

Software History

NOTE: Each release contains all solutions identified in the earlier version.

The latest software solves the issues below:

Q5551 0.140.47.0 *(Date published: 2012-03-22)*

- Added an option to disable the deletion of satellite channels in background install. (Only applicable to K-models)
- Movie stops by itself when you watch a rented movie from an online video store. (Only applicable to Net TV models)

Q5551 0.140.46.0 *(Date published: 2011-12-23)*

- Metallic sound can be heard via HDMI connection.
- No HD+ services present anymore after provider driven software upgrade is done.
- The movie stops by itself when you play a rented movie from an online video store.
- TV has clicking sound while watching a connected device via HDMI connection.

Q5551 0.140.44.0 *(Date published: 2011-12-12)*

- Intermittent sound loss and picture loss while watching analog channels.
- Intermittent sound loss or sudden volume change on the DIGITAL AUDIO OUT (S/PDIF) connection.
- Intermittent sound loss through certain set-up box connected via HDMI.
- Unable to play video files via DLNA connection.
- Picture freeze while watching HD channels.

Q5551 0.140.40.0 *(Date published: 2011-09-02)*

NOTE: Only applicable to Net TV models.

- “Philips server not found” error message appears onscreen when you access Net TV.

Q5551 0.140.39.0 *(Date published: 2011-07-27)*

- Russian OSD translation error is corrected.
- TV has no picture after start-up.
- TV does not react to remote control after wake-up from standby.
- Video delay (lipsync) observed through SCART and Component (Y Pb Pr) connection.

- Picture interference observed on digital cable (DVB-C) channels. (Only applicable to country, Germany)
- TV goes to standby by itself after 2 hours. (Only applicable to country, Norway)
- Channels loss after switching between satellite channels. (Only applicable to K-models)

Q5551 0.140.37.0 (Date published: 2011-06-06)

- “Video format not supported” message appears onscreen with HDMI video format 1080i from a certain set-up box.
- Split screen with green horizontal lines appears onscreen with HDMI video format 720p from a certain set-up box.
- No picture or black screen seen on certain digital cable (DVB-C) channels. (Only applicable to country, Finland)
- TV automatically switches back to the primary audio language while watching digital channels. (Only applicable to country, Spain)
- Unable to select some Russian alphabets from the onscreen keyboard in Net TV portal. (Only applicable to Net TV models)

Q5551 0.140.36.0 (Date published: 2011-05-18)

- Unable to rename device icon due to missing characters when Portuguese is selected as the menu language.
- Teletext is not working on SCART connection.
- When you access the Electronic Programme Guide (EPG), it is always default to the first channel listed in the EPG instead of the current viewed channel.
- TV has no sound and intermittently display “No video signal” while watching satellite channels through certain set-up box. (Only applicable to K-models)
- TV stops automatically after 2 hours of watching rented movie from Net TV. (Only applicable to Net TV models)
- Pinkish or greenish screen appears while browsing Net TV. (Only applicable to Net TV models)
- TV channel appear in a small screen on the upper right corner after switching from [Browse Net TV]. (Only applicable to Net TV models)
- Intermittent audio and video drop-out while watching a video file from Net TV portal. (Only applicable to Net TV models and country, Germany)

Q5551 0.140.34.0 (Date published: 2011-04-12)

- Intermittent sound loss while watching TV or a connected device via HDMI.
- Macro-blocks appear on digital (DVB-T) channels with HD content. (Only applicable to country, Spain)

Q5551 0.140.32.0 (Date published: 2011-03-04)

- Slow in switching between digital cable (DVB-C) channels.
- Macro-blocks appear on digital (DVB-T) channels.

Q5551 0.140.29.0 (Date published: 2011-02-17)

- To enable the TV to accept Com Hem CAM software upgrade via OAD. (Only applicable to country, Sweden).

Q5551 0.140.27.0 (Date published: 2011-01-11)

- The TV is intermittently losing sound on the DIGITAL AUDIO OUT (S/PDIF) connection.
- Not all channels/services can be found during channel installation. (Only applicable to country, Switzerland)
- The TV is intermittently losing sound when you connect an external device via HDMI.
- Picture is distorted with vertical lines and micro-blocks while watching digital cable (DVB-C) channels. (Only applicable to country, Finland)
- Unable to view "France 24" service in Net TV. (Only applicable to Net TV models)

Q5551 0.140.25.0 (Date published: 2010-11-18)

- TV will not display the subtitles when Danish menu language is selected.
- TV has no picture after it wake-up from standby if the TV was in HDMI source before the TV is switched to standby.
- TV turns on by itself from standby.
- TV has no picture after switching between channels from ZIGGO network.
- Introduction of the new Net TV Service Portal 2.5. (Only applicable to Net TV models)

