

Firmware Upgrade

We have developed a firmware upgrade to improve your DVD Player.
This upgrade is applicable for the following models:

DVP3310K/93
DVP3310/94
DVP3310K/98
DVP3310/96
DVP3316/94

This firmware version improves: [Click here for more details](#)

Note: Before you proceed to upgrade, please be reminded that you need to do configuration again each time after firmware upgrade!

Upgrade Procedure

Step 1: Check your current version

It's important to write down the Software Version information of your DVD player before you start the upgrade procedure. This information is also useful in case you need to call Philips Consumer Care Center.

1. **POWER ON** the DVD player.
2. Press **SETUP** key to enter **SETUP** menu
3. Press < ▼ > to navigate to **Preferences** menu
4. Press < ▼ > to navigate to **Version Info**
5. Check the software version on the DVD player by looking at the last 2 digits, for example, BE Version:
DVP33xx_xx.**28**
6. Compare the software version for this upgrade (**V36**) with the version on your set. If this upgrade version is later than the version on your set, proceed to Step 2.

Step 2: Download Firmware upgrade

Click the **Download** button on the page to save the software on your computer.

Note: There is 1 method to upgrade your DVD Player.

1. For **Optical Disc upgrade**, follow **STEP 3** to **STEP 4**.

Step 3: Burning Upgrade on an Optical Disc

Note: The extracted files should **not** be placed in a folder on the disc but just in the top level directory (root).

1. Extract the downloaded firmware files with WINZIP or another application capable of handling zipped files (**Do not rename the extracted files**)
2. Write the extracted files – not the zip file – onto a blank optical disc by using the below configurations:
 - File System: ISO 9660 + Joliet
 - File name length: max11 chars = 8+3 (Level 1)
 - Mode: 2/XA
 - Character set: ISO 9660 (ISO normal CD-ROM)
 - No Multi Session
 - Write Speed: Low
3. Finalize the disc. (The application may do this automatically.)

Step 4: Upgrade your DVD player by using an optical disc

1. Power on the DVD player and put in the disc.
2. A message will be displayed on the OSD when the upgrade file is recognized.
3. Follow the instruction displayed on the TV Screen – Press **OK** to upgrade (if applicable)
4. After reading the file, the disc will be **ejected**.

5. **Remove the disc after ejected, but DO NOT close the tray.**
6. Wait approximately 3-5 minutes for the software to be upgraded.
7. The set will auto go into standby mode once the upgrade is completed.
8. Upon wake up by press Standby-On key, please perform a “Default reset” in the Preference page under setup menu.
9. **Caution: Do not unplug or power off the DVD player while upgrading is in progress.**

Your DVD player is successfully upgraded!

Firmware upgrade history

Version	Description
V36	<ol style="list-style-type: none"> 1. Solve the issue: OSD language does not change to selected language for some menu/message. 2. Solve the issue: Pop sound can be heard when set Voice cancel to ON for KARAOKE models; 3. Solve the issue: when play SVCD, Screen Fit function is NOK 4. Revise the issue playback CDDA disc OSD can not show "CDDA" 5. Revise Upgrade background paper; 6. Solve the issue Can't playback India complain disc "15 in 1" 7. Solve the issue OSD show "Press play to continue" for about 2-3 seconds when during playback eject the tray; 8. Solve the issue: OSD Time display and FTD not standardized during playback CDDA disc; 9. Solve the issue: Copy Free signal from DUT output is Copy Once when playback Copy Free DVD disc; 10. Solve the issue: Karaoke: No picture displayed for 'Good effort' scores 11. Solve the issue: No UOP sign display for Audio key during playback of WMA; 12. Solve the issue: Music slideshow: DVD playback freeze after Music slideshow then playback MP3 ID3 tag with jacket picture; 13. Revise the issue: Wallpaper not shown during SW upgrade; 14. Solve the issue: Incomplete message of "First files shown number is 2000" when any JPEG more than 2000 files; 15. Revise some words display in Banaras, Malaya, Thai, Korean, Traditional Chinese, Simplified Chinese, Hindi OSD translations 16. Solve the issue: 'Repeat A-B' not functioning on RC when playback DVD/VCD/CD 17. Solve the issue: Karaoke: Score setting reset to default after Karaoke is Off; 18: Solve the issue: Karaoke: No 'Good effort, try harder again' message displayed for scoring below '30' 19: Revise the issue: Karaoke score mark is lower than expected 20: Revise the issue: when playback WMA/MP3/JPEG, press Repeat key but don't actualize the function 21: Revise the issue: DVD: Navigate zoom key twice then able to change zoom feature from 16:9 to Q+1 22: Solve the issue: OSD: No translation translated for different languages