Always there to help you

Register your product and get support at
www.philips.com/welcome

Question? Contact Philips

AECP3000

User manual

PHILIPS

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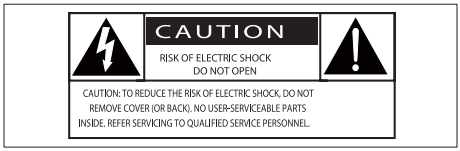
English

1 Important

Important safety information

The translation of this document is for reference only.

In the event of any inconsistency between the English version and the translated version, the English version takes precedence.



This 'bolt of lightning' indicates uninsulated material within the device may cause an electrical shock. For the safety of everyone in your household, please do not remove the covering.

The 'exclamation mark' calls attention to features for which you should read the enclosed literature closely to prevent operating and maintenance problems.

WARNING: To reduce the risk of fire or electric shock, the device should not be exposed to rain or moisture and objects filled with liquids, such as vases, should not be placed on the device.

CAUTION: To prevent electric shock, fully insert the plug. (For regions with polarized plugs: To prevent electric shock, match wide blade to wide slot.)

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched, particularly at plugs.
10. Apparatus shall not be exposed to dripping or splashing.
11. Do not place any sources of danger on the apparatus (e.g. liquid filled objects, lighted candles).
12. Only use attachments/accessories specified by the manufacturer.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. Where the MAINS plug or an appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.

Hearing safety

Listen at a moderate volume.

- Using headphones at a high volume can impair your hearing. This product can produce sounds in decibel ranges that may cause hearing loss for a normal person, even for exposure less than a minute. The higher decibel ranges are offered for those that may have already experienced some hearing loss.
- Sound can be deceiving. Over time your hearing 'comfort level' adapts to higher volumes of sound. So after prolonged listening, what sounds 'normal' can actually be loud and harmful to your hearing. To guard against this, set your volume to a safe level before your hearing adapts and leave it there.

To establish a safe volume level:

- Set your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably and clearly, without distortion.

Listen for reasonable periods of time:

- Prolonged exposure to sound, even at normally 'safe' levels, can also cause hearing loss.
- Be sure to use your equipment reasonably and take appropriate breaks.

Be sure to observe the following guidelines when using your headphones.

- Listen at reasonable volumes for reasonable periods of time.
- Be careful not to adjust the volume as your hearing adapts.
- Do not turn up the volume so high that you can't hear what's around you.
- You should use caution or temporarily discontinue use in potentially hazardous situations.

About replacement of parts/ accessories

Visit www.philips.com/support to order replacement parts/accessories.

Notice

CE 0890

Hereby, WOOX Innovations declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. You can find the Declaration of Conformity on www.philips.com/support.

Any changes or modifications made to this device that are not expressly approved by WOOX Innovations may void the user's authority to operate the equipment.

Philips and the Philips' Shield Emblem are registered trademarks of Koninklijke Philips N.V. and are used by WOOX Innovations Limited under license from Koninklijke Philips N.V."

Specifications are subject to change without notice. WOOX reserves the right to change products at any time without being obliged to adjust earlier supplies accordingly.

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

When this crossed-out wheeled bin symbol is attached to a product it means that the product is covered by the European Directive 2002/96/EC.

Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste. Correct disposal of your old product helps to

prevent potential negative consequences for the environment and human health.

Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

Bluetooth

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by WOOX Innovations is under license.

Skype is a trademark of Skype or its related companies. Although this product has been tested and met our certification standards for audio and video quality, it is not endorsed by Skype, Skype Communications S.a.r.l. or any of their related companies.

No emergency calls with Skype

Skype is not a replacement for your ordinary telephone and can't be used for emergency calling.

Note

- The type plate is located on the back of the device.

2 Your WeCall phone

To fully benefit from the support that Philips offers, register your product at www.philips.com/welcome.

