

PHILIPS

NORELCO



AT928

*Rechargeable Cordless
Tripleheader Razor*

Always here to help you

Register your product and get support at
www.norelco.com/register

BC

Question?
Contact
Philips
Norelco

ENGLISH 4

Congratulations on your purchase and welcome to Philips Norelco!

To fully benefit from the support that Philips Norelco offers, register your product at www.norelco.com/register

AT928

IMPORTANT SAFETY INSTRUCTIONS

When using an electric appliance, basic precautions should always be followed, including the following:

Read all instructions before using this appliance.

DANGER

To reduce the risk of electric shock:

1. Do not reach for a corded charging stand that has fallen into water. Unplug immediately.
2. Power plug and the accessories connected to it are not for immersion or for use in shower.
3. Do not use an extension cord with this appliance.
4. Always unplug this charging stand from the electrical outlet immediately after use, except when razor is (re)charging.
5. Unplug and remove power supply cord from charging stand before cleaning.
6. The batteries used in this device may present a fire or chemical burn hazard if mistreated. Do not disassemble, heat above 100°C (212°F) or incinerate.

WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:

1. Close supervision is necessary when this razor is used by, on, or near children or invalids.
2. Use this razor for its intended household use as described in this manual. Do not use attachments not recommended by Philips Electronics North America Corporation.
3. Never operate this razor/charging stand if it has a damaged cord or charging plug, if it is not working properly, if it has been dropped or damaged, or dropped into water while plugged in. For assistance call 1-800-243-3050.

4. Keep the razor, cord, charging stand and charging plug away from heated surfaces.
5. Never drop or insert any object into any opening.
6. Do not charge or plug in razor/charging stand outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
7. Do not use this razor with a damaged or broken comb, as facial injury may occur.
8. Always put razor in charging stand first, attach cord to charging stand, then plug into outlet. Be certain plug is inserted firmly into charging stand up to mark indicated on plug. To disconnect, remove charging plug from outlet.
9. Never put the razor/charging stand in direct sunlight or store at a temperature above 140°F (60°C).
10. Keep the cord/charging stand dry at all times. Do not handle with wet hands. Do not store in a damp environment.
11. To prevent possible damage to the cord, do not wrap cord around the razor or charging stand.
12. Only use the power plug and other accessories supplied with the razor.

SAVE THESE INSTRUCTIONS

IMPORTANT: The power plug contains a transformer. Do not cut off the power plug to replace it with another plug, as this will cause a hazardous condition.

PHILIPS



45 - DAY MONEY-BACK GUARANTEE

To enjoy the closest and most comfortable shave from your new Philips Norelco Men's Razor, the razor should be used **exclusively** for 3 weeks. This allows your hair and skin enough time to adapt to the Philips Norelco Shaving System. If, after that period of time, you are not fully satisfied with your Philips Norelco Men's Razor, send the product back along with dated sales receipt and we'll refund you the full purchase price. **The razor must be shipped prepaid by insured mail, insurance prepaid, have the original sales receipt, indicating purchase price, the date of purchase, and the money-back guarantee return authorization form enclosed. We cannot be responsible for lost mail.** The razor must be postmarked no later than 45 days from the date of purchase. Philips Norelco reserves the right to verify the purchase price of the razor and limit refunds not to exceed suggested retail price.

To obtain money-back guarantee return authorization form, call 1-800-243-3050 for assistance. Delivery of refund check will occur 6-8 weeks **AFTER** receipt of refund product.

