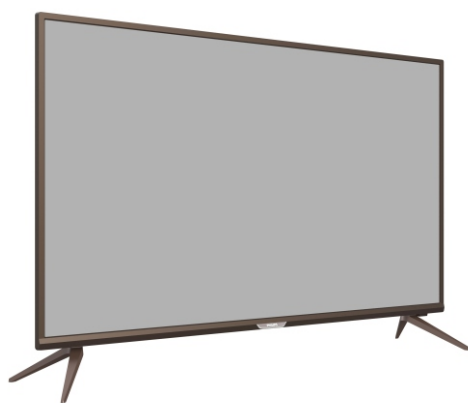


Register your product and get support at
www.philips.com/welcome



43PFL6572/V7
39PFL6572/V7
32PFL6572/V7

EN User manual

PHILIPS

2 Page Blank

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1 Notice

Pixel characteristics

This LCD/LED product has a high number of color pixels. Although it has effective pixels of 99.999% or more, black dots or bright points of light (red, green or blue) may appear constantly on the screen. This is a structural property of the display (within common industry standards) and is not a malfunction.

Warranty

No components are user serviceable. Do not open or remove covers to the inside of the product. Repairs may only be done by Philips Service Centres and official repair shops. Failure to do so shall void any warranty, stated or implied.

Any operation expressly prohibited in this manual, or any adjustments and assembly procedures not recommended or authorised in this manual shall void the warranty.

Note

- Disclaimer
DTH service partner :Videocon d2h

2 Important

Read and understand all instructions before you use your TV. If damage is caused by failure to follow instructions, the warranty does not apply.

Safety

Risk of electric shock or fire!

- Never expose the TV to rain or water. Never place liquid containers, such as vases, near the TV. If liquids are spilled on or into the TV, disconnect the TV from the power outlet immediately. Contact Philips Consumer Care to have the TV checked before use.
- Never place the TV, remote control or batteries near naked flames or other heat sources, including direct sunlight. To prevent the spread of fire, keep candles or other flames away from the TV, remote control and batteries at all times.



- Never insert objects into the ventilation slots or other openings on the TV.
- When the TV is swivelled ensure that no strain is exerted on the power cord. Strain on the power cord can loosen connections and cause arcing. Risk of short circuit or fire!
- Never expose the remote control or batteries to rain, water or excessive heat.
- Avoid force coming onto power plugs. Loose power plugs can cause arcing or fire.

Risk of injury or damage to the TV!

- Two people are required to lift and carry a TV that weighs more than 25 kg or 55 lbs.
- When stand mounting the TV, use only the supplied stand. Secure the stand to the TV tightly. Place the TV on a flat, level surface that can support the combined weight of the TV and the stand.
- When wall mounting the TV, use only a wall mount that can support the weight of the TV. Secure the wall mount to a wall that can support the combined weight of the TV and wall mount. PE Electronics Ltd. bears no responsibility for improper wall mounting that result in accident, injury or damage. Risk of injury to children! Follow these precautions to prevent the TV from toppling over and causing injury to children:
 - Never place the TV on a surface covered by a cloth or other material that can be pulled away.
 - Ensure that no part of the TV hangs over the edge of the surface.
 - Never place the TV on tall furniture (such as a bookcase) without anchoring both the furniture and TV to the wall or a suitable support.
 - Educate children about the dangers of climbing on furniture to reach the TV.

Risk of swallowing batteries!

- The product/remote control may contain a coin-type battery, which can be swallowed. Keep the battery out of reach of children at all times!

Risk of overheating!

- Never install the TV in a confined space. Always leave a space of at least 4 inches or 10 cm around the TV for ventilation. Ensure curtains or other objects never cover the ventilation slots on the TV.

Risk of damage to the TV !

- Before you connect the TV to the power outlet, ensure that the power voltage matches the value printed on the back of the TV. Never connect the TV to the power outlet if the voltage is different.

Risk of injury, fire or power cord damage!

