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www.philips.com/welcome

AEC57000



WeCall



User manual

PHILIPS

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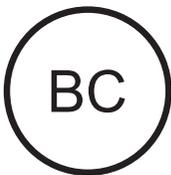
1 Important

Important Safety Instructions

The translation of this document is for reference only.

In the event of any inconsistency between the English version and the translated version, the English version shall prevail.

- Follow all instructions.
- Heed all warnings.
- Do not use this device near water.
- Clean only with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other devices (including amplifiers) that produce heat.
- Only use attachments/accessories specified by the manufacturer.
- Refer all servicing to qualified service personnel. Servicing is required when the device has been damaged in any way, such as liquid has been spilled or objects have fallen into the device, the device has been exposed to rain or moisture, does not operate normally, or has been dropped.
- Battery usage CAUTION



- To prevent battery leakage which may result in bodily injury, property damage, or damage to the unit, the batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Perchlorate Material - special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.
- CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
- The device shall not be exposed to dripping or splashing.
- Do not place any sources of danger on the device (e.g. liquid filled objects, lighted candles).



Warning

- Never remove the casing of this device.
- Never lubricate any part of this device.
- Never place this device on other electrical equipment.
- Keep this device away from direct sunlight, naked flames or heat.

About replacement of parts/ accessories

Visit www.philips.com/support to order replacement parts/accessories.

Notice

Any changes or modifications made to this device that are not expressly approved by Gibson Innovations may void the user's authority to operate the equipment.

FCC & RSS compliance statement:

This device complies with Industry Canada licence-exempt RSS standard(s) and Part 15

of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

(French)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence et la partie 15 des Règles FCC. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure info

This equipment complies with FCC's and IC's RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed and operated to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter. Installers must ensure that 20cm separation distance will be maintained between the device (excluding its handset) and users.

(French)

Cet appareil est conforme aux limites d'exposition au rayonnement RF stipulées par la FCC et l'IC pour une utilisation dans un environnement non contrôlé. Les antennes utilisées pour cet émetteur doivent être installées et doivent fonctionner à au moins 20 cm de distance des utilisateurs et ne doivent pas être placées près d'autres antennes ou émetteurs ou fonctionner avec ceux-ci. Les installateurs doivent s'assurer qu'une distance de 20 cm sépare l'appareil (à l'exception du combiné) des utilisateurs.

FCC Section 15.105 statement:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. -- Consult the dealer or an experienced radio/TV technician for help.

ICES-003 complies statement

This Class B digital apparatus complies with Canadian ICES-003.

(French)

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Disposal of your old product

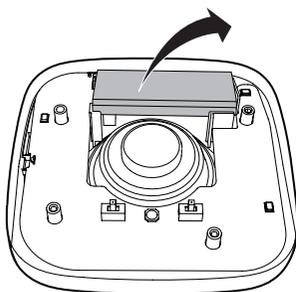
Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products and batteries. The correct disposal of these products helps prevent potentially negative consequences on the environment and human health.

Your product contains batteries, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

Please visit www.recycle.philips.com for additional information on a recycling center in your area.

Always bring your product to a professional to remove the built-in battery.



Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

Bluetooth®

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Gibson Innovations is under license.



Skype is a trademark of Skype or its related companies. Although this product has been tested and met our certification standards for audio and video quality, it is not endorsed by Skype, Skype Communications S.a.r.l. or any of their related companies.



No emergency calls with Skype

Skype is not a replacement for your ordinary telephone and can't be used for emergency calling.

Note

- The type plate is located on the bottom of the device.

