

Software History

NOTE: Each release contains all solutions identified in the earlier version.
The latest software solves the issues below:

QN141E_012.003.086.128 *(Date published: 2018-01-09)*

- SSL security warning message shows when HbbTV is active.
- [SmarTV] Open Internet app cannot open.

QN141E_012.003.078.128 *(Date published: 2017-03-02)*

- Correction of OSD translation. (Russia)
- Improve on HbbTV stability. (Czech Republic)
- Improve in CAM module behavior. (France)
- Improve on channel update message. (France)
- Improvement in HUE connection after standby

QN141E_012.003.076.128 *(Date published: 2016-10-27)*

- Improvement on channel update message [Russia]
- Improvement on HbbTV stability
- Improvement on VoD Maxdome
- Translation issue [Russia]
- Clock improvement in SMTV
- Improvement in HUE setup
- Improvement in PVR recording [France]

QN141E_012.003.070.128 *(Date published: 2016-05-30)*

- To support Hue 2.0 bridge
- Pairing improvements for AL+Hue light bulbs
- AL+Hue support for Wave your flag app

QN141E_012.003.068.128 *(Date published: 2016-04-21)*

- Improve in [Skype].
- Improve in browsing HbbTV.
- New homing frequency for YouSee. (Denmark)
- Update in channel lists. (Swiss)
- Improve in HUE bridge pairing.

QN141E_012.003.066.128 *(Date published: 2016-03-17)*

- Improve RC response.
- Improve lip-sync when in DVB-C.
- Improve on subtitles activation timing.
- Improve recording functionality in IP-EPG.
- Improve in PLAY-READY video playback.
- Improve PVR functionality when in DVB-C / DVB-S.
- Removal of black rectangle bar on DVB-T.

- Skype resets the picture format always to 'Wide screen'.
- Correction of translation error. (Slovakia)
- Correction of translation error. (Poland)
- Stability improvement for channel zapping. (Russia).
- TV hang up when combination usage of cards + CAM. (Italy)
- Update in Channel list - TV5MONDE EUROPA, TV5MONDE, EuroNews. (Swiss)
- [SmarTV] Improve in Spotify app.
- [SmarTV] Improve 3D when in APPS MEGOGO.
- [SmarTV] Improve MyRemote App when in WiFi.

QN141E_012.003.062.128 *(Date published: 2015-12-07)*

- To add Wide screen picture format.
- Solution for BBC Red Button service. (UK)
- Improve on DVB-T update messaging.
- [SmarTV] Improve on VoD Megogo. (Russia)

QN141E_012.003.054.128 *(Date published: 2015-10-05)*

- Improvements when ending recordings.
- Corrected picture format 21:9 video playback.
- Improvement last status main power on.
- Improvement Pin protected recordings in standby.
- Improvement Ambilight lounge mode.

QN141E_012.003.050.128 *(Date published: 2015-08-24)*

- Updated predefined channel list. (Switzerland, Turkey)
- Improvement for recordings when broadcast program guide is used.
- Improvement for connecting subwoofer.
- Improvement recordings while subwoofer is connected.

QN141E_012.003.046.128 *(Date published: 2015-05-29)*

- TV is not able to which on via remote control from standby-provider Orion Telecom.
- TV Hangs up when reorder channel list.
- Philips channel list edit shows error message "No channel list found".
- Not able to copy channel list.
- Translation error. (Bulgarian)
- Incorrect time zone when setting country dependent clock.
- Incorrect time zone after reinstalling channels.
- Skype feature improvement.
- DVB-S predefined channel list. (Swiss)
- DVB-T channels cause TV reboot. (Poland)
- Channel bar running when pressing P+.
- After every restart shows message "the network data changed. Do you want to perform update?"

QN141E_012.003.038.128 *(Date published: 2015-03-25)*

- TV cannot find satellite.
- 3D picture abnormality.
- HbbTV blue key shows error message and cannot playback the video.
- 3D effect delay in USB/HDMI mode.
- Ambilight+Hue bulbs can't be controlled during phone "Philips Ambilight TV" connects to TV.
- Ambilight lounge mode behavior is incorrect.
- When play 3D video, RC react un-smoothly.
- Error message: "connect fail" popping up when network connecting successfully.
- Channel change abnormally.
- Ambilight+Hue bulbs show error color when connecting to PC.
- The bulbs changes speed no difference after adjust Immersion.
- TV lost channel logo when copy channel from USB.
- Slow reaction on RC commands.
- TV reboots whilst watching videos in Netflix.
- Error message: 'Network data changed, update now' is displayed.

QN141E_012.003.030.128 *(Date published: 2015-01-19)*

- Audio-Video sync up issue while playing the WMV files.
- Smart TV hangs with Dutch VOD (Uitzending Gemist).
- Text overlapping /translation/missing. (Slovenia)
- Hang up when change channel list.
- FastScan problems with the Skylink. (Slovakia and Czech Republic)
- Error message "No Single" invoking Broadcast EPG.
- Incorrect Network information.
- 7509 series crashes while PVR recording when subwoofer is active.