- Never place the TV or any objects on the power cord.
- To easily disconnect the TV power cord from the power outlet, ensure that you have full access to the power cord at all times.
- When you disconnect the power cord, always pull the plug, never the cable.
- Disconnect the TV from the power outlet and antenna before lightning storms. During lightning storms, never touch any part of the TV, power cord or antenna cable.

Risk of hearing damage!

- Avoid using earphones or headphones at high volumes or for prolonged periods of time.

Low temperatures

- If the TV is transported in temperatures below 5°C or 41°F, unpack the TV and wait until the TV temperature matches room temperature before connecting the TV to the power outlet.

Screen care

- Avoid stationary images as much as possible. Stationary images are images that remain on-screen for extended periods of time. Examples include: on-screen menus, black bars and time displays. If you must use stationary images, reduce screen contrast and brightness to avoid screen damage.
- Unplug the TV before cleaning.
- Clean the TV and frame with a soft, damp cloth. Never use substances such as alcohol, chemicals or household cleaners on the TV.
- Risk of damage to the TV screen! Never touch, push, rub or strike the screen with any object.
- To avoid deformations and colour fading, wipe off water drops as soon as possible.

Product disposal Guidelines:



For the purpose of recycling to facilitate effective utilization of resources, please return this product to a nearby authorized collection center, registered dismantler, recycler, service center when disposing of this product.
In case of further assistance, you may contact nearest authorized service center.
Or Please see the Company website for further information on collection centers etc.
Visit-<http://www.philips.com>
Toll : 39 40 40 40
Via SMS-"SVC" on 53030

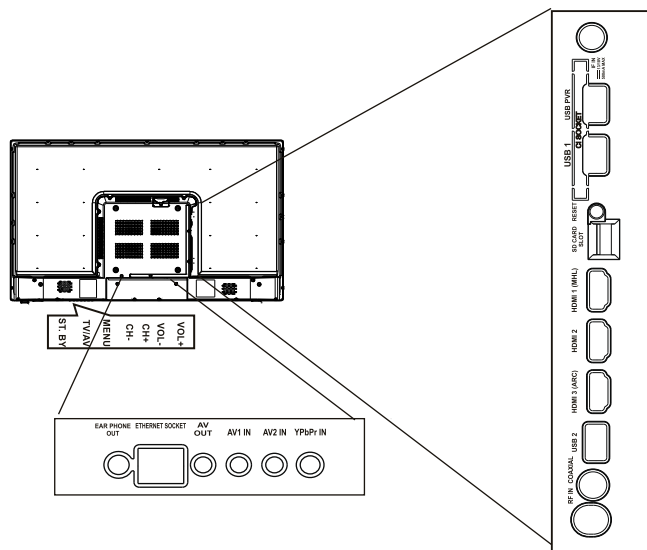
संसाधनों का प्रभावी उपयोग सुगम बनाने हेतु पुनः चक्रण के प्रसंग से इस उत्पाद को कृपया निकटवर्ती अधिकृत संग्रहण केंद्र, पंजीकृत भंगक या रिसाइक्लर (पुनः चक्रणकर्ता) को वापस करें।
अधिक जानकारी के लिए निकटवर्ती अधिकृत सर्विस सेंटर (सेवा केंद्र) से संपर्क करें।
या संग्रहण केंद्रों इत्यादि के बारे में अधिक जानकारी के लिए कृपया कंपनी की वेबसाइट देखें :-
Visit-<http://www.philips.com>
Toll : 39 40 40 40
Via SMS-"SVC" on 53030



3 Use your TV

Congratulations on your purchase, and welcome to Philips To fully benefit from the support that Philips offers, register your TV at www.philips.com/welcome.