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Features

Pivoting Shaving Unit

Lift & Cut System

Razor Head Assembly

Protective Cap

Individually Floating Heads

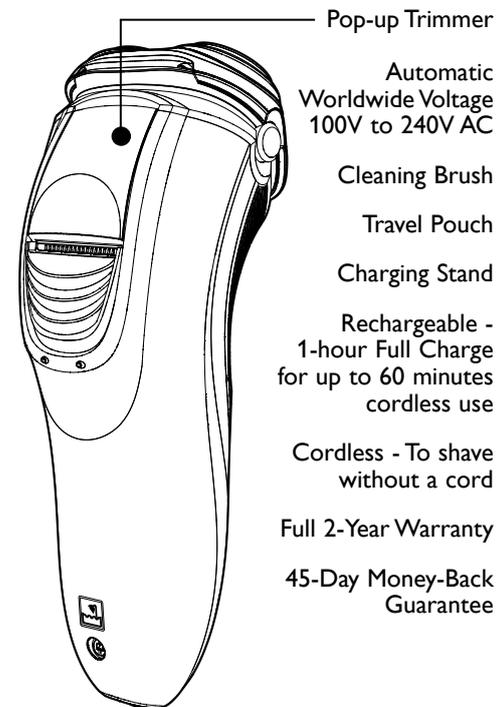
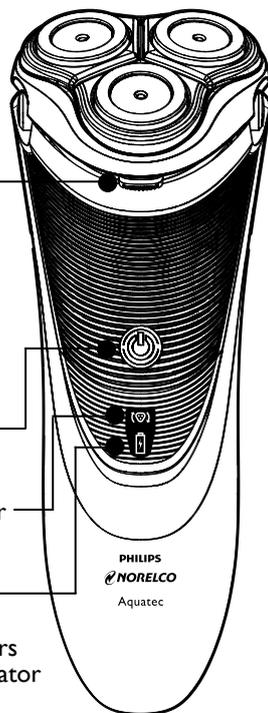
Razor Head Release Button
 • Hair Chamber captures shaven hair

Electronic On/Off Button

Razor Head Replacement Indicator

LED Charge Indicators

- Battery Charge, Full & Low Indicators
- Quick Charge Indicator



Pop-up Trimmer

Automatic Worldwide Voltage
 100V to 240V AC

Cleaning Brush

Travel Pouch

Charging Stand

Rechargeable -
 1-hour Full Charge
 for up to 60 minutes
 cordless use

Cordless - To shave
 without a cord

Full 2-Year Warranty

45-Day Money-Back
 Guarantee

How the Unique Philips Norelco  Lift and Cut Shaving System Makes Close Comfortable:



Groove channels
 beard closer to
 cutting system

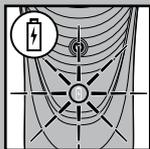
Lifter raises hair

Slots to cut long
 hairs

Holes to cut short
 hairs even closer

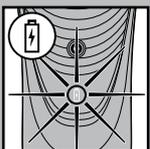
LED Multi-Purpose Display

The display provides the following information:



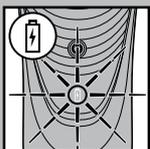
▶ Charging Indicator

-When the razor is charging, the white battery symbol blinks.



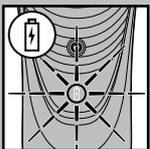
▶ Full Charge Indicator

-When the battery is fully charged, the white battery symbol lights up continuously. After approximately 30 minutes the battery symbol goes off to save energy.



▶ Low Battery Indicator

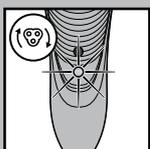
-When the battery is almost empty (5 or less shaving minutes left), the orange battery symbol blinks. When you turn the razor OFF the orange battery symbol continues to blink for a few seconds.



▶ Quick Charge Indicator

-When you charge the empty battery, the battery symbol and blinks white and orange. After approximately 3 minutes, the battery symbol continues to blink white.

- The razor now contains enough energy for a 5-minute shave.



▶ Razor Head Replacement Indicator

-Once a year, depending on your shaving behavior, the razor head replacement symbol will light up orange continuously, as a reminder to replace the razor heads.

Before First Use

- ▶ Charge the razor before you start using it (see 'Charging'). Make sure the razor is switched off before you start charging it.

Important

- ▶ Only use the power cord provided to charge the razor.
- ▶ The power plug transforms 100-240V AC to less than 24V DC.