Q5551 0.140.23.0 (Date published: 2010-10-28)

- Unable to view Teletext and/or subtitles are missing on certain channels. (Only applicable to country, Finland)
- TV goes into standby by itself after 2 to 3 hours of operation.
- TV does not display the video in its native format through USB.
- Picture judders while watching digital channels.
- Picture judders during playback via USB.
- TV switches OFF and ON by itself while watching satellite channels. (Only applicable to K-models)
- Unable to view video in full screen for certain Net TV services. (Only applicable to Net TV models)
- Net TV portal language is default to English regardless of the country and language settings. (Only applicable to Net TV models)

Q5551 0.140.11.0 (Date published: 2010-10-08)

- Satellite channels are stored in the wrong preset/position. (Only applicable for K-models and countries, Austria and Switzerland)
- Blur picture with vertical lines observed.
- Improve picture performance on analog channels.
- The channel display sequence in the EPG does not match with the preset list in the channel grid. (Only applicable to country, Germany)
- TV switches OFF and ON by itself while watching rented movies from NetTV. (Only applicable to NetTV models)
- Picture flickers after TV starts up.
- Remote control signals from Philips players interfere with TV while watching satellite channels. (Only applicable for K-models)
- TV has no sound while watching digital (DVB-T) channels. (Only applicable to country, Spain)
- Widgets icon has been removed from Home menu. (Only applicable to Net TV models)
- "Clear Net TV memory" option has been shifted from Home menu to TV menu [Setup] > [Network settings]. (Only applicable to Net TV models)

Q5551 0.75.60.1 (Date published: 2010-09-16)

- With this software your TV is ZIGGO certified.

Q5551 0.75.59.0 (Date published: 2010-08-31)

- Teletext clock on digital cable (DVB-C) channels is not updated; and an error message "No Teletext available" appears on screen even with the Teletext page displayed. (Only applicable to country, Netherlands)
- Unable to display the Common Interface menu after TV receives a CAM upgrade.
- No Teletext available on digital (DVB-T) channels after TV starts up from standby mode.
- Unable to view rented movies from NetTV (Only applicable to NetTV models).
- The first digital cable (DVB-C) channel is stored at preset 2 instead of preset 1 after channel search. (Only applicable to country, Germany)
- To improve satellite reception. (Only applicable for K-models)
- Improvement of the network connectivity with some routers, eg. Zyxel models. (Only applicable for NetTV models)
- Video stuttering and video delay (lipsync issue) observed when you perform fast forward, fast rewind, pause, jump to previous/next frame, etc. during MPEG4 and MKV video file playback from the USB memory device.

Q5551 0.75.13.54 (Date published: 2010-06-25)

- Channels duplication observed in the channel grid after you reorder the channels. (Only applicable for DVB-S models)

- TV operation becomes extremely slow after you change the audio language in the Option menu during DVB-C reception.
- When you change between channels with different audio formats on a certain Set-Top- Boxes connected via HDMI, you will experience intermittent audio loss.
- The 'Unhide All' option in the Option menu does not unhide channels in the channel grid. (Only applicable to Country, Germany)

Q5551 0. 75.13.43 (Date published: 2010-06-09)

- The 'Teletext' option in the TV menu is changed to "Text".
- Random audio & video loss can be observed when you switch between pay channels/services.
- The picture files cannot be open anymore after you have open several picture files in different folders on an external hard drive.
- When you perform fast forward, fast rewind, pause, jump to previous/next frame etc, during MPEG4 video file playback from the USB memory device, the video/audio will stop working.
- The red button on the remote control does not work on MHEG channel. (Only applicable to Country, UK.)
- When you perform a fast forward on the video file stored on the USB memory device then press the OK button to resume the normal playback, the video will restart from the beginning.
- The subtitle is not displayed after you have switched channels or services even when you have initially set the subtitle to ON mode.

Q5551 0. 72.21.0 (Date published: 2010-04-26)

- There is slight jerking/juddering of the OSD when you switch between TV or AV channel and VGA input.

Q5551 0. 72.20.0 (Date published: 2010-04-19)

- Subtitle language selection is not working correctly for certain channels with teletext subtitle.
- The Electronic program guide (EPG) does not display all the scheduling programs.

Q5551 0. 72.16.0 (Date published: 2010-04-15)

- No picture or randomly picture loss when you playback the video content from a VHS-VCR through Scart connection.
- The analogue channels are losing sound when you switch the TV off and on rapidly with the power switch.
- HDMI audio loss after you change the video format on the source device.
- Software upgrade via USB does not start automatically.

Q5551 0.72.6.0 (*Date published: 2010-03-29*)

- Initial production software.