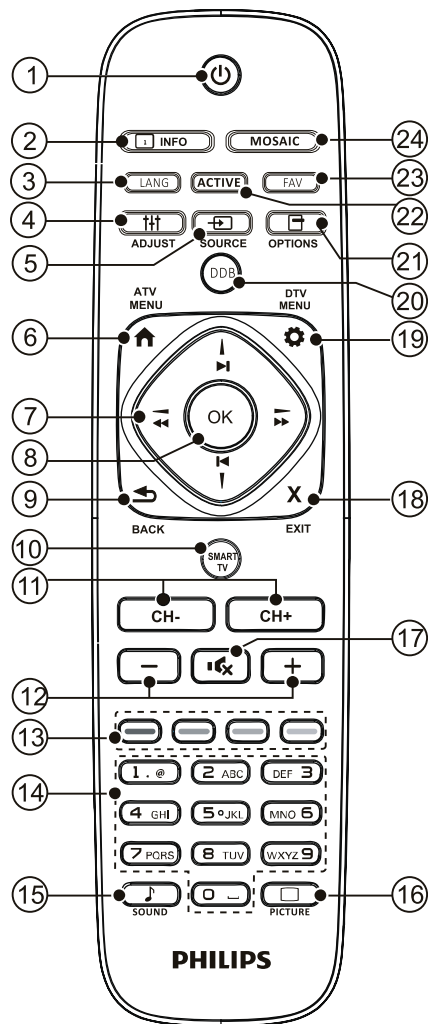
3.1 Name and Function of Control on Set (32PFL6572/V7, 39PFL6572/V7 & 43PFL6572/V7)
















Note :

- 1) Above Sketches are just representation. Actual TV set may look differ than these sketches.
- 2) For source selection by controls on TV, Press TV/AV key repeatedly till you reach to desired source In source OSD & then press VOL+ key.

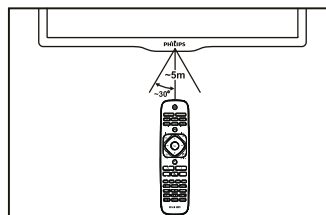
3.2 Name and Function of Control on Remote



- ①  (Standby-On)
 - Switches the TV ON or OFF. The TV is not powered off completely unless it is physically unplugged
- ②  INFO
 - Displays the source/channel information With details of input connected .
- ③ LANGUAGE
 - Toggle DTH menu language, between English and Hindi.
- ④  ADJUST
 - Access the adjust menu to adjust settings.
- ⑤  SOURCE
 - Selects connected devices.
- ⑥  ATV MENU
 - Access the ATV menu.
- ⑦  (Navigation buttons)
 - Navigate through menus & select items. In USB navigate through menu pages, Tracks, albums or folders.
 - ▶ In USB, it functions as Next.
 - ◀ In USB, it functions as Previous.
 - ◀◀ In USB, it functions as Fast Reverse.
 - ▶▶ In USB, it functions as Fast Forward.
- ⑧ OK
 - Confirm an entry or selection.
- ⑨  BACK
 - Return to the previous menu.
- ⑩ SMART TV
 - Switch to Smart
- ⑪ CH - / CH +
 - Switch channels
- ⑫ +/-
 - Adjust volume.
- ⑬ Color buttons
 - To set and access favorite channels.
- ⑭ 0-9 Numeric buttons
 - Select channels.
- ⑮  SOUND
 - Select sound modes.
- ⑯  PICTURE
 - Select picture modes.
- ⑰ 
 - Mute or restore audio.
- ⑱ EXIT
 - Exit from any ATV or DTH menu in One click
- ⑲  DTV MENU
 - Access the DTH menu.
- ⑳ DDB
 - Access the DTH source directly from Any other source.
- ㉑  OPTIONS
 - Use the option menu to access Status / Energy Saving / Guide bar
- ㉒  ACTIVE
 - View the Active Services in DTH.
- ㉓ FAVOURITE
 - Access the favourite channels in DTH /ATV source.
- ㉔ MOSAIC
 - Access the Mosaic menu of DTH.

3.3 Remote control usage

When you use the remote control, hold it close to the TV and point it at the remote control sensor. Make sure that the line-of-sight between the remote control and TV is not blocked by furniture, walls or other objects.



