

UPGRADE THE TV SOFTWARE

Philips continually improves its products. To ensure that your TV is up-to-date with the latest features and fixes, we strongly recommend that you update the TV with the latest software. Get software updates from your dealer or www.philips.com/support.

What you need

Before you upgrade the TV software, ensure that you have the following:

- An empty USB flash drive with at least 256 MB of free space. The USB flash drive must be FAT or MS-DOS formatted, and have its write protection disabled – do not use a USB hard drive for the software upgrade.
- A computer with internet access.
- A file archiver computer program that supports the 'ZIP' file format (for example, WinZip® for Microsoft® Windows® or Stuffit® for Macintosh®).

Format your USB flash drive on Microsoft Windows 7®

Note

- The following steps may differ on other versions of Windows – consult Microsoft Windows Help and Support if in doubt.

- 1 Insert the USB flash drive into a USB port on your computer.
- 2 Click **[Computer]**.
- 3 Right-click the USB flash drive icon, and then click **[Format...]**.
↳ A **[Format]** window appears.

- 4 Click the **[File system]** box, and then click **[FAT32]**.
- 5 Click **[Start]**, and then click **[OK]** to confirm the format.

Format your USB flash drive on Macintosh OS X®

- 1 Insert the USB flash drive into a USB port on your computer.
- 2 Open the **[Disk utility]** program under **[Applications] > [Utilities]**.
- 3 Select the USB flash drive from the list of drives connected to your computer.
- 4 In **[Volume format]**, click **[MS-DOS (FAT)]**.
- 5 Click **[Erase]**, and then click **[Erase]** again to confirm the format.

STEP 1: CHECK THE CURRENT VERSION OF YOUR TV SOFTWARE

If the software version of your TV is the same as the latest upgrade available at www.philips.com/support, you do not need to update the TV software.

To check the software version on your TV

- 1 Press **▲** on the remote control.
- 2 Select **[Setup] > [Software settings] > [Current software info]**, and then press **OK**.
↳ The version number of the current software is displayed.

Caution

- Do not install a lower version of software than the current version installed on your product. TP Vision cannot be held liable or be made responsible for problems caused by a software downgrade.

STEP 2: DOWNLOAD THE LATEST SOFTWARE

Using Microsoft Internet Explorer®

- 1 Insert the USB flash drive into a USB port on your computer.
- 2 On your computer, launch Internet Explorer and see www.philips.com/support.
- 3 Find your TV and locate the software and drivers available for your TV set. The software upgrade is available as a compressed file (*.zip).
- 4 If the software version is higher than the version on your TV, click the software upgrade link.
- 5 Accept the license agreement and download the ZIP file to the USB flash drive.

Note: Some internet browsers, such as Mozilla® Firefox® or Google® Chrome®, may download the ZIP file directly to your computer. If this download happens, copy the file to your USB flash drive.

- 6 Using a file archiver, extract autorun.upg from the downloaded ZIP file. Do not copy or place the extracted file into a folder.
- 7 Eject and disconnect the USB flash drive from the computer.

Using Macintosh Safari®

- 1 Insert the USB flash drive into a USB port on your computer.
- 2 On your computer, launch Safari and see www.philips.com/support.
- 3 Find your TV and locate the software and drivers available for your TV set. The software upgrade is available as a compressed file (*.zip).
- 4 If the software version is higher than the version on your TV, click the software upgrade link.

- 5 Accept the license agreement and download the ZIP file to your computer. When the download is complete, autorun.upg is automatically extracted from the ZIP file to your computer.
- 6 Copy autorun.upg to the USB flash drive. Do not copy or place the extracted file into a folder.
- 7 Eject and disconnect the USB flash drive from the computer.

STEP 3: UPGRADE THE TV SOFTWARE

Caution

- Do not switch off the TV or remove the USB flash drive during the software upgrade.
- If a power failure occurs during the upgrade, do not remove the USB flash drive from the TV. The TV continues the upgrade as soon as power is restored.
- If an error occurs during the upgrade, retry the upgrade from the beginning. If the error reoccurs, contact Philips Consumer Care.

- 1 Remove all USB devices (such as Wi-Fi adaptor) from the TV, then switch on the TV.
- 2 Connect the USB flash drive to a USB connector on the TV.
- 3 The software upgrade starts automatically. The upgrade is complete when a notification message appears on screen.
- 4 Before you restart the TV, disconnect the USB flash drive from the TV.
- 5 Press \odot on the remote control — do not press \odot more than once.
- 6 The TV switches off, then back on again. The upgrade is complete.
- 7 To prevent accidental updates to the TV software, reconnect the USB flash drive to your computer and delete autorun.upg.