Introduction

This Bluetooth conference speaker (WeCall phone) allows you to:

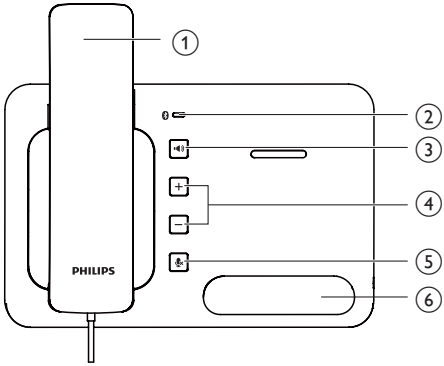
- connect to a Bluetooth enabled smartphone and make a mobile or VoIP call directly through the WeCall phone.
- connect to a Bluetooth enabled PC/Mac and make a VoIP call directly through the WeCall phone.
- connect to a Bluetooth enabled iPhone or Android phone and make a conference call through the WeCall phone with the help of the **WeCall** App.
- enjoy music from a Bluetooth-enabled mobile device or a PC/Mac.
- charge your iPhone, Android phone, or other mobile devices such as an MP3 player.

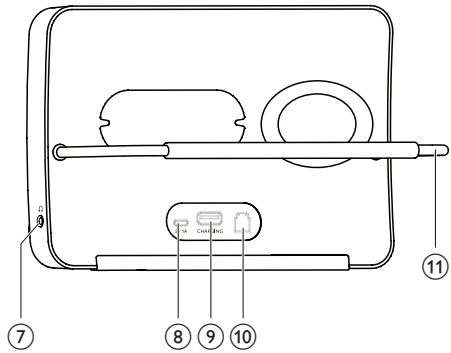
What's in the box

Check and identify that the following are included with your WeCall phone:

- WeCall phone
- Power adapter
- 1 x Android docking assembly (adapter with USB cable)
- 1 x 30-pin docking adapter
- 1 x lightning docking adapter
- Printed materials

Product overview





1. **Handset**
2. **indicator**
   - Show the Bluetooth connection status.
3.
   - Answer an incoming mobile call.
   - End an ongoing mobile call.
   - Press and hold for more than 2 seconds to manually pair with a Bluetooth enabled device.
4. **+/-**
   - Adjust volume during a call or music play.
   - Press and hold for more than 5 seconds to remove existing pairing information.
5.
   - Mute the built-in microphones of the WeCall phone during a call so that the other party cannot hear you.
6. **Dock for your mobile phone**
7.
   - Headphone socket.
8. **5V 1A**
   - Power socket.
9. **CHARGING**
   - Socket for charging your mobile devices, such as your iPhone, Android phone, or MP3 player.
10.
    - Socket for handset connection.
11. **Table stand for the WeCall phone**

3 Get started

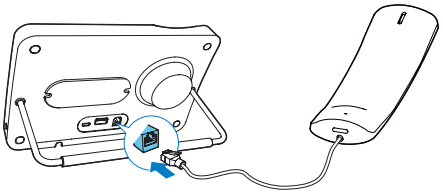
Caution

- Use of controls or adjustments or performance of procedures other than herein may result in hazardous radiation exposure or other unsafe operation.

Always follow the instructions in this chapter in sequence.

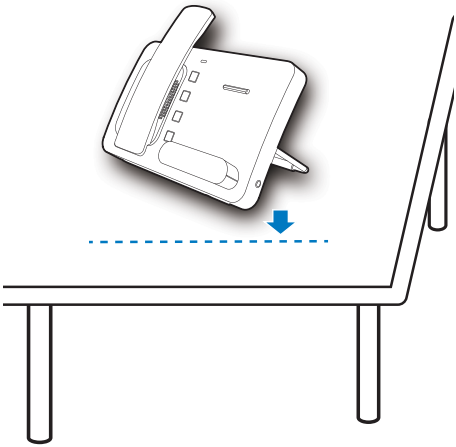
Connect the handset

- Connect the handset to the socket on the back of the WeCall phone.



Place the WeCall phone

- With the support of the table stand, place the WeCall phone on a hard and flat table close to an AC outlet.