3.4 Battery Installation

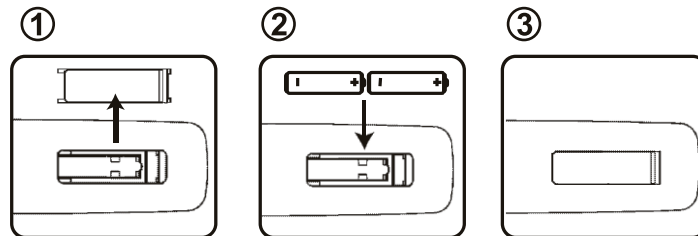
1. Remove the battery compartment door.
2. Install 2 "AAA" or UM-4 (1.5V) batteries or equivalent with the correct polarity as indicated.
3. Refix the battery compartment door.

NOTE : Remove batteries when they are exhausted or if the remote control is not to be used for a long time.

BATTERY PRECAUTIONS :

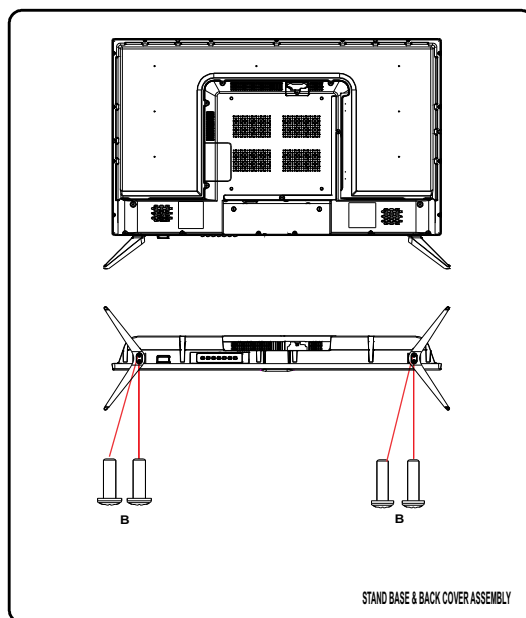
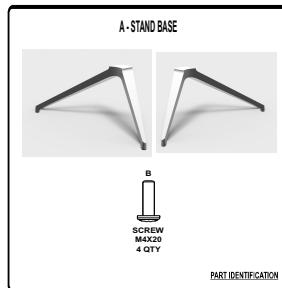
Incorrect use of batteries can cause electrolyte leakage which will corrode the remote handset or cause the batteries to burst.

- Replace both batteries at the same time.
- Don't Mix battery types (alkaline with carbon, zinc etc.).
- Don't recharge.

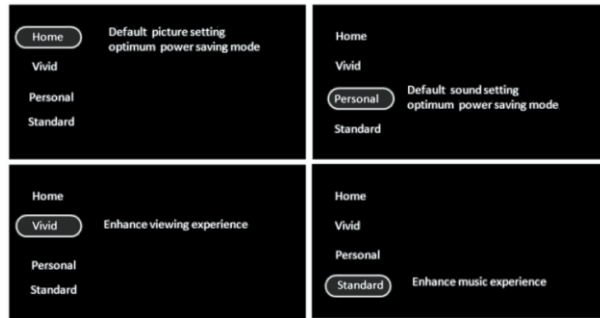


3.5 Stand Assembly Instructions

- 1) Remove the TV unit from box and Polybag.
- 2) Place Polybag on flat surface with foam side facing up.
- 3) Place TV Set on Polybag with Screen facing Down.
- 4) Fix Rubber Feet to the Stand Base.
(If Provided in Accessory Bag)
- 5) Fix 4 Qty screw(Part B) with stand(Part A) as shown.



3.6 Energy Consumption Guideline



For Energy Saving:

Select "**Home**" to activate Power Saving mode. On selecting Home as the picture setting, the sound setting would be set to "**Personal**" as default.

For Enhanced viewing experience user may select "**Vivid**" Picture setting, On selecting the "**Vivid**" mode, Sound setting would automatically set to "**Standard**" mode.

Note:

"**Home**" Mode will result in significant power saving compared to "**Vivid**" Mode

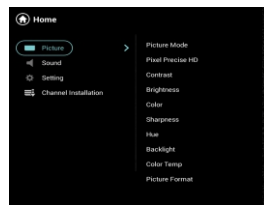
4 Use more of your TV

4.1 Main Menu

Menus help you to install channels, change picture and sound settings and access other TV features.

