7 Update software

To get the best features and support, update your product with the latest software.

Note
- Before Software update, please dock the wireless surround speakers onto the main unit until Software update ended.
**The speakers would be damaged if undocked it from the main unit during Software update.
- With this product connected to the network, when software update is detected, the orange LED on the right base speaker lights up.
- The upgrade takes some time. During upgrade, "UPG" (upgrade) is displayed on the display panel of this product, and wait until the upgrade is completed.

Check software version

1. Launch Philips "HCWeSet" app on your mobile device.
   - Make sure that you connect this product to the network.
2. Go to the App home page.
3. Tap  to access the menu options.
4. Select "My Speakers".
   - The connected devices are listed.
5. Then select "About".
   - The software version number together with other product information is displayed.

Update software via Internet

1. Launch Philips "HCWeSet" app on your mobile device.
   - Make sure that you connect this product to the network.
2. Go to the App home page.
3. Tap  to access the menu options.
4. Select "My Speakers".
   - The connected devices are listed.
5. Select the name of this product, then select "Software Update" > "Network".
6. Follow the on-screen instructions to complete the update.
   - During upgrade, "UPG XX" (upgrade) is displayed on the display panel, and "XX" indicates a percentage of upgrade completion.
   - If the update is complete, this product automatically turns off and on again.
   - If the update fails, "ERROR" (error) is displayed on the display panel, then this product automatically turns off and on again, and prompts you to re-trigger the upgrade.

Update software via USB

Caution
- Do not turn off the power or remove the USB storage device when the software update is in progress because you might damage this product.

What you need
- A USB storage device that is formatted with FAT16, FAT32 or NTFS.
1. Check the latest software version on www.philips.com/support.
   - Search for your model and click on "Software and drivers".
2. Download the software into a USB storage device.
   ① Unzip the downloaded file, and make sure that the unzipped folder is named "UPG".
   ② Put the "UPG" folder in the root directory.
3. Connect the USB storage device to the (USB) connector on this product.
4 Launch Philips "HCWeSet" app on your mobile device.
   • Make sure that you connect this product to the network.
5 Go to the App home page.
6 Tap ☰ to access the menu options.
7 Select "My Speakers".
   → The connected devices are listed.
8 Select the name of this product, then select "Software Update" > "USB".
9 Follow the on-screen instructions to complete the update.
   → During upgrade, “UPG XX” (upgrade) is displayed on the display panel, and “XX” indicates a percentage of upgrade completion.
   → If the update is complete, this product automatically turns off and on again.
   → If the update fails, “ERROR” (error) is displayed on the display panel, then this product automatically turns off and on again, and prompts you to re-trigger the upgrade.