Introduction:

Philips strives to continually bring you the best experience from our products. To obtain the optimal performance and latest features, upgrading the firmware of the product is highly recommended.

Check software version

1. Power on the SoundStage
2. Press 🔇
3. Press "**AUX/AUDIO IN**" twice
4. The software version is shown on the LED display

Preparation for firmware upgrade:

- A PC with an archive utility that supports the ZIP-format (e.g. WinZip for Windows).
- A USB flash device with enough free space to hold the firmware file.
  (You can check the size of the firmware file at the top of the screen.)
  - An empty one is advised to avoid a crash among files.
  - Make sure the USB flash device is formatted for FAT file systems (e.g., FAT16 or FAT32).

Procedure to upgrade the firmware

1. **Download firmware file**
   Click on the **Download** icon at the top of the screen to download the new firmware package to your computer.

2. **Unzip the downloaded file**
   Extract the firmware upgrade file from the zip archive. You will get a bin file.

3. **If you want to upgrade the firmware on and higher than 43 version**
   i. Cut and paste the bin file in the root directory in the USB flash drive.

   ii. Turn on the product.

   iii. Insert the USB flash drive into the USB slot.

   iv. Switch to the 'USB' source by pressing the 'USB' button on the remote control.

v. Press the remote control keys within 6 seconds in the following sequence [MUTE], [MUTE], [VOL+], then press and hold [SURR] key, then "UPG" will be flashing slowly on the player's display.

vi. If the firmware file is detected, "UPG" will be flashing quickly. Please press [MUTE] key on remote control to confirm to upgrade.

vii. "UPG" will be kept on the player's display until the upgrade is completed.
NOTE: Do not press any button, interrupt with the power supply or remove the USB flash device during the upgrading process, otherwise the product may become defective.

viii. The device would automatically restart when the upgrade is completed.

4. **If you want to upgrade the firmware lower than 43 version**
    i. Cut and paste the bin file in the root directory in the USB flash drive.

    ii. Turn on the product.

    iii. Insert the USB flash drive into the USB slot.

    iv. Press **USB** button on the remote control to select **USB mode**.

    v. Wait for a while for firmware upgrade.
    NOTE: Do not press any button, interrupt with the power supply or remove the USB flash device during the upgrading process, otherwise the product may become defective.

    vi. The device would automatically restart when the upgrade is completed.