2 Your WeCall speaker

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

Introduction

This Bluetooth conference speaker (WeCall speaker) allows you to:

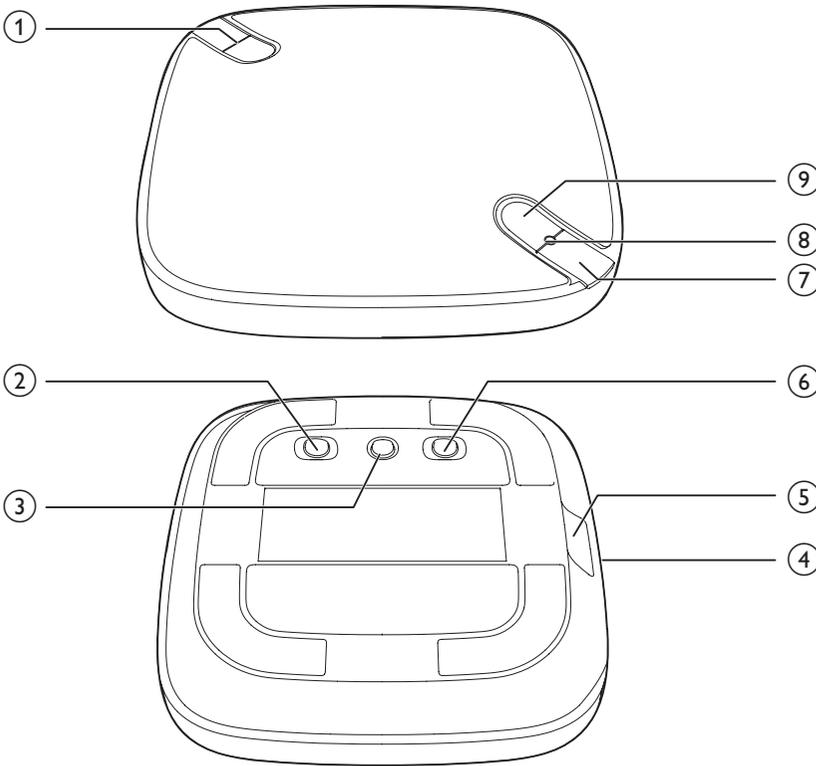
- connect to a Bluetooth enabled smartphone and make a mobile or VoIP call through the WeCall speaker directly.
- connect to a PC/Mac through the supplied USB cable and make a VoIP call through the WeCall speaker directly.
- connect to a Bluetooth enabled iPhone and make a conference call through the WeCall speaker with the help of the **WeCall App**.
- enjoy music from a Bluetooth-enabled mobile device or a PC/Mac.
- enjoy music from a PC/Mac connected through the supplied USB cable.

What's in the box

Check and identify the following which are included with your WeCall speaker:

- WeCall speaker
- Carrying case
- USB cable
- Printed materials

Product overview



- ① **🔊 / 🔊**
 - Adjust volume during a call or music play.
- ② **ON/OFF power switch**
 - Power on or off the WeCall speaker.
- ③ **CLEAR **
 - Remove the existing pairing information.
- ④ **Charge indicator**
 - Turns red when the battery is running low, or when you charge the WeCall Speaker.
- ⑤ **Micro USB socket**
 - For connection with the supplied USB cable.
- ⑥ **USB/  source switch**
 - Switch between the USB or Bluetooth audio sources.
- ⑦ ****
 - Answer an incoming mobile call.
 - End an ongoing mobile call.
- ⑧ **Source indicator**
 - Turns blue in Bluetooth mode.
 - Turns green in USB mode.
- ⑨ ****
 - Mute the 4 built-in microphones of the WeCall speaker during a call so that the other party cannot hear you.

3 Get started

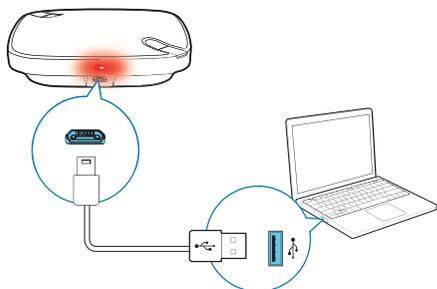
! Caution

- Use of controls or adjustments or performance of procedures other than herein may result in hazardous radiation exposure or other unsafe operation.

Always follow the instructions in this chapter in sequence.

Charge the WeCall speaker

- Connect the WeCall speaker to a PC/Mac through the supplied USB cable.
 - ↳ The charge indicator turns red.
 - ↳ When the WeCall speaker is fully charged, the charge indicator turns off.