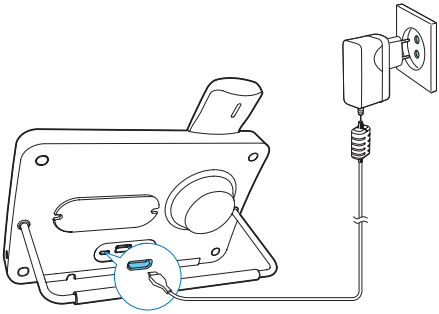
Connect power

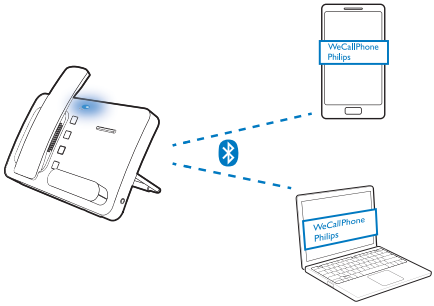
Caution

- Risk of product damage! Ensure that the power supply voltage corresponds to the voltage printed on the back or the underside of the unit.
- Risk of electric shock! When you unplug the AC power cord, always pull the plug from the socket. Never pull the cord.
- Before you connect the AC power cord, ensure that you have completed all the other cable connections.

- Connect the power adapter to:
  - the **5V 1A** socket on the back of the WeCall phone.
  - the wall outlet.

  ↳ The indicator flashes blue.





Connect to a Bluetooth-enabled device

You can pair the WeCall phone with a Bluetooth-enabled mobile device (such as your mobile phone or tablet) or PC/Mac. Then you can enjoy music from the WeCall phone, or use it as a speaker phone when you make mobile or VoIP calls.

Note

- The effective operation range between the WeCall phone and your Bluetooth-enabled device is approximately 10 meters (30 feet).
- As a power-saving feature, if there is no device available for pairing and connection, the Bluetooth indicator on the speaker turns off automatically in 5 minutes. You can press to enable Bluetooth on the speaker again.

1 Enable Bluetooth on your Bluetooth device.

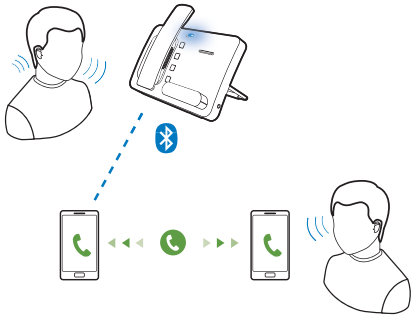
2 Select '**WeCallPhone Philips**' on your Bluetooth-enabled device and if necessary input '0000' as the pairing password.
   ↳ After successful pairing and connection, the indicator turns solid blue and the WeCall phone beeps.

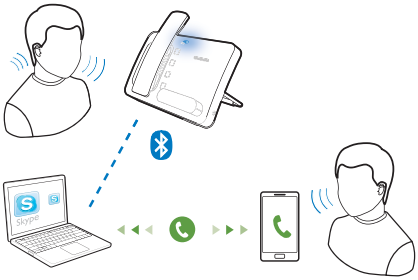
Note

- To pair with a new Bluetooth-enabled device, you can:
- 1. Hold both **+/-** on the WeCall phone for more than 5 seconds to remove the existing Bluetooth connection.
- 2. Disable the Bluetooth function on the currently connected device.
- The WeCall phone can memorize up to 4 paired devices. When you pair with another Bluetooth-enabled device, the first memorized device will be overridden.

4 Use the WeCall phone

Use as a speaker phone





1 Make a mobile or VoIP call on your mobile phone, or a VoIP call (such as a SkypeTM call) on your tablet or PC/Mac.

2 Use the WeCall phone as a speaker phone during the call.

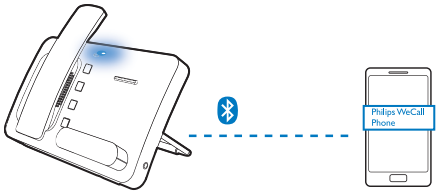
Tip

- When there is an incoming mobile call, you can pick up the handset or press to answer the call.
- During a mobile call, you can hang up the handset or press to end the call.
- During a mobile call, you can press to mute the built-in microphones of the WeCall phone so that the other party cannot hear you.
- During a mobile or VoIP call, you can use **+/-** on the WeCall phone to adjust volume.

Use together with the WeCall App (for iPhone or Android phone)

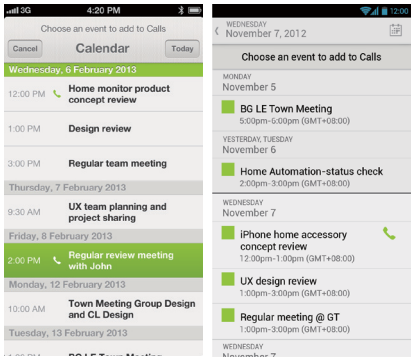
1 Download **Philips WeCall** to your iPhone or Android phone.

