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HD4744



User manual

PHILIPS

Important

Read this user manual carefully before you use the appliance and save it for future reference.

Danger

- Never immerse the main body of the rice cooker in water, nor rinse it under the tap.

Warning

- Check if the voltage indicated on the appliance corresponds to the local power voltage before you connect the appliance.
- Only connect the appliance to an earthed power outlet. Always make sure that the plug is inserted firmly into the power outlet.
- Do not use the appliance if the plug, the power cord, the inner pot, the sealing ring, or the main body is damaged.
- Make sure that the damaged power cord is replaced by Philips, a service center authorized by Philips or similarly qualified persons in order to avoid a hazard.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to make sure that they do not play with the appliance.
- Keep the power cord out of the reach of children. Do not let the power cord hang over the edge of the table or worktop on which the appliance stands.
- Make sure the heating element, the temperature sensor, and the outside of the inner pot are clean and dry before you put the plug in the power outlet.
- Do not plug in the appliance or press any of the buttons on the control panel with wet hands.
- Never connect this appliance to an external timer switch in order to avoid a hazardous situation.

Caution

- Never use any accessories or parts from other manufacturers or that Philips does not specifically recommend. If you use such accessories or parts, your guarantee becomes invalid.
- Do not expose the appliance to high temperatures, nor place it on a working or still hot stove or cooker.
- Do not expose the appliance to direct sunlight.
- Place the appliance on a stable, horizontal, and level surface.
- Always put the inner pot in the appliance before you put the plug in the power outlet and switch it on.
- Do not place the inner pot directly over an open fire to cook rice.
- Do not use the inner pot if it is deformed.
- The accessible surfaces may become hot when the appliance is operating. Only touch the control panel and lid open button.
- Beware of hot steam coming out of the steam vent during cooking or out of the rice cooker when you open the lid. Keep hands and face away from the rice cooker to avoid the steam.
- The inner pot, steam basket, and resealable cups, during and after cooking process, may be hot and heavy.
- Do not lift and move the rice cooker while it is operating.
- Do not exceed the maximum water level indicated in the inner pot to prevent overflow.

- Do not place the cooking utensils inside the pot while cooking, keeping warm or reheating rice.
- Only use the cooking utensils provided. Avoid using sharp utensils.
- Do not use the cooking utensils provided by the rice cooker on open flame.
- To avoid scratches, it is not recommended to cook ingredients with crustaceans and shellfish. Remove the hard shells before cooking.
- Do not insert metallic objects or alien substances into the steam vent.
- Do not place a magnetic substance on the lid. Do not use the appliance near a magnetic substance.
- Always let the appliance cool down before you clean or move it.
- Always clean the appliance after use. Do not clean the appliance in the dishwasher.
- Always unplug the appliance if not used for a longer period.
- This appliance is intended to be used in household and similar applications such as:
 - ↳ Staff kitchen areas in shops, offices, and other working environments;
 - ↳ Farm houses;
 - ↳ By clients in hotels, motels and other residential type environments;
 - ↳ Bed and breakfast type environments.
- If the appliance is used improperly or for professional or semi-professional purposes or if it is not used according to the instructions in this user manual, the guarantee becomes invalid and Philips refuses liability for any damage caused.

Electromagnetic fields (EMF)

This appliance complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user manual, the appliance is safe to use based on scientific evidence available today.

Power failure backup function

This appliance has a backup function that remembers the status before a power failure, provided the power supply is resumed within two hours. If the power failure occurs during a cooking process, the countdown of the cooking time continues where it left off when the power supply resumes.

If the power failure lasts longer than two hours and the failure occurs during a cooking process, the appliance automatically resets to standby mode when the power supply resumes. Open the rice cooker, remove its contents, and start all over again.

If you have set the timer and the preset cooking process has not yet started when a power failure occurs, the process starts when the power supply resumes, provided it resumes within 12 hours.

