

## Software/driver information

The Device Manager Software helps you to get the latest firmware updates for your player. This Device Manager software is embedded with the latest **firmware Version 6.18**.

### Benefits of this upgrade

1. Fix some ID3 v2.2 tracks can't be correctly sorted in music library.
2. Fix digital sound artifacts when audible AAX playback and turned off the backlight after time is up.
3. Replace new Philips logo when boot up.
4. Fix some minor issues.

### How can I check the current firmware version on my player?

You can check the firmware version in your player in either of the below ways.

1. Press the **MENU** key once or more to enter the root menu in your player.
2. Select **Settings -->Information**. You will see the firmware version information.

### Or

1. Launch the Device manager software supplied with the player on your PC.
2. Connect the player with your PC. You will see both the current firmware version in your player and that one on the supporting web site on the Device Manager software page.

**IMPORTANT: Make sure your PC is connected to Internet if you take this way to check the firmware version in your Player.**

### How do I upgrade the firmware on my player?

**There is no need to download the firmware on your PC.** The Device Manager software will automatically go to the support site and download the firmware for you to upgrade your player.

1. Make sure that your PC is connected to Internet before the firmware upgrade.
2. On your PC run the Device Manager software at **Start ->Programs -> Philips Digital Audio Player -> (Model Number) Device Manager -> Philips Device Manager**.

If you have not installed this software on your PC yet, Just click the Download button in the Software/drivers section to download the latest one for your installation.


3. Connect the player to your PC.

4. Click the **Update** button on the interface of the Device Manager software. The upgrade process will continue to download firmware.

Notes: If this does not work, please right click the Device Manager Software icon in the task tray to select Check for Updates, The software **will auto search to download the firmware to finish the updating.**

5. Once the upgrade process is completed, click **FINISH** to close the application.

6. You may now disconnect the player from your computer.

If you can find an USB icon  in the task tray on your PC, just click it and then safely remove USB Mass Storage Device to disconnect the player from your PC.

## **Upgrade History**

### **Firmware version 6.14**

1. Solve the installation problem.
2. Windows 7 support.
3. Adding pre-charging ICON at Battery low level.
4. Fix Audible aax file playback problem - display incorrect when go back to previous chapter.
5. Improve the FW performance.

### **Firmware version 6.12**

1. Audible support.
2. Improve the player performance.