Charging

- ▶ Charging or recharging at temperatures below 40°F or higher than 95°F adversely affects lifetime of batteries.
- ▶ If the razor is subjected to a major change in temperature, pressure or humidity, let it acclimatize for 30 minutes before using.
- ▶ Charging or recharging requires one full hour.
- ▶ A fully charged razor has a cordless shaving time of up to 60 minutes.
- ▶ When charging razor for the first time or after a long period of non-use, charge until the white battery symbol lights up continuously.
- ▶ Do not charge razor in a pouch.

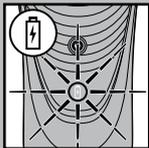
Charging with a Cord



- 1** Connect cord directly to razor and connect the charging plug into any 100V to 240V AC outlet. Use only the power cord provided.

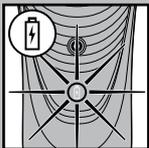
- ▶ An adaptor plug may be necessary for charging plug usage in some foreign countries. Use an attachment plug adaptor of the proper configuration for the power outlet.

The charging plug will automatically convert to work on 100V to 240V AC systems.



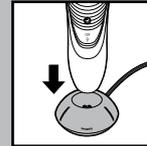
- ▶ The display on the razor will indicate razor is charging.

- 2** Charging and recharging requires a full 1 hour. A fully charged razor has a cordless shaving time of up to 60 minutes.



- ▶ When the battery is fully charged, the white battery symbol lights up continuously. After approximately 30 minutes, the battery symbol goes out to save energy.

Charging in Charging Stand

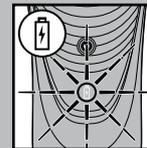


- ▶ Always place razor in stand in an upright position making sure charging contacts in bottom of stand fit into recess in bottom of razor.
- ▶ Always remove razor from stand by lifting straight up. Do not tilt razor.

- 1** Place razor in charging stand and connect the small plug of cord to charging stand. Connect the charging plug into any 100V to 240V AC outlet. Use only the power cord provided.

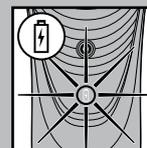
- ▶ An adaptor plug may be necessary for charging plug usage in some foreign countries. Use an attachment plug adaptor of the proper configuration for the power outlet.

The charging plug will automatically convert to work on 100V to 240V AC systems.



- ▶ The display on the razor will indicate razor is charging.

- 2** Charging and recharging requires one full hour. A fully charged razor has a cordless shaving time of up to 60 minutes.



- ▶ When the battery is fully charged, the white battery symbol lights up continuously. After approximately 30 minutes, the battery symbol goes out to save energy.

Recharging

- 1 Recharging requires 1 hour.**
Recharge when the battery symbol blinks orange.

Quick Charge

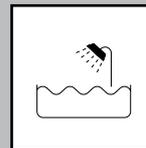
When you charge the empty battery, the battery symbol blinks white and orange. After approximately 3 minutes, the battery symbol continues to blink white. The razor now contains enough energy for a 5-minute shave.

Put It To The Test & Shaving Tips

- ▶ **21 Day Trial and Conversion Process.** It is a fact that your skin and beard need time to adjust to a new shaving system.
- ▶ Use your new razor exclusively for 3 weeks to fully enjoy the closeness of a Philips Norelco shave.
- ▶ At first you may not get as close a shave as you expect, or your face may even become slightly irritated. This is normal since your beard and skin will need time to adjust. Invest 3 weeks and you'll soon experience the full joy of your new razor.
- ▶ Stick with it! If you alternate shaving methods during the adjustment period, it may make it more difficult to adapt to the Philips Norelco shaving system.

- ▶ If you are still not convinced after 21 days, Philips Norelco will refund you the full purchase price as long as the request is received within 45 days of purchase.

How To Shave With An Electric Razor



- ▶ This symbol on the razor indicates that the razor can be used in both the bath and shower.
- ▶ The razor will not operate while power cord is connected to an electrical outlet.
- ▶ Use this razor for its intended household use as described in this manual.
- ▶ Shaving with a clean face gives the best results.

Shaving



- 1** Turn razor ON by pressing the on/off button once. Shave against the direction of beard growth using circular movements.
- 2** Stretch your skin with your free hand so blades can lift and cut whiskers. Gently press razor to skin so the floating heads can follow the contours of your face. **DO NOT** press too hard. Too much pressure can pinch the skin into the combs.
- 3** Turn razor OFF by pressing the on/off button once.