Environment

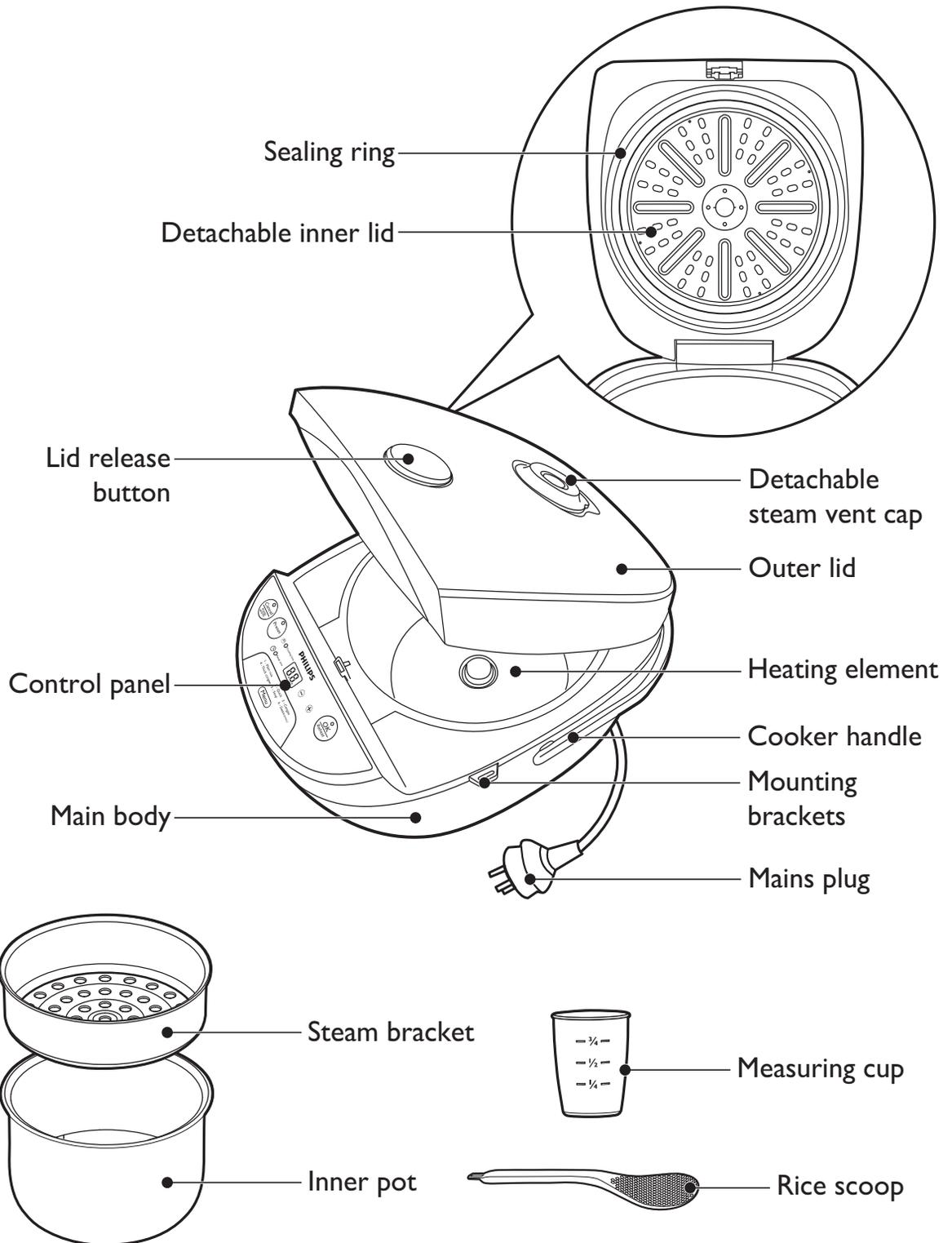


Do not throw away the appliance with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this, you help to preserve the environment.