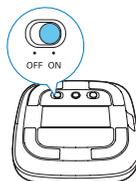
- You can also charge the WeCall speaker through a USB power adapter (not supplied).

* Tip

- When the battery is low, the charge indicator flashes red.
- It takes approximately 2 hours to fully charge the WeCall speaker.
- The fully charged WeCall speaker supports approximately 8 hours of operation.

Turn on the WeCall speaker

- Slide the power switch to the **ON** position.
 - ↳ In Bluetooth mode, the status indicator turns blue.
 - ↳ In USB mode, the source indicator turns green.



- To turn off the WeCall speaker, slide the power switch to the **OFF** position.

Connect the WeCall speaker

Option 1: Connect to a Bluetooth-enabled device

You can pair the WeCall speaker with a Bluetooth-enabled mobile device (such as your mobile phone or tablet) or PC/Mac. Then you can enjoy music from the WeCall speaker, or use it as a speaker phone when you make mobile or VoIP calls.

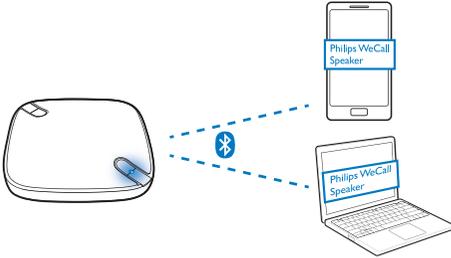
≡ Note

- The effective operation range between the WeCall speaker and your Bluetooth-enabled device is approximately 10 meters (30 feet).

- 1 Slide the source switch at the bottom of the WeCall speaker to the **0** position.



- 2 Enable Bluetooth on your Bluetooth-enabled device.
- 3 Select '**Philips WeCall speaker**' on your Bluetooth-enabled device and if necessary input '0000' as the pairing password.
 - ↳ The source indicator starts to flash blue.
 - ↳ After successful pairing and connection, the source indicator turns solid blue and the WeCall speaker beeps.



Note

- To pair with a new Bluetooth-enabled device, you can:
 1. Hold **CLEAR**  at the bottom of the WeCall speaker for more than 3 seconds to remove the existing Bluetooth connection.
 2. Disable the Bluetooth function on the currently connected device.
- The WeCall speaker can memorize up to 4 paired devices. When you pair with another Bluetooth-enabled device, the first memorized device will be overridden.

Tip

- For PC/Mac, to ensure stable performance, the USB connection mode is recommended.

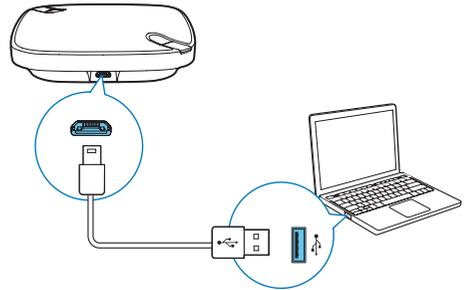
Option 2: Connect through USB

The USB cable charges the WeCall speaker and can also be used to connect the WeCall speaker to a PC/Mac to enjoy music or use it as a speaker phone when you make VoIP calls.

- 1 Slide the source switch at the bottom of the WeCall speaker to the **USB** position.



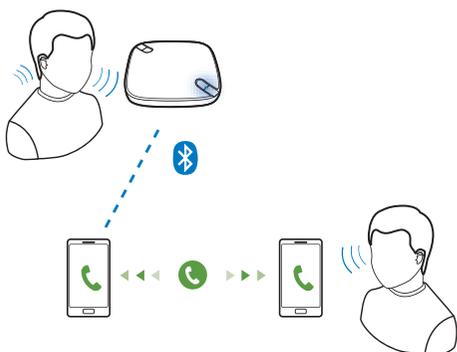
- 2 Connect the WeCall speaker to a PC/Mac through the supplied USB cable.
 - ↳ The source indicator turns green.



