

Your Philips Warranty

Thank you for buying a Philips Multimedi@olutions product! This product is designed for you to offer high quality performance, ease of use and ease of installation.

Product	Asia Pacific Region	Europe Region	North America Region
CD/DVDRW/PC-CAMS/-SPEAKERS	12 months	24 months	12 months
PC-SOUNDCARD	12 months	24 months	36 months

If you have any question, please check Philips W.W.W. before you contact us, as you may find the answer already there. Should you come across any more difficulty during installation or use, before you contact Philips Technical Support, please prepare the following information so that we could solve your problem more quickly.

Purchase date		
Name	...	
Address	...	
Postal code +city	...	
Country	...	
Telephone	...	
Fax	...	
Email (Internet)	...	
Philips product + type nr.+S/N	...	
PC Environment	Processor: 486/Pentium I-II-III. Software: Windows:../DOS:/ OS/2: ...	Internal memory: ... Application program: ...
Other cards installed:...		
Other system(MAC)	Operating system..	
Question	...	

You can reach Philips in the following ways (in order of preference):

Europe Region

In case your Philips product is not working correctly, please contact first our helpdesk to assist you. If the helpdesk conclude with you that the product is defective, contact your Philips Dealer where you bought the product.

In the event you require service whilst in another country, or your dealer does no longer exist or sel Philips products, contact our helpdesk for support to solve the problem.

For helpdesk tel nrs. see the numbers in this warranty booklet.

You can also contact the Helpdesk by Email: pcperipheral@xtrasource.com

or by FAX: +31-53-486-0060

European Helpdesk:

Belgium	02-275-0701	Luxembourg	408-443-5501	Italy	02-48-27-11-53
Danmark	35-25-87-61	Netherlands	053-482-9800	Norway	22-70-82-50
Germany	0696-698-4712	Austria	01-546-575-603	Ireland	01-601-1161
Finland	09-2290-1908	Portugal	0800-831-363	Sweden	08-632-0016
France	03-8717-0033	Spain	09-17-45-62-46	Greece	00800-3122-1223
UK	0207-949-0069	Switzerland	02-23-10-21-16	Cyprus	800-92256

Open also during evenings and weekend.

World Wide Web: <http://www.pcstuff.philips.com>

North America Region (USA, Canada and the virgin Islands)

Customer Support Telephone:

CD-RW 888-541-5837 DVD ROM 888-541-7794 PC Cameras 800 835 3506

World Wide Web: <http://www.pcstuff.philips.com>

Asia Pacific Region

World Wide Web: <http://www.pcstuff.philips.com>

Please contact your own dealer/distributor.

THIS GUARANTEE CARD DOES NOT COVER ACCESSORIES BELONGING TO THE PRODUCT.