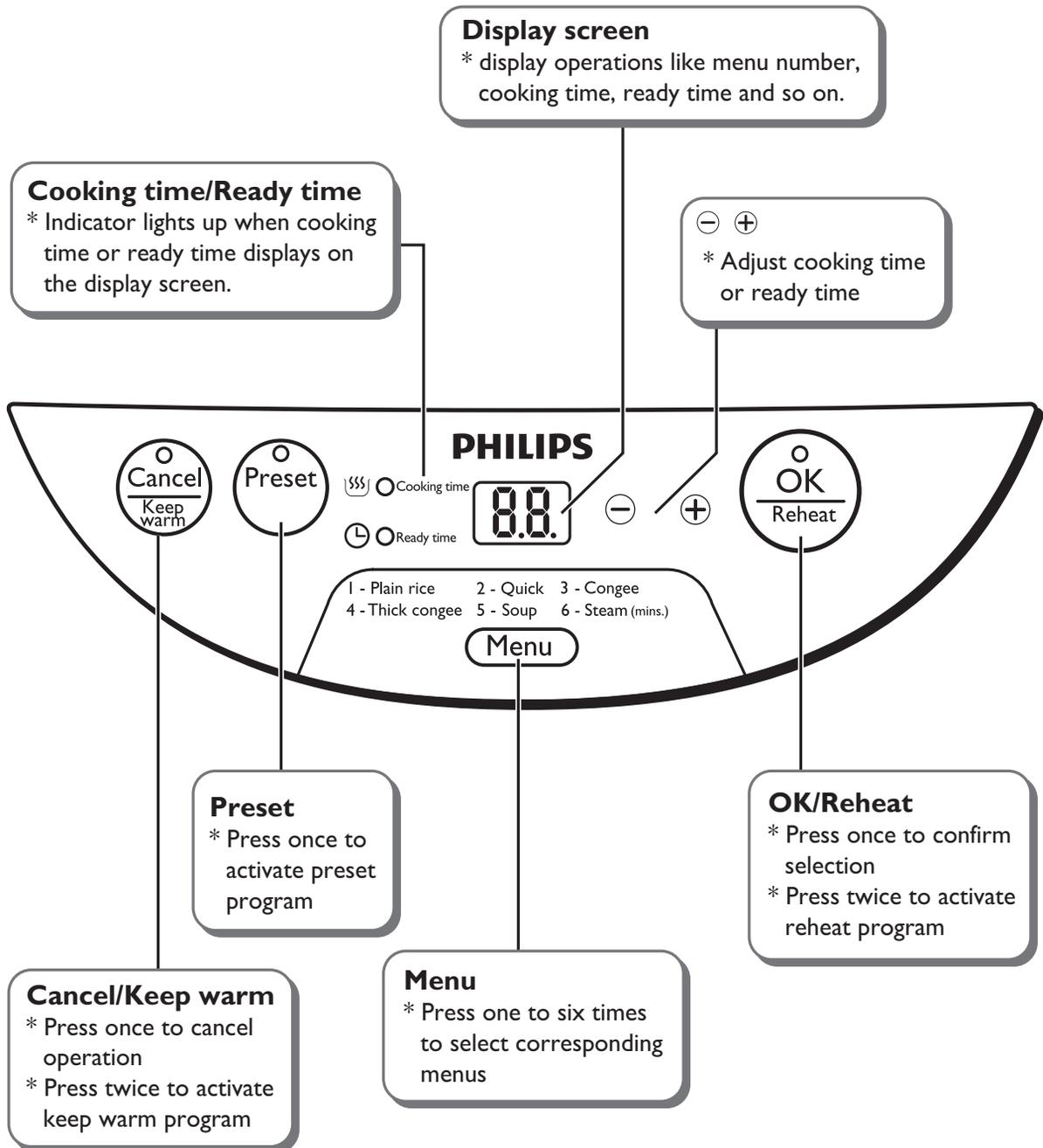
Guarantee and service

If you need information e.g. about replacement of an attachment or if you have a problem, please visit the Philips website at www.philips.com/support or contact the Philips Customer Care Centre in your country. The phone number is in the worldwide guarantee leaflet. If there is no Consumer Care Centre in your country, go to your local Philips dealer.

