Software History

NOTE: Each release contains all solutions identified in the earlier version.

The latest software solves the issues below:

TPM177E_012.004.070.051 (Date published: 2020-11-10)
- Latency setting not remembered in Game and monitor picture style after TV wakes up from standby;
- Image blinking when playback 4K HDR contents;
- Netflix error TVQ-PM-100 (5.2.102) due to incorrect NTP Time Acquisition;
- flipped picture / mirrored image /no image / hang up due to corrupted data in NVM;
- Lip sync issue on DVB-S channel via HDMI set top box;
- "No signal" appears on HDMI source after exiting from Miracast connection;
- Philips Server not found due to iPv6 DNS Query fail;
- TV starts the standby shutdown counter after launching Amazon Prime Video;
- Internet browser cannot login Google account;
- Youtube livestream video stuck in "loading" phase after 30min playback duration;
- unable connect to (mesh) network
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TPM177E_012.003.070.241 (Date published: 2019-9-20)
- Popping sound via HDMI source when switching channels with Dolby Digital in set top box.
- TV reboots intermittently upon switching channels via P+/P-
- The Auto power off and sleep timer not working when running smart TV apps.
- Ambilight not working intermittently when waking up TV from standby.
- TV hang up, no response to remote control or auto wake up in specific condition.
- Volume change indicator issue while Netflix video is loading.

TPM177E_012.003.070.201 (Date published: 2019-6-10)
- Loss of channel OSD after power on, switch to smart TV before network is connected and back to DTV
- Netflix not able to load and shows black screen/loading.
- Netflix hung up when switching to DTV while Netflix video is still loading.
- Delta volume setting not stored.
- No picture seen on 4K HEVC DVB-S channels
- General Stability improvement.

TPM177E_012.003.070.191 (Date published: 2019-4-4)
- No "scrambled channel" message when zapping to a DVB-T2 scrambled channel without CAM inserted.
- Picture format issue when playing video with some Smart TV Apps.
- DVB-C favorite channel list zapping issue in some countries.
- Prime Video playback freezing issue.
- TV auto wake up and lost favorite channels issue.
- Smart TV connection issue related to ipv6 DNS query.
- Start Netflix with only black screen issue.

TPM177E_012.003.070.171 (Date published: 2019-1-16)
- Improvement on WIFI scan find no routers issue.

- Resolve ambilight brightness and switch to audio mode issues.
- Resolve France Channel CNEWS HbbTV hang up issue.
- Resolve Chili App video playback issue.
- Resolve Delta volume setting not stored issue.
- Cyber security patch.

TPM177E_012.003.070.121 (Date published: 2018-11-01)
- Resolve UI issue in v101 software.
- Channel logo database v38 update.

TPM177E_012.003.070.101 (Date published: 2018-10-01)
- Resolve Youtube video volume changed issue
- Resolve HDMI PC input time lag issue.
- Resolve USB 2.0 HDD not recognized issue.
- Resolve Astra19.2 DVB-S channel list update issue.
- Resolve DVB-T "France3" channel issue.
- Resolve TV auto wake up or not able to wake up from standby due to wifi module firmware blocked issue.
- Channel logo database v36 update.

TPM177E_012.002.070.201 (Date published: 2018-06-06)
- Resolved Miracast connection issue with mobile devices.
- Resolve Megogo App hung up issue.
- Resolve Netflix -100 error code issue.
- Add WPA2 security patch.
- Improve error recovery during TV start up.

TPM177E_012.002.070.181 (Date published: 2018-05-08)
- Resolve USB HDD video playback issue.
- Resolve USB HDD detection issue.
- Update channel logo (v29).

TPM177E_012.002.070.171 *(Date published: 2018-03-21)*
- Additional patch added for Netflix error TVQ-PM-100 issue (If Netflix error already seen before software update, please do a re-install TV, remove the AC power to TV set, wait for a minute and re-apply the AC power to the TV set.)
- Resolve DVB-C no respond to Ch+/- key and vol +/- key issue when zapping through the non-subscribed channels.
- Cannot input symbol @ with Czech, Bosnia, Serbian and Slovakia USB keyboards.
- [Spain] Wrong TV3 HD channel logo

TPM177E_012.002.070.151 *(Date published: 2018-03-02)*
- Resolve Netflix error TVQ-PM-100 issue.
- Resolve slow zapping issue (Slovenia KRS DVB-C).
- Update channel logo (v25).

After software upgrade, if you still see the Netflix error message, please do the following :
1)   Press setup key on RC, select "All settings" -> "General Settings" -> "Factory Settings";

*2)	Remove the AC power to TV set, wait for a minute and re-apply the AC power to TV set.*
Note that the picture and sound settings in the TV set will be reset to the factory default settings.

TPM177E_012.002.070.141 *(Date published: 2018-01-15)*
- Resolve TV hung up issue.
- Resolve Miracast connection issue.
- Resolve USB device detection issue.
- Improvement on HDMI Game mode performance
- Update channel logo.

TPM177E_012.002.070.061 *(Date published: 2017-11-15)*
- Resolve network and smart TV connection issues.
- Resolve the looping error message when access smart TV while TV is connecting to smart TV portal.
- Update channel logo.

TPM177E_012.002.070.051 *(Date published: 2017-10-27)*
- Wrong text positioning in 'Channel installation' menu for Netherlands-Canal Digitaal Package
- Whitelist data update
- Enable Amazon Video App
- Resolve ARC audio delay issue.

TPM177E_012.002.070.001 *(Date published: 2017-07-25)*
- Resolve favourite channel list reordering issue
- Open internet browser hint message translation issue
- Channel logo update

TPM177E_012.002.038.031 *(Date published: 2017-06-19)*
- Improvement on stability
- Channel logo update

TPM177E_012.002.009.001 *(Date published: 2017-04-26)*
- Initial production software.