DVDR3475 Firmware Upgrade

Firmware Upgrade

We have developed a firmware upgrade to improve your product.
This upgrade is applicable for the following models:
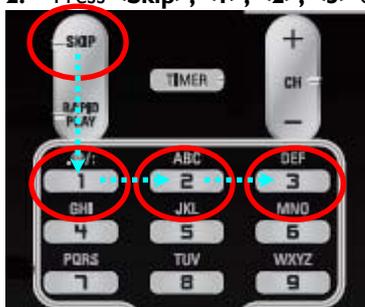DVDR3475/37

Note: Before you proceed to upgrade, please be reminded that you need to do configuration again each time after firmware upgrade!

Upgrade Procedure

Step 1 | **Check your current version**

First check your current firmware version to see if you need to upgrade:
1. When TV shows Philips wallpaper, close disc tray with no disc.
2. Press **<Skip>, <1>, <2>, <3>** on the remote control

Note: In case the firmware version does not appear on the screen, eject and close the disc tray to reset, and repeat step 2.
3. The software version will be displayed on the TV screen as shown in the **example** below.
   BE Version: RL4PxxxxxH1E
   FE Version: xxx_xxx_xxx

4. Compare your recorder firmware BE version shown on screen with this version,
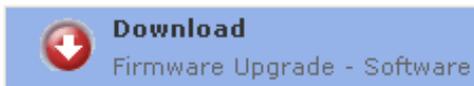   **RL4P29848H1E**
   FE Version: R40_016_000

5. If your existing firmware BE and FE version is lower than the above version(highlighted in **BLUE**), please proceed to **Step 2 (Download firmware upgrade) below.**
   Otherwise, you do not need to upgrade.
Note: Press the <BACK> button to exit the version information screen.

Step 2 **Download firmware upgrade**

Click the link to download the new firmware package on your computer. The package is compressed into a single ZIP archive: **DVDR3475_RL4P29848H1E.zip**

Step 3 **Burning the firmware on CD-R / CD-RW**

Note: You will need one blank CD-R or CD-RW disc for this step.

	Tip: For more
	information on burning
	software we refer to
	two popular burning
	software programs

1. Extract the firmware upgrade files from the ZIP archive:
   RL4P29848H1E.MOT
   R40_016_000.MOT
   (**Do not rename the filenames**)

www.nero.com
www.easycdcreator.com

2. Burn the extracted file (not the ZIP file) onto a blank CD-R or CD-RW disc, using the following settings:
   - File System: ISO 9660 + Joliet
   - File name length : max11 chars = 8+3 (Level 1)
   - Mode : 2/XA
   - Character set : ISO 9660 (ISO normal CD-ROM)
   - No multi session
   - Write Speed: Low
3. Finalize the discs. (The application may do this automatically.)

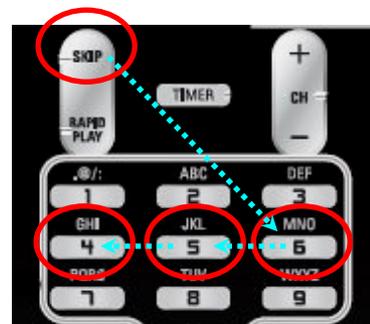**Step 4** **Upgrading the firmware of your recorder**

Note: Do not press any buttons or interrupt the mains supply during the upgrading process, otherwise the recorder may become defective.

FE firmware (1st Step)
1. Power up the recorder.
2. Press remote control button: **<Skip>, <6>, <5>, <4>**
3. Insert upgrade CDR and close the disc tray.
4. Select **R40_016_000** and press **OK**
5. Upgrade starts. When update finishes, the tray opens automatically.
6. Remove the disc and power off the set.
7. Power on the set.
8. Front-end firmware is upgraded. Proceed to **step 2.**

BE Firmware (2nd Step)
1. Power on the set
2. Press remote control button: **<Skip>, <6>, <5>, <4>**
3. Insert upgrade CDR and close the disc tray.
4. Select **RL4P29848H1E** and press **OK**
5. Upgrade starts. When update finishes, the tray opens automatically.
6. Remove the disc and power off the set.
7. Power on the set.
8. The set will now be in Initial Setup mode and upgrade is completed.
9. Follow the on-screen instructions and complete the Initial Setup to start using the DVD Recorder.

| Step 5 | Confirm successful upgrade |

1. Press **<SKIP>, <1>, <2>, <3>** on the Remote Control.
2. The software version will be displayed on the TV screen as shown in the **example** below.
   BE Version: RL4P29848H1E
   FE Version: R40_016_000

Your product is successfully upgraded!

Note: If you do not see any of the above figures, please use the same upgrade disc and **repeat** Step 4 and Step 5

Firmware upgrade history

Firmware BE Version: RL4P29848H1E
Improvements:
- **Solve hang-up after attempting playback of certain unsupported JPEG formats**

Firmware FE Version: R40_016_000
Improvements:
- **Improve optical drive performance**