Product Overview



Control panel



For the first time use

- 1 Take out all the accessories from inner pot
- 2 wipe the cooker with soft cloth.
- 3 Clean the inner pot and inner lid with **6-Steam** menu.
 - Fill half pot of water in the inner pot. Close the outer lid and connect the mains plug to power supply.
 - Press **Menu** button repeatedly to select **6-Steam**.
 - Indicators of Cooking time and OK blink. Press **+/-** to adjust steam time.
 - Press **OK** to start steaming.
 - After the cooker beeps, press **Cancel** button.
 - Pour the water out of the pot after it cools.
- 4 Wash all the accessories with dish washing liquid and soft sponge. Then use a soft cloth to dry inside and outside of the pot and the accessories.



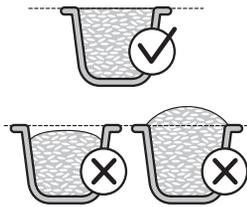
This means indicator is on



This means LED digit or indicator blinks

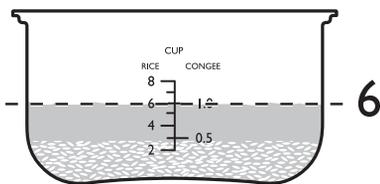
Rice, Quick (1)

1 Measure the rice with the measuring cup supplied.



- ☆ The supplied measuring cup is approx 180ml.
- ☆ You can cook 2 to 8 cups of rice each time.
- ☆ Each cup of uncooked rice normally gives two servings of cooked rice.

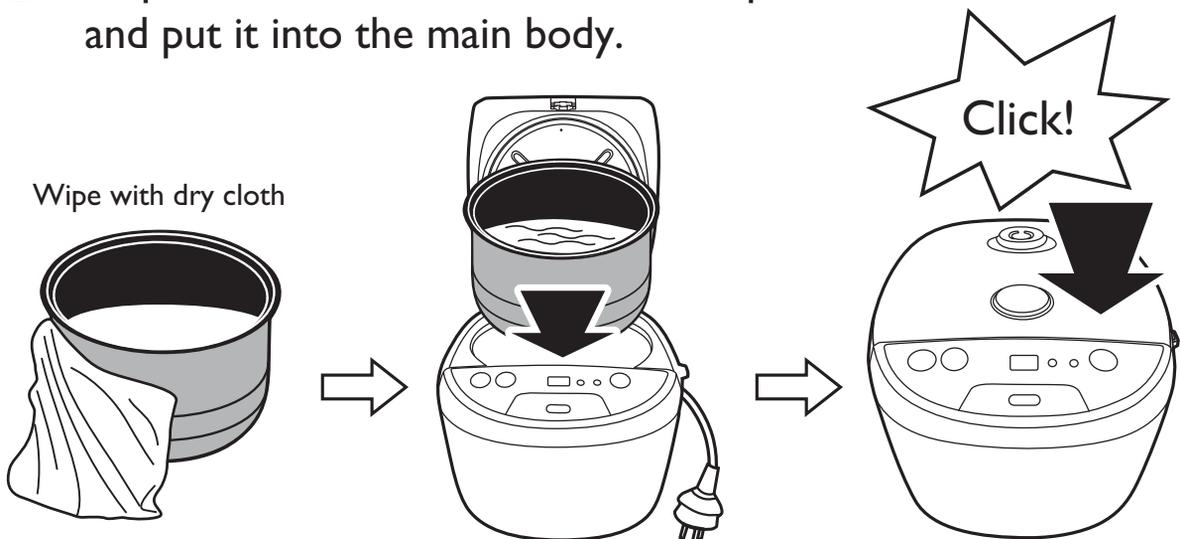
2 Rinse rice, put the washed rice in the inner pot, and fill in water.



For example, if you're cooking 6 cups of rice, add water to scale 6.

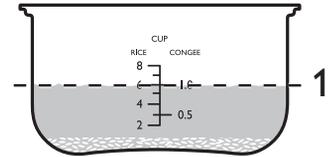
- ☆ Do not rinse rice in the inner pot, for that may scratch off the non-sticky coating of the inner pot.
- ☆ Add water to the level indicated on the scale inside the inner pot that corresponds to the number of cups and type of rice used.