- 4** Clean the razor after each use (see chapter 'Cleaning').
- 5** Put the Protective Cap on the razor to protect razor heads.

Wet Shaving

You can also use the razor on a wet face with shaving foam or gel.



- 1** Apply some water to your skin.



- 2** Apply shaving foam or gel to your skin.

- 3** Rinse the shaving unit under the tap to ensure that the shaving unit glides smoothly over your skin.

- 4** Press the on/off button once to switch on the razor.

- 5** Move the shaving heads in circular movements over your skin.

NOTE: Rinse the razor under the tap regularly to ensure that it continues to glide smoothly over your skin.



- 6** Turn razor OFF, dry your face and thoroughly clean the razor after each use (see chapter 'Cleaning').

NOTE: Make sure you rinse all foam or gel off the razor.

- 7** When razor is thoroughly dry, put the Protective Cap on the razor to protect heads.

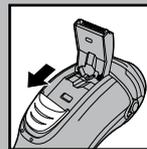


Trimming

To groom sideburns and moustache:

- 1** Turn razor ON.

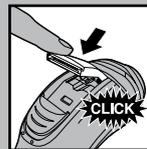
- 2** Push down spring-release trimmer switch. The trimmer can be activated while the razor is running.



- 3** Hold trimmer as shown and move in downward strokes with gentle pressure.



- 4** Close trimmer by pressing trimmer down.



- 5** Turn razor OFF.

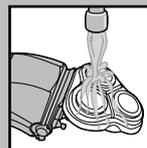
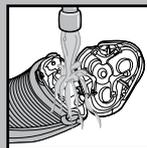
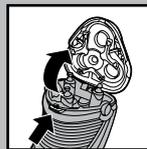
Cleaning

- ▶ Always clean your razor after each use.
- ▶ Always switch razor OFF, unplug and remove power cord before cleaning.
- ▶ Never clean, remove or replace head assembly while motor is on.
- ▶ Do not apply pressure to combs. Do not touch razor heads with hard objects as this may dent or damage precision-made slotted combs.
- ▶ Do not use razor if combs are damaged or broken. Facial injury may occur.
- ▶ Do not use compressed air, abrasives, scourers or aggressive liquids such as gasoline or acetone to clean the razor.

Cleaning the Shaving Unit

The razor heads may be quickly cleaned after each use by rinsing with hot water: Water from the tap should be on a hot setting, BUT BE CAREFUL TO TEST WATER FIRST SO AS NOT TO BURN OR SCALD HANDS.

- ▶ Regular cleaning guarantees better shaving results.
- ▶ Do not immerse razor in water.
- ▶ While rinsing razor heads, water may drip out of the base of razor. This is a normal occurrence.



- 1** Always turn razor OFF, unplug from outlet and remove power cord from razor.
- 2** Press the Razor Head Release Button to open the Razor Head Assembly.
- 3** Clean inside razor heads and hair chamber by running under hot water.
- 4** Clean outside of Razor Head Assembly by running under hot water.
- 5** Close the Razor Head Assembly and shake off excess water.
Be careful not to hit the shaving unit against anything while shaking off excess water.
- 6** Open Razor Head Assembly again and leave open to air dry.

NOTE: Do not wipe or dry the shaving heads with a towel or tissue. This could damage the shaving heads.

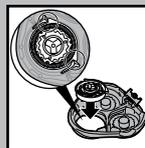
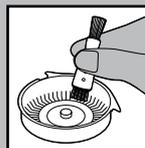
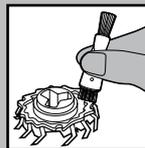
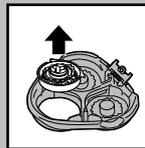
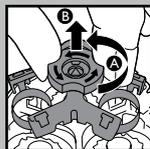
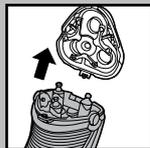
- ▶ If you used foam or gel to shave, make sure to rinse off all of it off to prevent residue build-up from clogging razor heads.

