Software History

NOTE: Each release contains all solutions identified in the earlier version.

The latest software solves the issues below:

TPM162A_012.002.027.001 *(Date published: 2019-12-17)*
- [SmarTV] When access smart TV page shows Philips server not found.
- [SmarTV] When access Netflix app shows error code TVQ-PM-100.

Note: After software upgrade, if you still see the Netflix error message, do the following:
  1) Press setup key on RC, select "General Settings" -> "Reinstall TV".
  2) After the completion of the TV installation, remove the AC power to TV set, wait for 1 to 2 minutes and re-apply the AC power to TV set.

TPM162A_012.002.026.001 *(Date published: 2019-04-15)*
- [SmarTV] Netflix app error message: TVQ-PM-100 (5.2.102).
- [SmarTV] Youtube app volume auto changes.

* After software upgrade,
1) Press "Settings" key on RC, select "General settings" -> "Reinstall TV."
2) Remove the AC power to TV set, wait for a minute and re-apply the AC power to TV set.
Note that All settings will be reset and installed channels will be replaced.

TPM162A_012.002.021.001 *(Date published: 2018-02-06)*
- Improvement in portal sign on.
- [SmarTV] Open Internet app cannot find in Smart TV dashboard.
- [SmarTV] Open Internet app browser supports online streaming.

TPM162A_012.002.020.001 *(Date published: 2017-10-09)*
- [SmarTV] When access smart TV the error message appears, and looping when select the "try again" button in the error message window.

TPM162A_012.002.012.001 *(Date published: 2017-08-08)*
- UI content correction.
- Add FreeView logo in e-sticker.

TPM162A_012.002.008.001 *(Date published: 2017-05-15)*
- Fix small rectangular content seen in middle of screen after YouTube playback.

TPM162A_012.002.002.001 *(Date published: 2017-04-27)*
- Initial production software.