4 Use the WeCall speaker

Use as a speaker phone

If the WeCall speaker has been connected to a Bluetooth-enabled mobile phone or other devices such as a tablet or PC/Mac:



- 1 Make sure that you have selected the Bluetooth source on the WeCall speaker.
- 2 Make a mobile or VoIP call on your mobile phone, or a VoIP call (such as a Skype™ call) on your tablet or PC/Mac.
- 3 Use the WeCall speaker as a speaker phone during the call.

Tip

- When there is an incoming mobile call, you can press  to answer the call.
- During a mobile call, you can press  to end the call.
- During a mobile call, you can press  to mute the 4 built-in microphones of the WeCall speaker so that the other party cannot hear you.
- During a mobile or VoIP call, you can use  /  on the WeCall speaker to adjust volume.

If the WeCall speaker has been connected to a PC/Mac through the USB cable:



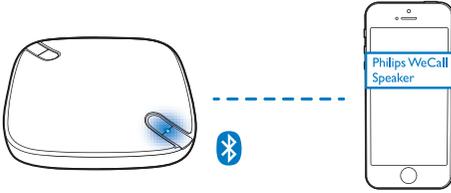
- 1 Make sure that you have selected the USB source on the WeCall speaker.
- 2 Make a VoIP call (such as a Skype™ call) on your PC/Mac.
- 3 Use the WeCall speaker as a speaker phone during the call.

Use together with the WeCall App (for iPhone)

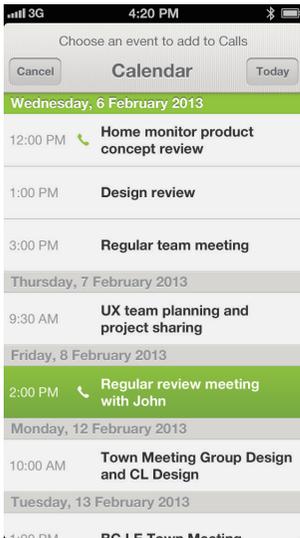
- 1 Download **Philips WeCall** to your iPhone.



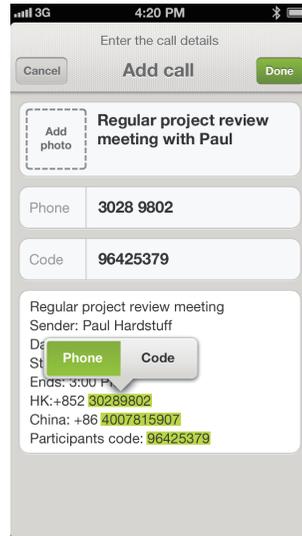
- Set up Bluetooth connection between the WeCall speaker and your iPhone (see 'Option 1: Connect to a Bluetooth-enabled device' on page 7).



- Set events for conference calls in the calendar of your iPhone or Android phone.
- Run **Philips WeCall** and import conference calls from your calendar.



- Confirm the telephone number and code.



- Make a conference call.



Tip

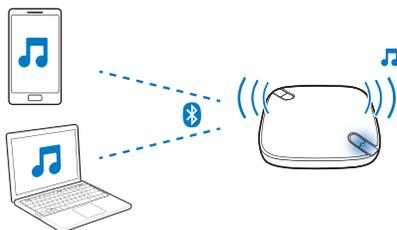
- During a call, you can use  /  on the WeCall speaker to adjust volume.
- During a call, you can press  to mute the WeCall speaker so that the other party cannot hear you.
- During a call, you can press  to end the call.
- After a call, you can press  twice consecutively to redial the last number.

Tip

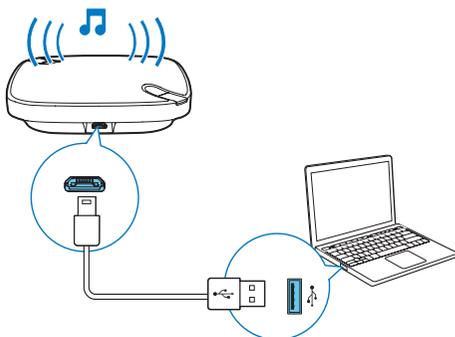
- During audio play, you can use  /  on the WeCall speaker to adjust volume.
- During audio play, you can press  to mute the WeCall speaker.