2 Set up a Bluetooth connection between the WeCall phone and your iPhone or Android phone (see 'Connect to a Bluetooth-enabled device' on page 8).

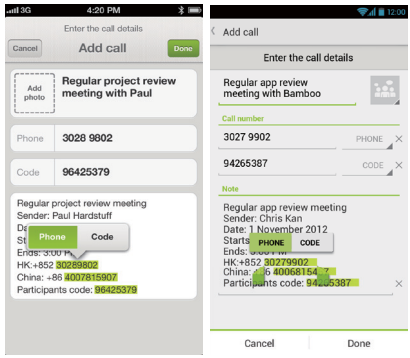


3 Run Philips WeCall and import meetings from your calendar.

- The potential conference calls will be highlighted. Choose one of them.



4 Confirm the telephone number and code.



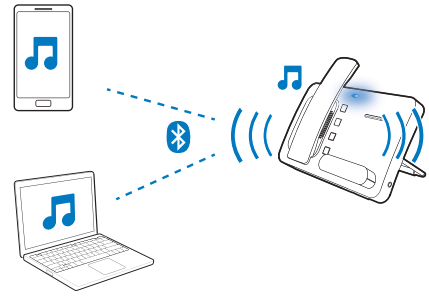
5 Make a conference call.

Tip

- During a call, you can use **+/-** on the WeCall phone to adjust volume.
- During a call, you can press to mute the WeCall phone so that the other party cannot hear you.
- During a call, you can press to end the call.

Use as a Bluetooth or PC speaker

- Start audio play on the Bluetooth-enabled device and then listen from the WeCall phone.



Tip

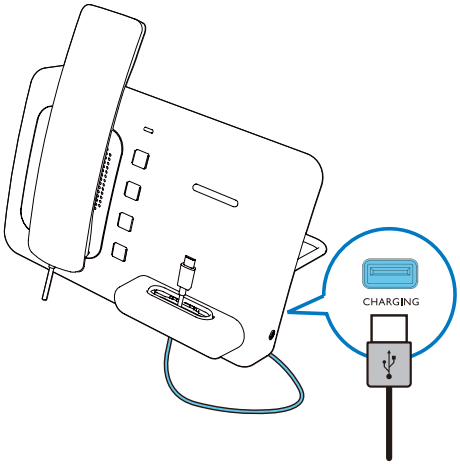
- During audio play, you can use **+/-** on the WeCall phone to adjust volume.

Charge your mobile device

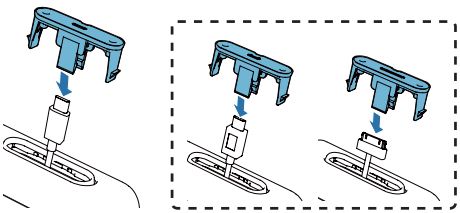
You can charge your mobile device, such as your iPod/iPhone, Android phone or MP3 player, through the 5V 500mA USB socket on the the WeCall phone.

1 For an Android phone or mobile device with a micro USB socket, connect the type A side of the supplied Android docking assembly to the **CHARGING** socket on the back of the WeCall phone.

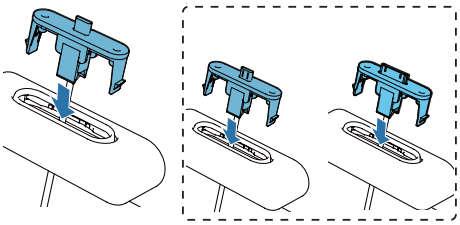
- For an iPod/iPhone with a 30-pin/lightning connector, connect the type A side of the corresponding Apple USB cable (not supplied) to the **CHARGING** socket on the back of the WeCall phone.



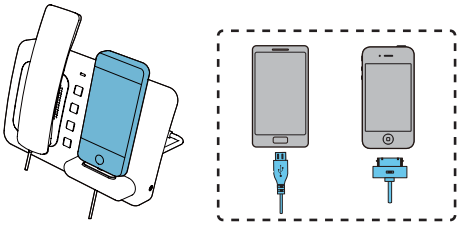
1 Lead the USB cable through the table stand and the hole in the dock, then connect it to the matching docking adapter.