1 Press **Home**.

» The menu screen appears.



4.2 Manually adjust picture setting

1 Press **[Picture]>[Picture Mode]**, then press **OK**. This function is used to select the preset picture settings. Press **Left/Right** to move, and press **Up/Down** to adjust.

- **[Home mode]**: To activate power saving mode.
- **[Sports]**: Ideal setting for sports.
- **[Cinema]**: Ideal settings for Movie.
- **[Vivid]**: Rich and dynamic settings, ideal for daytime.
- **[Bright]**: Ideal settings for night time.
- **[Personal]**: Apply your customised picture settings.

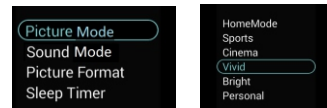
2 Select one of the following settings

- **[Pixel Precise HD]**: To enhance the picture quality
 - **[Noise Reduction]**: Filter and reduce the noise in an image
 - **[Dynamic Contrast]**: Enhance contrast
 - **[Color Enhancement]**: Make colors vivid and improve the details in bright colors. You can switch this feature ON or OFF
- **[Contrast]**: Adjust the intensity of backlight areas, while the video contents are kept unchanged.
- **[Brightness]**: Adjust the intensity and details of dark areas.
- **[Color]**: Adjust color saturation.
- **[Sharpness]**: Adjust sharpness in the
- **[Hue]**: Compensate for color variations. (Available only for NTSC channels).

- **[Backlight]**: It varies the backlight intensity.
- **[Color Temperature]**: Adjust the color balance in an image.
- **[Picture format]**: Adjust the picture size to Wide screen, 4:3, Movie expand 16:9, Subtitle Zoom & Unscaled. Use 'Unscaled' option to perfectly fit your laptop screen on your TV. This function is optional.

4.3 Use Picture Mode

Use picture mode to apply pre-defined picture settings.



1 Select **[Picture Mode]** then press **OK**.

2 Select one of the following settings, by **Up/Down**

- **[Home mode]**: To activate power saving mode.
- **[Sports]**: Ideal setting for sports.
- **[Cinema]**: Ideal settings for Movie.
- **[Vivid]**: Rich and dynamic settings, ideal for daytime.
- **[Bright]**: Ideal settings for night time.
- **[Personal]**: Apply your customised picture settings.

4.4 Use Picture Format

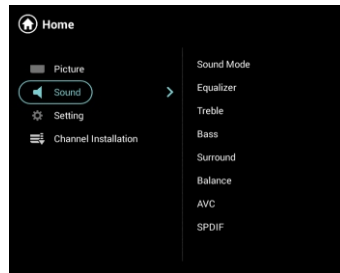
- 1 Select **[TV Settings]>[Picture]>[Picture Format]** then press **OK**.
- 2 Select any picture format, then press **OK**



Note

Depending on the format of the picture source, some picture settings may not be available.

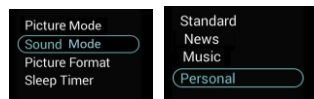
4.5 Manually adjust sound setting



- 1 Select **[TV Settings]>[Sound]** then press OK.
- 2 Select one of the following settings, then Press ◀▶ to move, and press ▲▼ to adjust.
 - **[Equalizer]**: The Equalizer 120HZ,500HZ, 1.5KHZ,5KHZ,10KHZ,(0-100) can be changed by user
 - **[Treble]** : Adjust the treble level.
 - **[Bass]** : Adjust the bass level.
 - **[Surround]** : Select on or off surround sound.
 - **[Balance]** : Adjust the balance of the right and left speakers.
 - **[AVC]**: This function is used for automatic adjustment of volume level(on/off)
 - **[SPDIF]** : Select digital output format PCM / RAW

4.6 Use Sound Mode

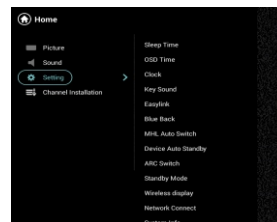
Use sound mode to apply pre-defined Sound settings.



