

**PHILIPS**

Google TV

7 series

# Hook up guide

**Register your product:** Scan to register

[www.philips.com/my-tv](http://www.philips.com/my-tv)

- Early access to exclusive offers and more!
- Keep track of your product warranty coverage
- Get easy access to product support



**User manual:** Scan to download

[www.philips.com/support](http://www.philips.com/support)

For a detailed manual, please visit our support page and enter your TV model number to download.



**Call us:** Scan to call

**1-833-978-3323**



**Chat with us:** Scan to chat

<http://tinyurl.com/y2e29xsq>



To obtain assistance, contact Philips customer care center; In the U.S.A., Canada, Puerto Rico, or the U.S. Virgin Islands

# Purpose of this document

This document shows Philips Google TV compatibility and trouble-shooting for below external devices.

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 **Note:**

All tables shown in this document do not provide exhaustive lists of compatibility devices that may work with your Philips Google TV. Other devices may also work. Compatibility of external devices with your Philips Google TV may change over time with hardware and/or software updates.

# USB camera for Google Meet

Google Meet is an app that provides simple, high-quality video calls right from your TV. To start calling with Google Meet, below items are required:

1. 10 Mbps or faster internet access for 1080p video call.<sup>1</sup>
2. Google account<sup>2</sup>
3. External USB camera with a built-in mic which supports Android 11.0 and later.

Below USB camera is compatible<sup>3</sup> with this Philips Google TV.

Brand	Model
Logitech	C920s
Logitech	C922

- 1 If connectivity issues arise, please turn on Data Saving Mode under **Settings > In-call settings > Data Saving mode**. This reduces the necessary bandwidth as well as the call quality.
- 2 A Google account is required. Sign in with an existing account or create a new one. If there is one already signed in on your Google TV, select the account that you want to use.
- 3 Compatibility of USB cameras with this Philips Google TV may change over time with USB camera hardware and/or software updates.

For more details on how to get started, please visit <https://support.google.com/meet>

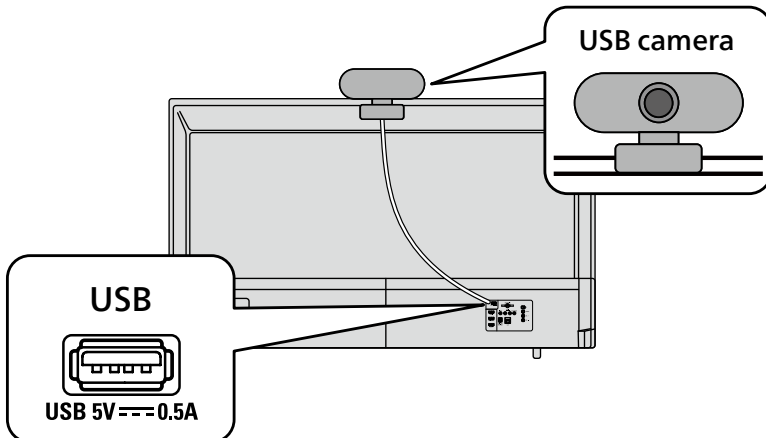


## How to connect USB camera

Connect a USB camera with a built-in mic directly into your Google TV before launching Google Meet. Below is an example of how to connect and place USB camera. After you launch Google Meet, follow onscreen instructions to setup and configure settings of Google Meet including access to camera and mic.

**\* Tip:**

You cannot use mic on your Google TV remote for audio on Meet calls. When you talk on Meet call, use the built-in mic in USB camera.



# Troubleshoot for Google Meet

Problem	Tip
<b>USB camera does not work</b>	<ul style="list-style-type: none"><li>• Check if USB camera supports Android 11.0 or later. (May be listed on USB camera packaging or manufacturer's website)</li><li>• Check if USB camera is connected to the TV.</li><li>• Turn off the TV and disconnect/reconnect USB camera. Turn the TV back on and reopen the Meet app.</li><li>• If issues remain, please visit the Meet support page and check the Troubleshoot section. (<a href="https://support.google.com/meet">https://support.google.com/meet</a>)</li></ul>
<b>Other party cannot hear anything (My microphone does not work)</b>	<ul style="list-style-type: none"><li>• Check if USB camera has a built-in mic and supports Android 11.0 or later. (May be listed on USB camera packaging or manufacturer's website)</li><li>• Check if your microphone is muted. (Please unmute if so)</li><li>• Check if USB camera is connected to the TV.</li><li>• Turn off the TV and disconnect/reconnect USB camera. Turn the TV back on and reopen the Meet app.</li><li>• If issues remain, please visit the Meet support page and check the Troubleshoot section. (<a href="https://support.google.com/meet">https://support.google.com/meet</a>)</li></ul>
<b>I cannot hear other party (Speaker does not work)</b>	<ul style="list-style-type: none"><li>• Check if the volume of the TV is muted or very low. (Please unmute or turn the volume up if so)</li><li>• Check if USB camera is connected to the TV.</li><li>• Turn off the TV and disconnect/reconnect USB camera. Turn the TV back on and reopen the Meet app.</li><li>• If issues remain, please visit the Meet support page and check the Troubleshoot section. (<a href="https://support.google.com/meet">https://support.google.com/meet</a>)</li></ul>



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