

# DVDR3350H/37 Firmware Upgrade

## Firmware Upgrade

We have developed a firmware upgrade to improve your product.

This upgrade is applicable for the following model:  
**DVDR3350H/37**

**Note:** Before you proceed to upgrade, please be reminded that you need to do configuration again each time after firmware upgrade!

## Upgrade Procedure

### Step 1 Check your current version

First check your current firmware version to see if you need to upgrade:

1. Press <SETUP> to bring up the Setup Menu, then press <3>, <2>, <1>, <SELECT>
2. The software version is "3350H\_37\_R18.XX" displayed on the TV screen.
3. Compare the version shown on screen with this firmware upgrade version, 3350H\_37\_R18.10.  
If the current software is lower than **R18.10**, proceed to **step 2**.  
Otherwise, no upgrade is necessary.

### Step 2 Download Firmware upgrade



Click the link to save the software on your computer.

### Step 3 Burning Upgrade on CD-R / CD-RW

1. Extract the files by unzipping the zipped file with WINZIP or another application capable of handling zipped files (**Do not rename the extracted files**)
  - 3350H\_37F.cub
  - 3350H\_37H.cub
  - PHILIPS\_D43C\_X.bin
2. Write **EACH** of the extracted files – not the zip file – onto 3 separate blank CD-R or CD-RW disc, using the following settings:
  - File System: ISO 9660 + Joliet
  - File name length: max | | chars = 8+3 (Level 1)
  - Mode: 2/XA
  - Character set: ISO 9660 (ISO norme CD-ROM)
  - No multi session
  - Write Speed: Low
3. Finalize the disc. (The application may do this automatically.)

**Tip:** For more information on burning software we refer to two popular burning software programs

[www.nero.com](http://www.nero.com)  
[www.easycdcreator.com](http://www.easycdcreator.com)

### Step 4 Apply Upgrade to your HDD Recorder

1. Power up the HDD recorder and open the DVD tray.
2. Load the first upgrade disc containing 3350H\_37F.cub, close the tray and follow the instructions on the TV screen.
3. Upon recognize the disc, the Local Display of the HDD recorder will show "FLASH I". The TV screen will show a dialog box titled "Disc Upgrade"  
**Note:** The HDD recorder will not recognize the Upgrade Disc in the following 2 situations.
  - When the software upgrade files are not meant for your recorder ([Check the applicable models above](#))
  - Problem with writing of CD-ROM. Try again with a different CD-ROM if possible.

4. To proceed with the Upgrade, press <OK> on the remote control. You can cancel the upgrade at this point by navigating to CANCEL button as shown on TV and press <OK> on the remote control.
5. If you proceed with the upgrade, the upgrading status is shown on TV screen.
6. The upgrading process takes about 1 minute after which Local Display of HDD recorder shows "DONE" and the dialog box on TV screen indicates successful upgrading. The tray will be ejected.
7. Remove the upgrade disc before pressing <OK> on the remote control. The HDD recorder will then restart automatically.  
**Note:** Do not press any buttons or interrupt the mains supply during the entire upgrading process, otherwise the HDD recorder may become defective.
8. After restarted, the HDD recorder will prompt for the second upgrade disc by showing "LOAD" on the Local Display. Insert the disc containing 3350H\_37H.cub and close the tray.
9. After around 1 minute, wait for the Local Display of the HDD recorder show "FLASH 2". The TV screen will show a dialog box titled "Disc Upgrade".
10. Follow the instruction stated in Step 4 through Step 7.
11. After restarted, insert the disc containing PHILIPS\_D43C\_X.bin and close the tray.
12. Upon recognize the disc, the Local Display of the HDD recorder will show "LOADER". The TV screen will show a dialog box titled "Loader Software Upgrade".
13. Follow the instruction stated in Step 4 through Step 7.

**Your product is successfully upgraded!**

## **Firmware upgrade history**

**Firmware Version** 3350H\_37\_R18.10

**Release Date** 8th Dec 2006

This firmware version includes the following changes:

- Fixed the issue that incorrect help-text is shown while in "Edit Title" window of a HDD title.
- When an empty disc is used to archive a title (where the duration is longer than the disc capacity), the error message "DVD disc is full" is incorrect. Therefore, this issue is now resolved by displaying the message "Insufficient disc space".
- Resolved a Playability Issue - Distinctly hear the PAUSE during the transition between tracks where it supposed to be continuous.