2 Plug the docking assembly into the dock.



3 Dock you mobile device.
↳ The WeCall phone starts to charge your mobile device.

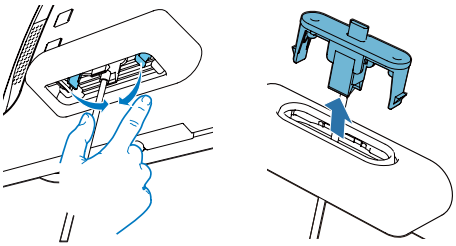


Tip

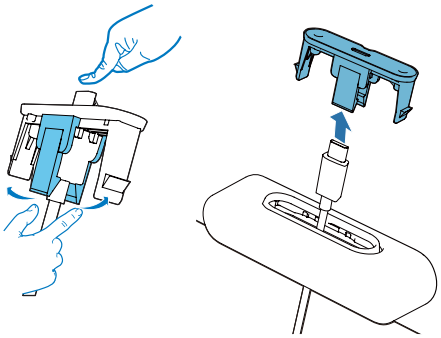
- The above step 2 is not required for Android users, as the Android docking adapter is assembled with a USB cable by default.

To detach a docking adapter and cable

1 Hold both the left and rights sides of the docking adapter to unlock and pull it out of the dock.

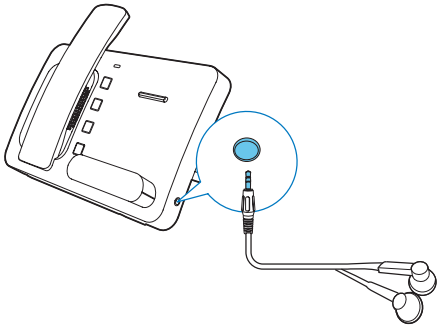


2 Release the inner locks and detach the cable from the docking adapter.



Listen through the headphone

- Plug a headphone into the 🎧 socket on the WeCall phone.



5 Product information

Amplifier

Rated Output Power	2W RMS
Frequency Response	80Hz -16k Hz, ±3dB
Signal to Noise Ratio	>75dB

Bluetooth

Bluetooth® version	V2.1 + EDR
Frequency band	2.402-2.480 GHz ISM Band
Range	10m (free space)

Speakers

Speaker Impedance	8ohm
Speaker Driver	1" speaker
Sensitivity	>84dB/1W/1m

General Information

DC Power Input	Input: 5 VDC, 1 A
Dimensions	
- Main Unit (w x h x d)	215 x 60 x 142 mm
Weight	
- Main Unit	0.37 kg

6 Troubleshooting

Warning

- Never remove the casing of this device.

To keep the warranty valid, never try to repair the system yourself.

If you encounter problems when using this device, check the following points before requesting service. If the problem remains unsolved, go to the Philips Web page (www.philips.com/support). When you contact Philips, make sure that the device is nearby and the model number and serial number are available.

No power

- Make sure that the power adapter is securely connected to both the power supply and the WeCall phone.
- Make sure that there is power at the AC outlet.

No sound

- Press **+/-** on the WeCall phone to adjust volume.
- Adjust volume on the connected device, such as your mobile phone, tablet, or PC/Mac.
- Check the Bluetooth connection to the WeCall phone.
- Check whether you have started audio play or any call on the connected device.
- Unplug the headphone.

Failed to set up Bluetooth connection

- Check whether the WeCall phone is connected to AC power.
- Make sure that the WeCall phone and your Bluetooth-enabled device are within the effective operation range, that is, approximately 10 meters (30 feet).
- Remove any obstacle between the WeCall phone and your Bluetooth-enabled device.
- Check the Bluetooth setting on your device to be connected with the WeCall phone (see the user manual of the specific device for details).
- Hold both **+/-** on the WeCall phone for more than 5 seconds to reset, and then try again.
- If there is any issue with the Bluetooth connection to a PC/Mac, upgrade the Bluetooth driver of your PC or the iOS version of your Mac.
- After first-time pairing with a Mac, the WeCall phone may be shown as disconnected. It is a not a malfunction. You just need to make VoIP calls or play music through the WeCall phone directly to activate the Bluetooth connection.

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