Use as a Bluetooth or PC speaker

- 1 Make sure that you have selected the correct source on the WeCall speaker.
- 2 In Bluetooth mode, start audio play on the Bluetooth-enabled device and then listen from the WeCall speaker:



- In USB mode, start audio play on the PC/ Mac and then listen from the WeCall speaker:



5 Product information

Amplifier

Rated Output Power	2W RMS
Frequency Response	80Hz -16k Hz, ± 3 dB
Signal to Noise Ratio	>75dB

Bluetooth

Bluetooth® version	V2.1 + EDR
Frequency band	2.402-2.480 GHz ISM Band
Range	10m (free space)

Speakers

Speaker Impedance	4ohm
Speaker Driver	1" speaker
Sensitivity	>84dB/1W/1m

General Information

DC Power Input	Input: 5 VDC, 1 A
Battery	Model No.: SDL-553055-1000mAh Rating voltage and capacity: 3.7VDC, 1000mAh
Dimensions	
- Main Unit (w x h x d)	110 x 28 x 110 mm
Weight	
- With Packing	0.33 kg
- Main Unit	0.17 kg

6 Troubleshooting



Warning

- Never remove the casing of this device.

To keep the warranty valid, never try to repair the system yourself.

If you encounter problems when using this device, check the following points before requesting service. If the problem remains unsolved, go to the Philips Web page (www.philips.com/support). When you contact Philips, make sure that the device is nearby and the model number and serial number are available.

No power

- Check whether the WeCall speaker is switched on (see 'Turn on the WeCall speaker' on page 7).
- Recharge the WeCall speaker (see 'Charge the WeCall speaker' on page 7).

Failed to set up Bluetooth connection

- Check whether the WeCall speaker is switched on (see 'Turn on the WeCall speaker' on page 7).
- Check whether you have selected the Bluetooth source.
- Make sure that the WeCall speaker and your Bluetooth-enabled device are within the effective operation range, that is, approximately 10 meters (30 feet).
- Remove any obstacle between the WeCall speaker and your Bluetooth-enabled device.
- Check the Bluetooth setting on your device to be connected with the WeCall speaker (see the user manual of the specific device for details).
- Hold **CLEAR**  at the bottom of the WeCall speaker for more than 3 seconds to reset, and then try again.

- If there is any issue with Bluetooth connection to a PC/Mac, upgrade the Bluetooth driver of your PC or the iOS version of your Mac.
- After first-time pairing with a Mac, the WeCall speaker may be shown as disconnected. It is not a malfunction. You just need to make VoIP calls or play music through the WeCall speaker directly to activate the Bluetooth connection.

Low volume/ no sound

- Press  /  on the WeCall speaker to adjust volume.
- Adjust volume on the connected device, such as your mobile phone, tablet, or PC/Mac.
- Charge the WeCall speaker for sufficient battery power.
- Check whether you have selected the correct source.
- Check whether the WeCall speaker is switched on.
- Check the Bluetooth or USB connection to the WeCall speaker.
- Check whether you have started audio play or any call on the connected device.

People on the other side of the phone call cannot hear me clearly.

- Make sure that the WeCall speaker is not muted.
- Keep the WeCall speaker away from the source of noises, such as the computer fan. With the acoustic beamforming technology, the WeCall speaker always has the microphone focused on the loudest sound source in the room.
- If you are using a cellular network, do not place your cellular phone on any metallic object, which may affect the quality of the phone call.
- If either side of the phone call is on a cellular network, there may be poor reception. Try to switch to the landline for better voice quality.

- Keep your WeCall speaker far enough from other cellular/ Wi-Fi/ Bluetooth devices to avoid interference.
- On the connected device, reset the Bluetooth connection with the WeCall speaker. For example, remove the bluetooth connection with the WeCall speaker and then, pair with the WeCall speaker again.
- If RF interference is strong in the room, the Bluetooth connection can be affected. Try to switch to the USB connection.



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