3 Wipe off water outside of the inner pot and put it into the main body.



Congee/Thick Congee

1 Put ingredients for the congee into the inner pot and add water according to the scale in the inner pot.



For example, if you're cooking 1 cup of rice, add water to CONGEE scale 1.0

2 Wipe off the water outside of the inner pot and put it into the main body.

3

Press this button repeatedly to select 3-Congee or 4-Thick congee

Press **OK** to confirm

The default cooking time (in hours) is displayed

Adjust the time as needed with time counting in 0.5 hour

Press **OK** to confirm

Starts cooking and the LED digits loop around, menu number displays after each 3 loops

4

The rice cooker remains at warm keeping for 12 hours with time counting in 0.5 hour, after that it ceases warm keeping process with long beep sound.

5

Press **Cancel** to cease warm keeping, and unplug the power.

Soup

- 1 Put ingredients into the inner pot, add water as needed, and stir a little bit.
- 2 Wipe off the water outside of the inner pot and put it into the main body.
- 3

Press this button repeatedly to select 5-Soup

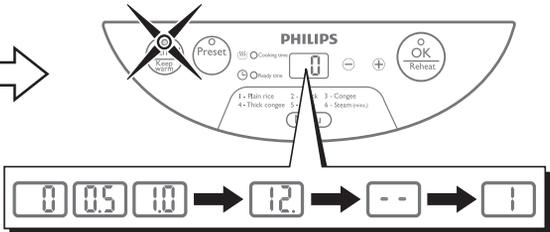
Press **OK** to confirm

The default cooking time (in hours) is displayed

Adjust the time as needed with time counting in 0.5 hour

Press **OK** to confirm

Starts cooking and the LED digits loop around, menu number displays after each 3 loops.

- 4   The rice cooker remains at warm keeping for 12 hours with time counting in 0.5 hour, after that it ceases warm keeping process with long beep sound.

- 5 Press **Cancel** to cease warm keeping, and unplug the power

Steam

- 1 Put 5 cups of water into the inner pot (you can adjust water level as needed).
- 2 Put the steam basket into the inner pot.
- 3 Put the food into the steam basket, and close the outer lid.

4

The diagram illustrates the process of selecting the 6-Steaming menu and adjusting the cooking time. It is divided into two main sections.

Top Section: Shows the sequence of button presses. First, the **Menu** button is pressed repeatedly to select 6-Steaming. Then, the **OK** button is pressed to confirm. The display shows the default cooking time of **20** minutes. Labels include: "Press this button repeatedly to select 6-Steaming.", "Press **OK** to confirm", and "The default cooking time (in minutes) is displayed."

