

# HDR3800 Firmware Upgrade

## Firmware Upgrade

We have developed a firmware upgrade to improve your product. This upgrade is applicable for the following models:

**HDR3800/31**  
**HDR3810/31**

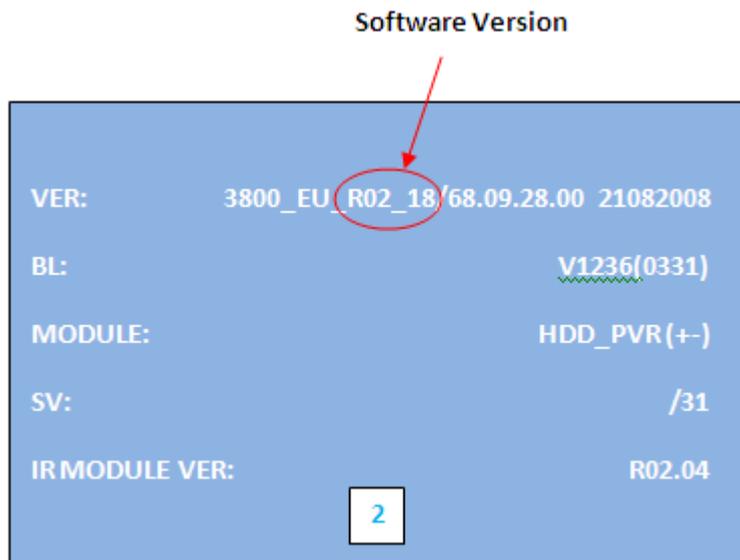
This firmware version improves: [Click here for more details.](#)

## Upgrade Procedure

### Step 1 Check your current firmware version

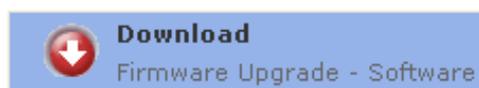
First, check your current firmware version to see if you need an upgrade:

1. Press <HOME> key and go to <Settings> to bring up the Settings menu by pressing OK key.
2. Press the ▼ key and go to <Misc>.
3. Press the ► key and then the ▼ key to go to <Version Info>. Press OK key.



4. Compare the version shown on the TV screen with this firmware upgrade version, “02\_22”. If the current software is lower than “02\_22”, proceed to **Step 2**. Otherwise, no upgrade is necessary.

### Step 2 Download firmware upgrade



Click the link to save the firmware on your computer.

### Step 3 Upgrading the firmware of your recorder (USB)

**Note:** Do not press any buttons or interrupt the mains supply during the upgrading process, otherwise the HDD/DVD recorder may become defective.

1. Extract the firmware upgrade files from the ZIP archive (**HDR3800 EU R02 22 BIN.zip**) (**Do not rename the filename.**)

**Note:** Please check to ensure that your **USB storage device** can be detected by the HDD/DVD recorder before trying to upgrade the firmware using this method.

**Note:** Please use a flash-based **USB storage device**. The startup time for HDD-based **USB storage device** is too slow and cannot be used for firmware upgrade.

2. Place the unzipped file in the top level directory (root) of the USB flash storage device.
3. Turn the recorder on and when it is running, remove any disc loaded in the tray and close the tray.
4. Press <**LIVE TV**> key and now please insert the USB flash storage device.
5. Once the USB has been detected, the HDD/DVD recorder should display a dialogue box, asking if you want to continue with the firmware upgrade. Please note that when 'OK' is selected, the HDD/DVD recorder will start the upgrade process and any unmarked content on the Time Shift Buffer is lost. Select 'Cancel' if you don't want to perform the upgrade now.
6. When 'OK' has been selected in Step 5, the upgrading status bar is shown on TV screen and display **BUSY** on the front panel. Now your HDD/DVD recorder is being upgraded with the latest firmware.
7. The upgrading is completed when the display shows **DONE**. The TV screen will show the message "Please pull out the USB Storage Device. Press OK to end upgrading."
8. Pull out the USB storage device and press <OK> on the remote control. The HDD/DVD recorder should restart automatically.

**Your product is successfully upgraded!**

## **Firmware Upgrade History**

<b>Version</b>	<b>Description</b>
<b>02_22</b>	<ul style="list-style-type: none"><li>• General improvement on the playability and stability of the HDD/DVD recorder</li><li>• Improvements to User Interface translations</li><li>• Issue fixed: In some cases, incorrect preset channel is recorded when VPS/PDC timer is executed.</li><li>• Issue fixed: Incomplete EPG data download</li></ul>