- ▶ If the shaving unit becomes detached from the razor, you can easily reattach it.
- ▶ You may also clean the hair chamber without water by using the supplied brush.

Extra-thorough Cleaning Method

Do not mix up the cutters and combs as the shaving performance may be adversely affected for several weeks before optimal shaving performance is restored.

- 1** Turn razor OFF, remove the charging plug from the outlet and power cord from the razor.
- 2** Press the Razor Head Release Button to open the Razor Head Assembly.
- 3** Pull the shaving unit off the razor.
- 4** Turn the lock counterclockwise to unlock (A) and remove the retaining frame (B).



- 5** Remove and clean one set of cutters and combs at a time.
- 6** Separate the cutter from the comb and clean it with the short bristled side of the brush supplied.

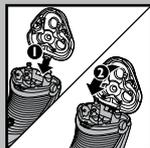
Do not clean more than one cutter and comb at a time, since they are all matching sets. If you accidentally interchange the cutters and combs, it could take several weeks before optimal shaving performance is restored.

- 7** Clean the inside and outside of the comb with the brush supplied.

For optimum performance, razor cutters and combs should be cleaned in a degreasing liquid (e.g. Philips Norelco Shaving Head Cleaning Spray, Model HQ110 or alcohol) and lubricated with one drop of mineral oil (in the center of the head). This helps prevent wear of the shaving heads.

- 8** Replace the set back into the Razor Head Assembly.

Make sure that the two pointy edges of the head fit exactly into the recesses.

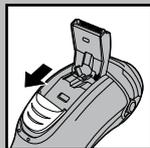


- 9** Repeat the process for the other two sets of cutters and combs.
- 10** Replace the frame and turn the lock clockwise until it locks into place.
- 11** Insert the notch of the shaving unit into the slot in the top of the razor (1) and then close the shaving unit (2).

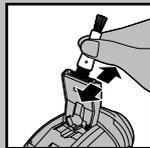
NOTE: If the shaving unit does not close smoothly, make sure you inserted the shaving heads properly and that the retaining frame is locked.

- 12** Put Protective Cap on razor to protect heads.

After Each Use: Trimmer



- 1** Turn razor OFF.
- 2** Push down spring-release trimmer switch.



- 3** Clean trimmer with the short-bristled side of the brush every time you use it. Brush up and down along the trimmer teeth.



- 4** Lubricate the trimmer teeth with one drop of mineral oil every 6 months.
- 5** Close trimmer by pressing trimmer down.

Replacing the Razor Heads

- ▶ Replace the razor heads once a year for optimal shaving results.
- ▶ Replace damaged or worn razor heads with model HQ9 Philips Norelco razor heads only.

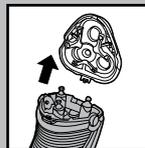
Razor Head Replacement Indicator



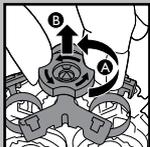
- ▶ The razor head replacement indicator symbol will light up orange continuously to remind you to replace your razor heads.



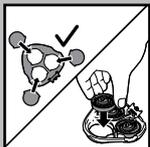
- 1** Turn razor OFF, remove the charging plug from the outlet and power cord from the razor.
- 2** Press the Razor Head Release Button to open the Razor Head Assembly.



- 3** Pull the shaving unit off the razor.



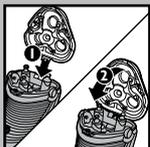
- 4** Turn the lock counterclockwise to unlock (A) and remove the retaining frame (B).



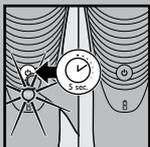
- 5** Remove the razor heads and place the new razor heads in the shaving unit.

Make sure that the two pointy edges of the head fit exactly into the recesses.

- 6** Replace the frame and turn the lock clockwise until it locks into place.



- 7** Insert the notch of the shaving unit into the slot in the top of the razor (1) and then close the shaving unit (2).