QN141E_012.003.026.128 *(Date published: 2014-12-01)*

- Enable the Bluetooth for WOOX subwoofer.
- Improve channel clone copy time.
- Static IP not workable.
- Fixed issue: TV doesn't react on some RC commands. (Ex: Home menu, EPG menu and Channel list)
- Fixed issue: Ambilight setting are not saved after switching the TV.
- Fixed issue: Ambilight settings are not saved after turning off the TV.
- Fixed issue: Ambilight not stopping immediately after shutdown the TV.
- Fixed issue: Miracast not functioning well.
- Fixed issue: HbbTV "ANT. Galiobrowser" error message.
- No content from USB when QUANTIS Cam is used.
- Fixed issue: Paring with subwoofer, TV speaker sound is muted after SW upgrade.
- Not possible to change channels with digit keys if HbbTV function is on.
- Fixed issue: Set could not enter HbbTV after pressing OK key.
- The set freezes during zapping

QN141E_012.003.010.128 *(Date published: 2014-09-01)*

- Skype update.

- When HBBTV is ON, Time Shift Recording is not working.
- HDMI Audio issue with Humax STB.
- Fixed issue: VOD content not working.
- Fixed issue: Ambilight + Hue.
- Miracast not functioning well.
- Fixed issue: Once P+ is pressed the channel bar continues to run.

QN141E_012.003.006.128 *(Date published: 2014-07-29)*

- Fixed issue: [France] M6 info banner not disappear.
- Fixed issue: HbbTV "ANT. Galiobrowser" error message.
- Fixed issue: [Denmark, Finland]: HbbTV is not working on DR channels.
- Fixed issue: OSD message "no program available" sporadically when channel selected.

QN141E_012.003.002.128 *(Date published: 2014-07-02)*

- Change the source from the UHD source to another source, the source name become bigger.
- In the EPG, the high light bar is always grey.
- Fixed issue: [Ukraine] Translation correction and text formatting on Skype correction.
- Fixed issue: [Ukraine] VOD playback problem in Megogo & Oll TV.
- Fixed issue: Upoint is not available in USB browser.
- Fixed issue: Pointer not disappear when press arrow key in Smart TV.
- Fixed issue: After RC off about 15-20min, set can't switch to ATV from DTV in favorites list.
- Fixed issue: App Phonestat - all audio clips with distorted sound.
- Fixed issue: Unable to change channel in EPG.

QN141E_012.002.038.128 *(Date published: 2014-06-13)*

- Fixed issue: HbbTV video does not start.

QN141E_012.002.036.128 *(Date published: 2014-05-26)*

- BBC iPlayer picture format issue.
- App Phonestar - all audio clips with distorted sound.
- HDMI ARC issue / OSD message permanently shown up.
- After channel installation OSD shows "no signal" and no picture.
- Hue lamps and ambi-light cannot switch to static color.
- Error message when copy channel list.
- [UK] missing analogue channels.

QN141E_012.002.028.128 *(Date published: 2014-04-16)*

- MPEG Artifact reduction not work
- Feature release: Wireless subwoofer for 7500 series.
- Iphone "My Remote Apps" -> "Wi-Fi smart screen" can't put TV or can't turn off TV
- Remote Control Pointer not work
- 3D effect not working
- TV hang up after it is paired with the ambi-light bridge to control the hue bulbs for few hours
- TV shows black bars seen on left and right side of the screen when user toggles the 3D effect selection from 2D to 3D
- TV guide(EPG) model, TV can't switch the channels

- channel lock not working when joystick (the mechanical switch on the back or bottom of the TV set) is used for channel zapping
- TV reboot when access “My Remote Apps -> Wi-Fi Smart Screen” function in Android devices.
- Cannot active HbbTV on DVB-C or DVB-S.

QN141E_012.002.016.128 *(Date published: 2014-03-18)*

- H and T model show satellite icon in channel list.
- MyRemote control and smart screen function NG.
- Race conditions hang up issue.

QN141E_012.002.013.128 *(Date published: 2014-03-11)*

- Enter YouTube will be black screen.
- HDMI side source name display as "HDMI3".
- TV would freeze in loading by entering to USB.
- In Smart TV play video, TV shows "Ambilight" list but can't adjust it.
- Picture abnormal during press RC MULTIVIEW key in Smart TV.
- TV can't enter some APP during CI+ 1.3 insert.
- When at other source do re-install TV and finish install channel, return to TV source by source list, TV shows no signal.

QN141E_012.002.009.128 *(Date published: 2014-02-27)*

- Multi language translates error or no translates.
- [Hbbtv] Picture is abnormal.
- Picture is black in USB mode.
- In ATV channel and some DTV channel, TV always show Radio channel.
- Picture format stretch, when adjust to the max, screen abnormal.
- DLNA DMP can't play any music/video/photo.

QN141E_012.002.006.128 *(Date published: 2014-02-12)*

- Initial production software.