Update the TV software

Philips continuously tries to improve its products and we recommend that you update the TV software when updates are available.

What you need

To update with a USB storage device, you need:

- An empty USB flash drive. The USB flash drive must be FAT or DOS-formatted. Do not use a USB hard drive.
- A computer with Internet access
- An archive utility that supports the ZIP file format (for example, WinZip® for Microsoft® Windows® or StuffIt® for Macintosh®).

Step 1: Check the current software version

1 Press ♠.
2 Select [Setup] > [Software settings] > [Current software info], then press OK.
  ➢ The current software information is displayed.
3 Write down the software version number.
4 To return, press OK.
5 To exit, press ⏎.

Step 2: Download the latest software

⚠ Caution

- Do not install a lower version of software than the current version installed on your product. Philips cannot be held liable or be made responsible for problems caused by a software downgrade.

1 Insert the USB flash drive into a USB port on your PC.
2 From your PC, navigate to www.philips.com/support
3 Find your product and locate the software and drivers available for your TV set.
  ➢ The software is available as a zip file.
4 If the software version is higher than the version on your TV, click the software update link.
5 Accept the license agreement and save the ZIP file to the USB flash drive.
6 Using the archive utility, extract all files to the root directory of the USB flash drive.
7 Disconnect the USB flash drive from the PC.

Step 3: Update the TV software

⚠ Warning

- Do not switch off the TV or remove the USB flash drive during the software update.
- If a power failure occurs during the update, do not remove the USB flash drive from the TV. The TV will continue the update as soon as power is restored.
- If an error occurs during the update, retry the procedure. If the error reoccurs, contact Philips Consumer Care.

1 Switch off the TV and disconnect all USB storage devices.
2 Connect the USB flash drive (containing the software update) to the USB connector on the TV.
3 Switch on the TV.
  ➢ The TV detects the USB flash drive and starts to scan for software version.
  ➢ A message prompts you to update the software.

Note

- If the USB flash drive is not detected, disconnect it and reconnect again.

4 Follow the on-screen instructions to update the TV software.

5 Once complete, disconnect the USB flash drive from the TV.

6 Select [Restart], and then press OK to restart the TV.

Note

- To prevent accidental updates to the TV software, delete all files from the USB flash drive.