Firmware Upgrade

We have developed a firmware upgrade to improve your DVD Player.
This upgrade is applicable for the following models:

DVP3350K/55
DVP3358K/51
DVP3350K/98
DVP3356/94
DVP3350K/96
DVP3358/96

This firmware version improves: <u>Click here for more details</u>

Note: Before you proceed to upgrade, please be reminded that you need to do configuration again each time after firmware upgrade!

Upgrade Procedure

Step 1: Check your current version

It's important to write down the Software Version information of your DVD player before you start the upgrade procedure. This information is also useful in case you need to call Philips Consumer Care Center.

1. **POWER ON** the DVD player.

2. Press **SETUP** key to enter **SETUP** menu

3. Press < or > to navigate to **GENERAL** menu

4. Press < or > to navigate to **VERSION INFO**

5. *Check the software version on the DVD player by looking at the last 2 digits, for example, Version xx.xx.xx.***18**

6. Compare the software version for this upgrade (**V28**) with the version on your set. If this upgrade version is later than the version on your set, proceed to Step 2.

Step 2: Download Firmware upgrade

Click the **Download** button on the page to save the software on your computer.
Note: There are 2 methods to upgrade your DVD Player.
1. For **Optical Disc upgrade**, follow **STEP 3** to **STEP 4**.
2. For **USB upgrade**, follow **STEP 5**.

Step 3: Burning Upgrade on an Optical Disc

Note: The extracted files should not be placed in a folder on the disc but just in the top level directory (root).

1. Extract the files by unzipping the zipped file (**DVP3350k_V28.zip**) with WINZIP or another application capable of handling zipped files (**Do not rename the extracted files**)
2. Write the extracted files – not the zip file – onto a blank optical disc by using the below configurations:
   - File System: ISO 9660 + Joliet
   - File name length: max11 chars = 8+3 (Level 1)
   - Mode: 2/XA
   - Character set: ISO 9660 (ISO normal CD-ROM)
   - No Multi Session
   - Write Speed: Low
3. Finalize the disc. (The application may do this automatically.)

Step 4: Upgrade your DVD player by using an optical disc

1. Power on the DVD player and put in the disc.

2. A message will be displayed on the OSD when the upgrade file is recognized.

3. Follow the instruction displayed on the TV Screen – Press **OK** to upgrade (if applicable)

4. After reading the file, the disc will be **ejected.**

5. **Remove the disc after ejected, but DO NOT close the tray.**

6. Wait approximately 3-5 minutes for the software to be upgraded.

7. The set will restart itself once the upgrade is completed.

8. Upon wake up, please perform a "Default reset" in the Preference page under setup menu.

9. **Caution: Do not unplug or power off the DVD player while upgrading is in progress.**

Step 5: Upgrade your DVD player by using a USB device

Important: <u>Remove</u> any disc from the tray before USB device is inserted.

Note: Do not press any buttons or interrupt the mains supply during the upgrading process, otherwise the DVD player may become defective.

1. Extract the firmware upgrade files from the ZIP archive.
   (**Do not rename the filename**)

   Note: Please check to ensure that your **USB storage device** can be detected by the set before trying to upgrade the firmware using this method. If the **USB storage device** cannot be detected, please follow **STEP 3** to **STEP 4** to upgrade using an **Optical Disc**.

   Note: Please use a FLASH based **USB storage device**. The startup time for HDD based **USB storage device** is too slow and cannot be used for firmware upgrade.

2. Unzip the file and place the file on a USB flash storage device (at least 64Mb in size).
3. Turn the DVD player on and when it is running, insert the USB device.
4. Press the **USB** button on the remote control.
5. A dialogue will appear, follow the instructions to update the software of your DVD player.
6. When the disc tray is ejected, you may remove the USB device.

Caution: Do not unplug or power off the DVD Player while upgrading is in progress

Note: Please make sure to **delete** the upgrade file from the USB device before using it on the player again. This will prevent the player from performing the upgrade again.

Your DVD player is successfully upgraded!

Firmware upgrade history

Version	Description
V18	Initial release
V28	Change karaoke scoring pictures. Modified the default volume of the karaoke; Adding file name scrolling for ISO disc; Adding the function of displaying embedded album art for special mp3. Modified that No reaction to RC command after exit 'SETUP' during JPEG playback; Modified that no effect of "Volume" button from remote control on sound audio output on DVP3356/94; Adding VFD reset operation while power on. Update the OSD Modified some UI problems. Solved the RC pass through problem.