Software upgrade/downgrade instructions

For Philips EasySuite range 42HFL3233D

GENERAL INFORMATION

Philips Hospitality TVs can be used as:

➤ *Stand-alone TV set*

Please always upgrade to the latest software version which is available in the internet.
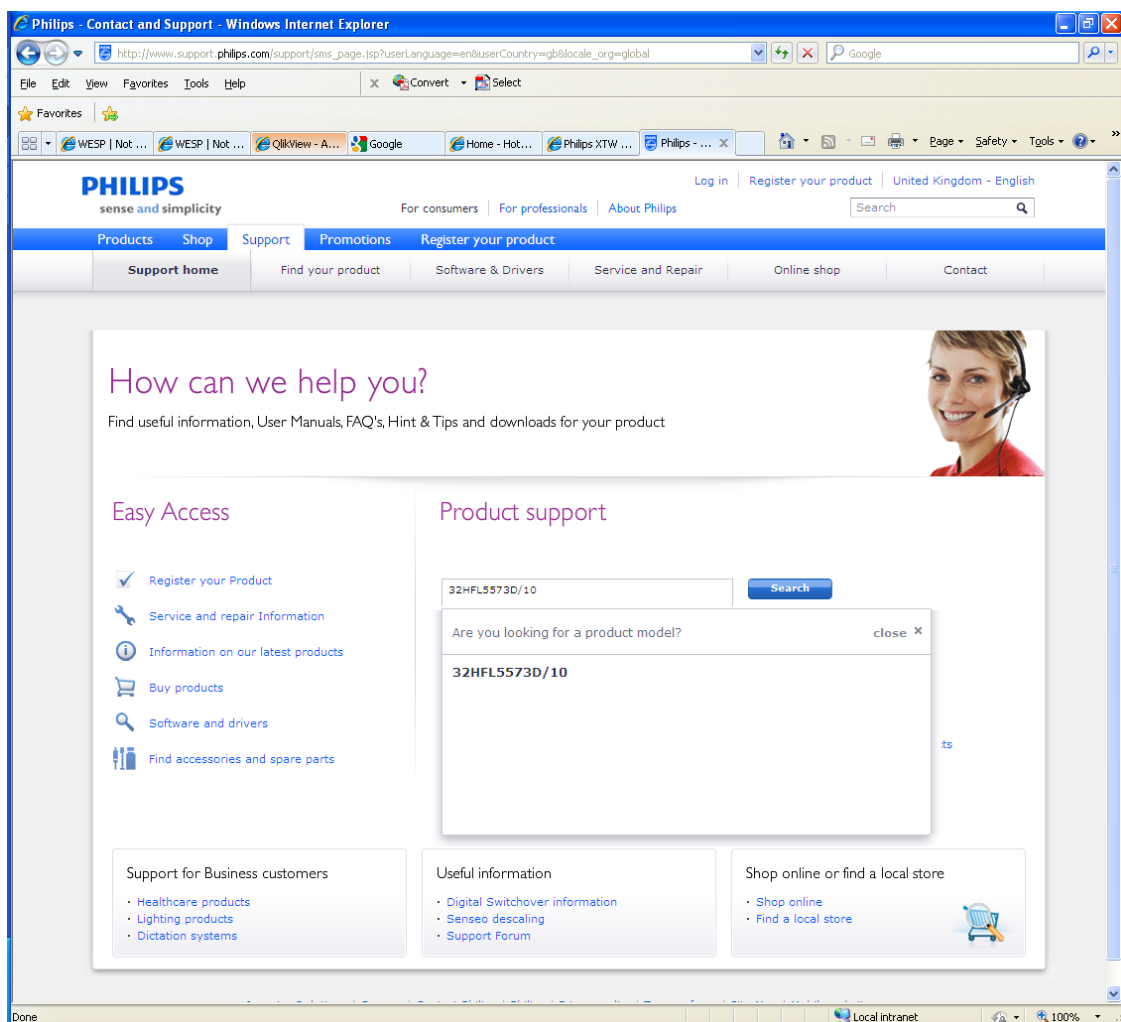
➤ *System TV set*

(in combination with set-top boxes from different system vendors)
Please ALWAYS consult the system vendor.

Note: Philips is working closely with system vendors to create software releases
dedicated to each system to ensure compatibility and interoperability.
Always obtain the TV software upgrade file only from the system vendor.
The latest software release available on Philips website may not be certified (yet)
with the used system.
If you use a not-certified version you may incur incompatibility and interoperability
issues for which Philips is not liable

PREPARATION FOR STANDALONE UPGRADE

➢ Download the latest standalone software version via www.philips.com/support (search for the model number to get the right software version)

➢ Unzip the downloaded file in the root of an empty USB key (FAT32 formatted).
Note: The zip file is protected with a password indicated at the end of these instructions.

➢ Unzip the file in the root dir of the USB key. A file called **TPM61HExxx.pkg** is the software file to be upgraded in the TV.

UPGRADE / DOWNGRADE A TV SET OUT OF BOX

1. Take the set out of the box and leave it unplugged.
2. Plug in the USB key and connect the TV to the mains.
3. Wait until the upgrade starts.
4. When the upgrade is finished, the TV will automatically restart.
5. Plug-out the USB stick.

UPGRADE / DOWNGRADE AN ALREADY INSTALLED TV SET
(only works if TV is in a non-virgin mode)

1. Set TV to a standby mode.
2. Plug in the USB key.
3. Power ON TV and wait until the upgrade starts.
4. When the upgrade is finished remove the USB key and restart the TV.
5. When the upgrade is finished, the TV will automatically restart.
6. Plug-out the USB stick.

CREATE CLONING FILE FOR UPGRADING MULTIPLE SETS

1. Once TV is restarted enter BDS menu
   (key the sequence when using a guest remote: 319753 MUTE or use the
   green/yellow master remote and press menu).
2. Reconfigure the TV according to your use case and create a new cloning file.
3. Store the settings. TV will go to standby.
4. Restart TV.
5. Upgrade all the TV sets to the same software version and re-use the newly
   created cloning file to configure all sets.