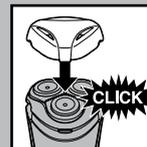
- 8** Press and hold the on/off button for at least 5 seconds to reset. The orange razor head replacement indicator symbol will go out.

NOTE: If the shaving unit does not close smoothly, make sure you inserted the shaving heads properly and that the retaining frame is locked.

This razor has no other user-serviceable parts. For assistance call 1-800-243-3050.

Storage

- ▶ Be sure razor is turned off. Remove cord from outlet and razor before storing in a safe, dry location where it will not be crushed, banged, or subject to damage.
- ▶ Do not wrap power cord around razor when storing.
- ▶ Store cord in a safe location where it will not be cut or damaged.
- ▶ Do not place or store razor where it can fall or be pulled into a tub or sink, water or other liquid while plugged in.
- ▶ Put the Protective Cap on razor to protect heads.



Assistance

- ▶ For assistance, visit our website:

**www.philips.com/support or
call toll free 1-800-243-3050**

- ▶ Online information is available 24 hours a day, 7 days a week.

Battery Removal

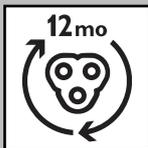


- ▶ This Philips Norelco razor contains a rechargeable Lithium-Ion battery which must be disposed of properly.
- ▶ Battery should only be removed when razor is to be discarded.
- ▶ For assistance, visit our website, www.philips.com/support or call toll free: 1-800-243-3050.

- 1** Turn razor ON.
- 2** Allow razor to run until the battery is empty/depleted.
- 3** Turn razor OFF.
- 4** Use a screwdriver to remove the screws in the back of the razor and in the hair chamber.
- 5** Remove the front and back panels with a screwdriver.
- 6** Bend the 6 hooks aside and take out the power unit.
Be careful, the hooks are sharp.
- 7** Remove the rechargeable battery.
Be careful, the battery strips are very sharp.

- 8** Do not attempt to replace battery. Insulate battery ends by covering with tape and/or place battery in a small plastic bag.
- 9** Discard your razor. Do not attempt to plug power cord into the outlet or recharge the razor after the battery has been removed.
- 10** Contact your local town or city officials for battery disposal information or call 1-800-8-BATTERY or www.rbc.com for battery drop-off locations.

Accessories



- ▶ **Replacement Heads**
Model HQ9 - For maximum razor performance, replace your Philips Norelco razor heads once a year.
- ▶ **Shaving Head Cleaning Spray**
HQ110 - Philips Norelco Shaving Head Cleaning Spray
- ▶ **Philips Norelco Razor Accessories** may be purchased at a store near you, or on our website www.philips.com/store

FULL TWO YEAR WARRANTY

Philips Electronics North America Corporation warrants each new Philips Norelco Product, Model AT928 (except cutters and combs) against defects in materials or workmanship for a period of two years from the date of purchase, and agrees to repair or replace any defective product without charge.

IMPORTANT: This warranty does not cover damage resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachment not provided with the product or loss of parts or subjecting the product to any but the specified voltage.* Use of unauthorized replacement parts will void this warranty.

PHILIPS ELECTRONICS NORTH AMERICA CORPORATION WILL NOT PAY FOR WARRANTY SERVICE PERFORMED BY A NON-AUTHORIZED REPAIR SERVICE AND WILL NOT REIMBURSE THE CONSUMER FOR DAMAGE RESULTING FROM WARRANTY SERVICE PERFORMED BY A NON-AUTHORIZED REPAIR SERVICE. NO RESPONSIBILITY IS ASSUMED FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

In order to obtain warranty service, simply go to www.philips.com/norelco or call 1-800-243-3050 for assistance. It is suggested that for your protection you return shipments of product by insured mail, insurance prepaid. Damage occurring during shipment is not covered by this warranty.

NOTE: No other warranty, written or oral, is authorized by Philips Electronics North America Corporation.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion and limitations may not apply to you.

* Read enclosed instructions carefully.

Manufactured for:
Philips Consumer Lifestyle
A Division of Philips Electronics North America Corporation
P.O.Box 10313, Stamford, CT 06904



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