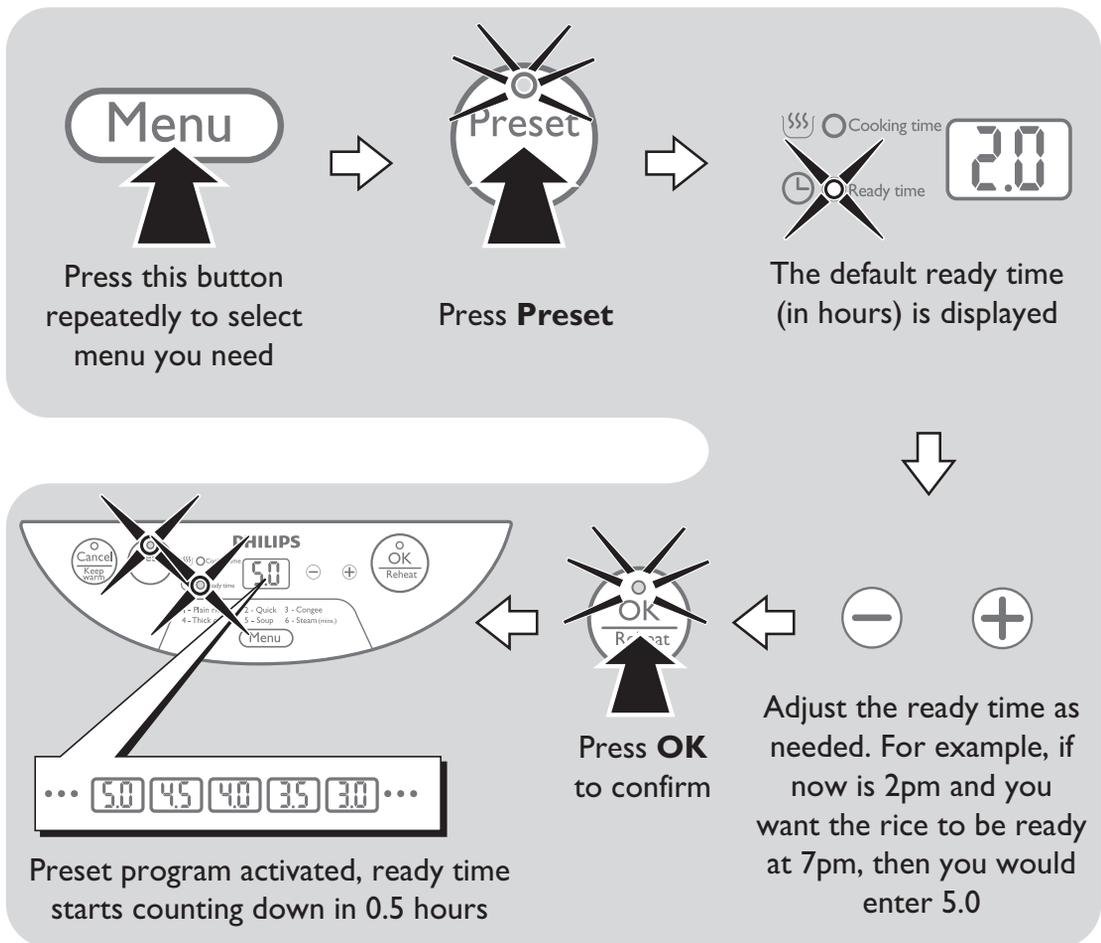
Bottom Section: Shows the rice cooker's control panel with the **Menu** button highlighted. Below it, a digital display shows the time being adjusted. Labels include: "Adjust the time as needed with time counting in 1 minutes" (with minus and plus icons), and "Press **OK** to confirm".

At the bottom of the diagram, it states: "Starts cooking and the LED digits loop around, menu number displays after each 3 loops."

- 5 When the cooking is finished, the rice cooker beeps

☆ For 6-Steaming menu, the rice cooker will not go to warm keeping process automatically. You can press **Cancel** button twice to go to keep warm process.

Preset time for delayed cooking - Rice menus



☆ When counting down to the required cooking time for the selected menu, the cooking process starts automatically.

Preset time for delayed cooking - Soup, and Congee

Menu



Press this button repeatedly to select menu you need



Press **OK** to confirm



The default cooking time is displayed



The default ready time is displayed



Press **Preset**



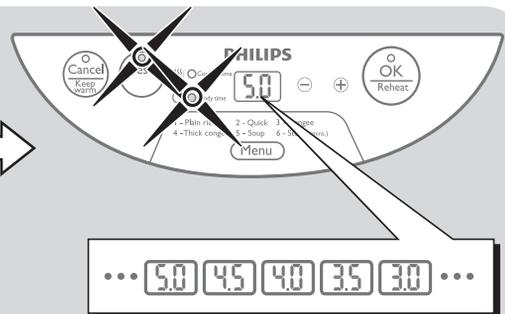
Adjust cooking time as needed



Adjust the ready time as needed



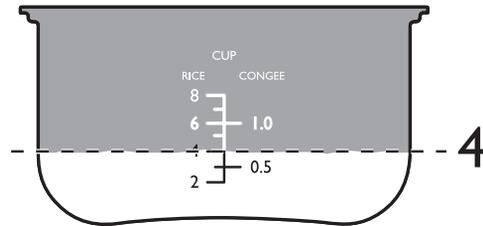
Press **OK** to confirm



Preset program activated, ready time starts counting down in 0.5 hours

Reheat

- 1 Loosen the cooled rice and evenly distribute it in the inner pot.

