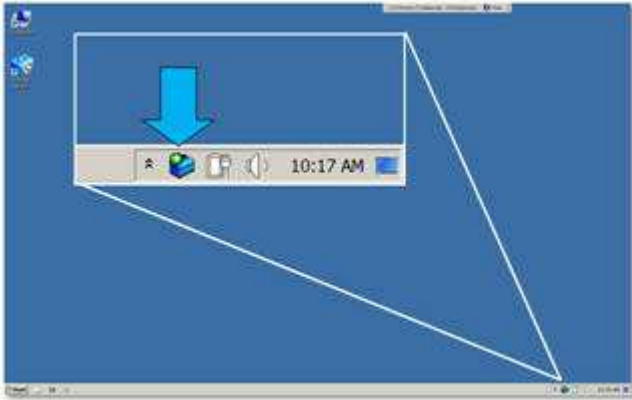
- Solve problem related to firmware upgrade

Firmware history:

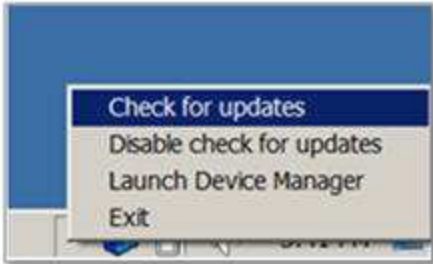
- Version 1.01 (initial release in Jan 2013)
- Version 1.09 (July 2013)
 - Improve Audible playback
- Version 1.20 (October 2013)

Update procedure:

1. Make sure Device Manager is downloaded and installed on your computer. If not, go to “**Software & Driver**” section to download the file and install accordingly. Make sure your computer is connected to the Internet.
2. Connect the device to the computer.
3. On the task bar of Windows, locate the icon of **Device Manager**. (The icon is usually located on the bottom-right corner of the screen)



4. Right-click on the icon of **Device Manager**. Select **Check for updates** when prompted.



5. If there is update available, follow the on-screen instructions.



6. After downloading the update, click on **Install now**.



(Model number shown in the screenshot for reference only)

Devices using Philips Songbird

Latest Release version FW 1.13

Benefits:

- Add hearing protection measures to comply with EU standard
- Improve User Interface

Firmware history

- Version 1.13 (March 2013)

Update procedure:



Step 1: Install Philips Songbird

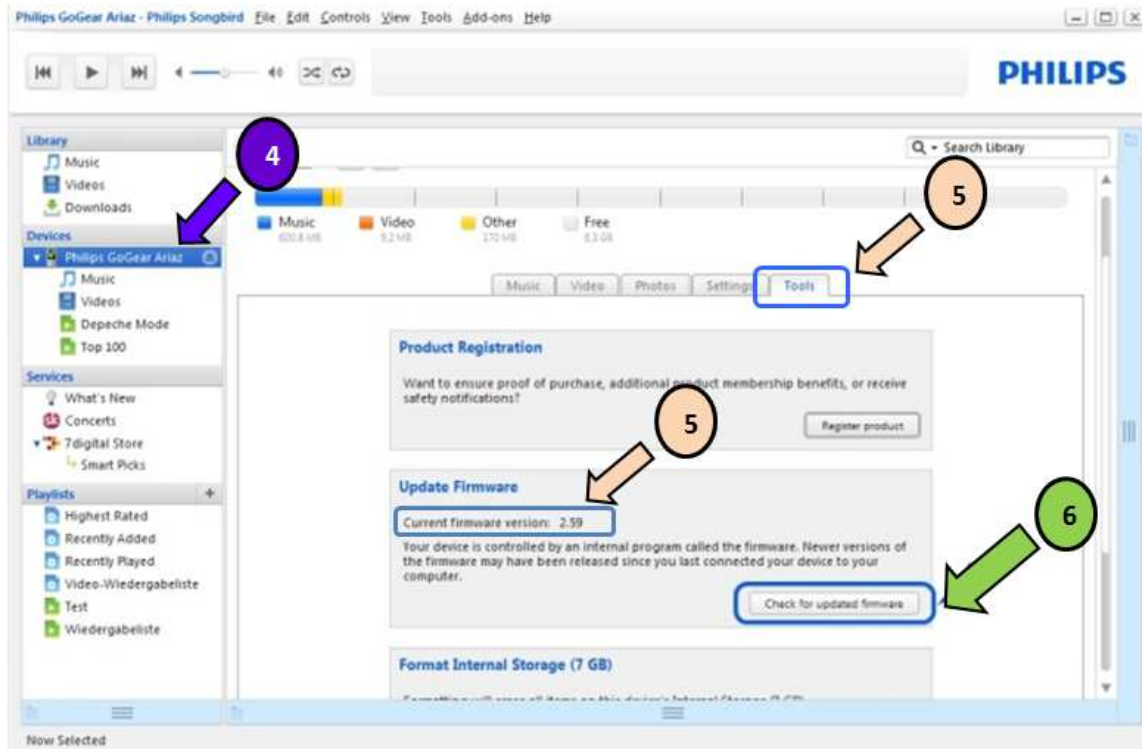
1. Download and install the Philips Songbird from www.philips.com/songbird.
2. Double click on the downloaded .exe file and follow the on-screen instructions to complete the installation.

Step 2: Update firmware via Philips Songbird

Note: Files in your GoGear will not be affected by a firmware update.

1. Make sure you have connected your PC to the Internet.
2. On the PC, start **Philips Songbird**.
3. Connect your GoGear to the PC by using a USB cable.
4. If there is a new firmware available, there will be a pop-up reminder prompting for update. If there is no pop-up reminder, click on your GoGear product in the **Devices** pane in Philips Songbird.
5. Select Tools tab and the current firmware version of your GoGear will be shown. Record this firmware version for later check-up.

6. Click on “**Check for updated firmware**” button.



7. Download and installation of firmware start automatically once Philips Songbird detects new firmware in the Internet.
8. Follow the on-screen instructions to complete the firmware update.
Note: Please do not disconnect your GoGear during update to avoid update failure.
9. Your GoGear restarts after the firmware is updated and is ready for use again.

Step 3: Check successfulness of the update

1. After the auto restart of your GoGear, press **[Settings]> [Information]** or **[Settings]> [Information]> [Player information]**.
2. The firmware version will be displayed.
3. Compare the firmware version with the one before update (shown in **Step 2 Update firmware via Philips Songbird point 5**) to verify if the new firmware is correctly updated.
4. If the existing firmware in your player is the same as before, please uninstall Songbird from your PC and retry **Step 1 Install Philips Songbird** and **Step 2 Update firmware via Philips Songbird**.