Software History

NOTE: Each release contains all solutions identified in the earlier version.

The latest software solves the issues below:

Q5552_0.140.46.0 *(Date published: 2012-01-05)*

- Ambilight is not working. (Only applicable to 6000 and 8000 series)
- Metallic sound can be heard via HDMI connection.
- No HD+ services present anymore after provider driven software upgrade is done.
- The movie stops by itself when you play a rented movie from an online video store.
- TV has clicking sound while watching a connected device via HDMI connection.

Q5552_0.140.44.0 *(Date published: 2011-12-12)*

- Intermittent sound lost and picture lost while watching analog channels.
- TV screen flashes intermittently while watching digital channels with Ginga application. (Only applicable to country, Brazil)
- Intermittent sound lost or sudden volume change on the DIGITAL AUDIO OUT (S/PDIF) connection.
- Intermittent sound lost through certain set-up box connected via HDMI.
- Unable to play video files via DLNA connection.
- Picture freeze while watching HD channels.

Q5552_0.140.36.0 *(Date published: 2011-05-31)*

- Unable to rename device icon due to missing characters when Portuguese is selected as the menu language.
- When you access the Electronic Programme Guide (EPG), it is always default to the first channel listed in the EPG instead of the current viewed channel.
- The TV is intermittently loosing sound on the DIGITAL AUDIO OUT (S/PDIF) connection.
- Macro-blocks appear on digital channels.
- Intermittent sound lost while watching TV or a connected device via HDMI.
- TV stops automatically after 2 hours of watching rented movie from Online TV. (Only applicable to Online TV models)
- Pinkish or greenish screen appears while browsing Online TV. (Only applicable to Online TV models)
- TV channel appear in a small screen on the upper right corner after switching from [Browse Online TV]. (Only applicable to Online TV models)

Q5552_0.140.25.0 *(Date published: 2011-01-03)*

- TV has no sound after switching channels.
- TV has no picture in analog channels.
- The prompt [deactivate the Closed Caption if you wish to activate the application] does not appear when you switch to channels with “Ginga” application.
- Closed caption does not appear in analog channels.
- Video stutters when you perform fast forward, fast rewind, pause, jump, previous/next functions, etc. during TS video file playback from the USB memory device.
- TV goes into standby by itself after 2 to 3 hours of operation.
- When you select a movie from the Online TV after you have played a movie from your computer [browse TV], your TV will continue to play the movie from your computer. (Only applicable to Online TV models)
- TV hangs when you select the rename channel option.
- TV fails to sign-on to Online TV after you have downloaded a new certificate. (Only applicable to Online TV models)
- Video delay (lip-sync issue) observed during XVID and DIVX files playback from the USB memory device.
- TV turns on by itself from standby.
- TV has no picture after it wake-up from standby if the TV was in HDMI source before the TV is switched to standby.

Q5552_0.133.3.0 *(Date published: 2010-10-07)*

- Initial production software.