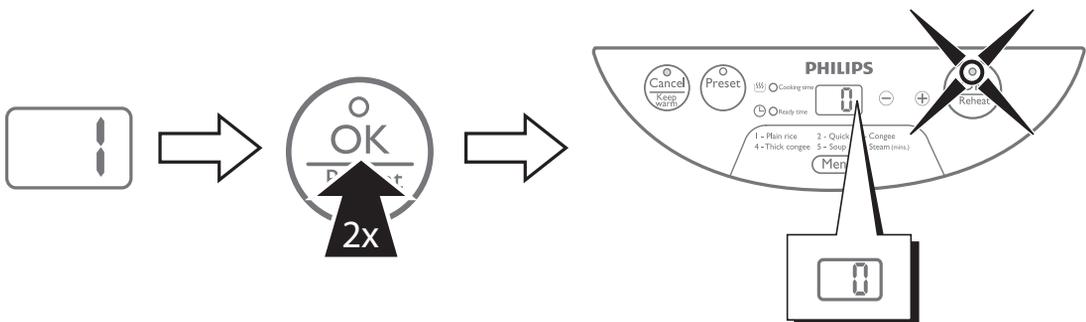


To make sure the rice heat up thoroughly, put less amount than “RICE” water level 4

- 2 Pour water onto the rice. The quantity of the water depends on the amount of rice.

☆ For example: add 3/4 cup (with the measuring cup supplied) of water to reheat the amount of rice up to “RICE” water level 4.

- 3 Under idle mode with LED digit displays “1”, press **OK** twice to start the reheating process.

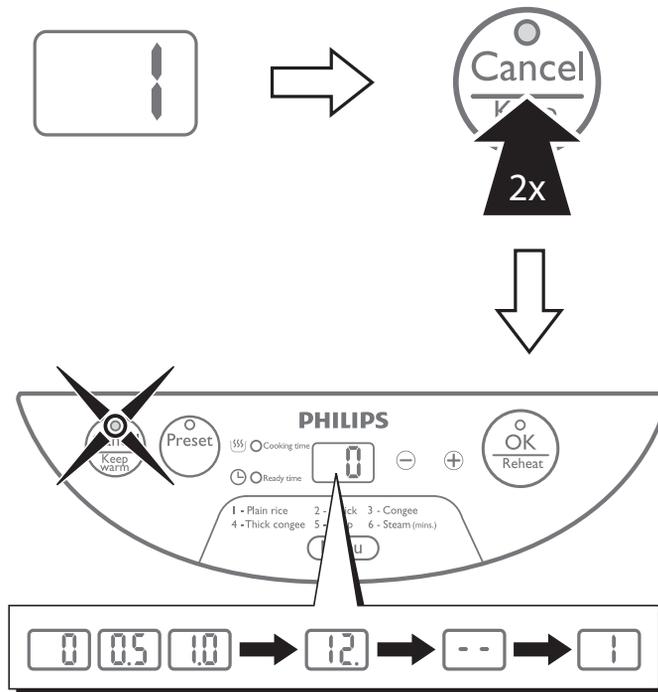


Reheating starts, and LED digit will be "0"

- 4 When the reheating process complete, the cooker beeps and turns to warm keeping automatically.

Keep warm

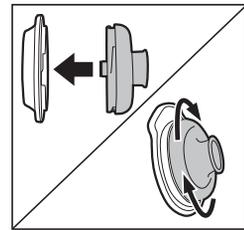
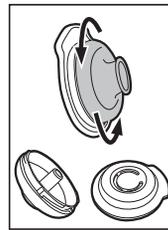
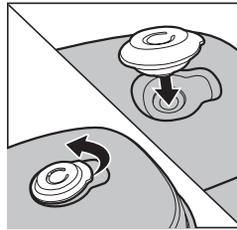
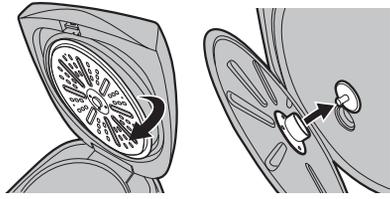
- 1 Under idle mode with LED digit displays “1”, press **Cancel** button twice to start the warm keeping process.



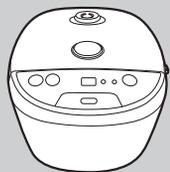
Warm keeping time counts up in 0.5 hours.

- 2 The rice cooker remains at warm keeping for 12 hours, after that it ceases warm keeping process with a long beep sound.

Clean after use

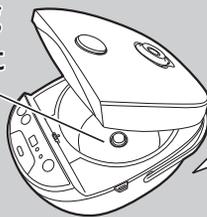


Inside of the outer lid and the main body:
Wipe with wrung out and damp cloth. Make sure to remove all the food residues stuck to the rice cooker.

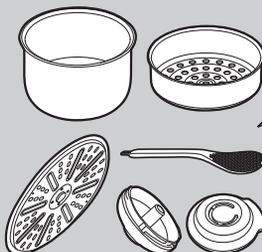


Surface of the outer lid and outside of the main body:
Wipe with a cloth damped with soap water. **ONLY** use soft and dry cloth to wipe the control panel. Make sure to remove all the food residues around the control buttons.

Heating element



Heating element:
Wipe with wrung out and damp cloth. Remove food residues with wrung out and damp cloth or toothpicks.



Rice scoop, inner pot, steam basket, steam vent cap, and inner lid:
Soak in hot water and clean with sponge.

Troubleshooting

If you encounter problems when using this cooker, check the following points before requesting service. If you cannot solve the problem, contact the Philips Consumer Care Center in your country.

Problem	Possible cause	Solution
The light on the buttons does not go on.	There is a connection problem.	Check if the power cord is connected to the cooker properly and if the plug is inserted firmly into the power outlet.
	The light is defective.	Take the appliance to your Philips dealer or a service center authorized by Philips.
The display does not function.	The cooker is not connected to power supply.	If there is no power supply, the power failure backup function does not work and the display does not function.
	The battery that supplies power to the display is empty.	Take the appliance to your Philips dealer or a service center authorized by Philips to have the battery replaced.
The rice is not cooked.	Not enough water has been added.	Add water according to the scale on the inside of the inner pot.
	The cooking process has not started.	You did not press OK button.
	The inner pot is not properly in contact with the heating element.	Make sure that there is no foreign residue on the heating element and the outside of the inner pot before switching the rice cooker on.
	The heating element is damaged, or the inner pot is deformed.	Take the cooker to your Philips dealer or a service center authorized by Philips.
The cooker does not switch to keep-warm mode automatically.	You are using Steam menu.	The automatic keep-warm mode only applies to other 5 menus.
	The temperature control is defective.	Take the appliance to your Philips dealer or a service center authorized by Philips.
The rice is scorched.	You have not rinsed the rice properly.	Rinse the rice until the water runs clear.

Problem	Possible cause	Solution
Water spills out of the appliance during cooking.	You added too much water to the rice.	<p>Make sure that you add water to the level indicated on the scale inside the inner pot that corresponds to the number of cups of rice used.</p> <p>Make sure the water does not exceed the next level on the scale, as this may cause the appliance to overflow during cooking.</p>
Rice smells bad after cooking.	Inner pot is not well cleaned and leftover from previous cooking contaminates the rice.	<p>Clean the inner pot with some washing detergent and warm water.</p> <p>After cooking, make sure the steam vent cap, inner lid and inner pot is cleaned thoroughly.</p>
Can't get to the desired cooking function	You did not press Menu button	Press Menu button repeatedly to select the desired menu as shown by the LED indicator.
Error message E5 appears on the display.	There has been a power failure during cooking or in the keep-warm mode that lasted longer than 2 hours.	When the power supply resumes, press the Cancel button to reset the appliance.

Recipes

Congee with Grains

Ingredients	Cooking time
Mixed grains: 165g Water: rice's watermark at 4	1.5 hours
Mixed grains: 330g Water: rice's water mark at 7	4 hours

Thick Congee

Ingredients	Cooking time
Rice: 0.5 cup Water: congee's 0.5 level Pumpkin: 80g	2 hours

Procedure:

- 1 Cook pumpkins until soft, mesh the pumpkin and set aside.
- 2 Soak rice in water (room temp) for 30 minutes, then discard the soaked water.
- 3 Add rice and water to the inner pot, close the lid and start the menu.
- 4 In the last 10 minutes before the cooking end, add in meshed pumpkin to the congee, stir well and close the lid.