- 1 Select **[Sound Mode]** Then press OK.
- 2 Select one of the following settings, by ▲▼
 - **Sound Mode** : Access predefined smart sound settings.

- **[Standard]**: Settings that suit most environments and types of audio.
- **[News]** : Ideal settings for listening to news .
- **[Music]**: Ideal setting for music.
- **[Personal]**: Apply the settings that were customised in the sound menu.

4.7 Setting



- 1 Select **[TV Settings]>** then press OK.
- 2 Select one of the following settings, then Press ◀▶ to move, and press ▲▼ to adjust.
 - **[Sleep Timer]**: Press ▲▼ adjust the Sleep time OFF and ON in step of 10~180 min.
 - **[Clock]**: Access or set Automatic /Manual clock
 - **[Key Sound]**: select ON or OFF to key sound.
 - **[Easy Link]**: select ON or OFF to easy link.
 - **[MHL Auto switch]**:select ON or OFF to MHL auto switch.
 - **[ARC Auto switch]**:Select ON or OFF to ARC auto switch
 - **[Blue back]**:This function is used to ON/OFF blue back in no signal.

- **[Standby Mode]** : Set the function as **Cold start or Active Standby**.
If select the **Active standby** function, then the DTH source will be active even though the TV is in stand by and when make TV ON, then DTH source will be on at last viewed channel. This consumes more power in TV stand by condition.

If select **Cold Start** option, then if TV is made Stand by Off, DTH also becomes OFF and this consumes a very less power in stand by DTH condition and When make TV ON, then the DTH source re-boots.

- **[Wireless Display]**: Switch ON Wireless Display (Wi-Fi Miracast) to share the screen of tablet, smartphone or computer on the TV.

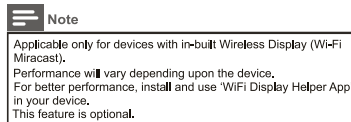
To Switch ON Wireless Display :

Press **Home**, select TV settings and press OK. Select **[Preference]>[Wireless Display]** Then press OK.

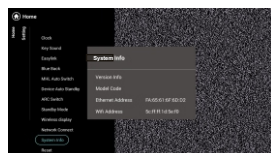
Switch ON Wireless Display function, also switch ON Wireless Display (Wi-Fi Miracast) of your smart device .

Select the name of TV in your smart device.

The screen of your smartphone, tablet or computer will be displayed on your TV within a few minutes .

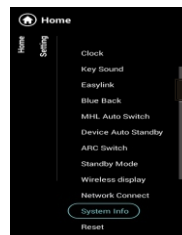


4.8 System information



Select **[TV Settings]>[System information]** you can view the product system information.

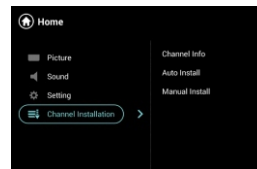
4.9 Reinstall TV



- 1 Select **[TV Settings]>[Reset]** then press OK.

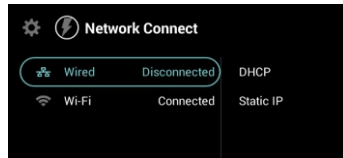
resets the TV back to original settings

4.10 Channel settings



- 1 Select **[Channel Settings]**, then press OK.
- **[Color system]**: Change the color system (AUTO/PAL/SECAM/NTSC) setting if the picture is not reproduced properly
Note: For India color system is Auto or PAL.
 - **[Sound system]** : Change the sound system (BG/DK/I/M) setting if the sound is not reproduced properly.
 - **[Find channel]**: Access particular channel,
 - **[Find tune]**: Press **▲▼** adjust from low or High frequency, until the best picture and sound.
- 2 **[Auto install channel]**: Select the function TV set will start auto tuning for all available channels.

4.11 Network settings



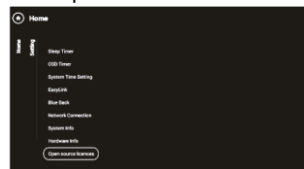
- 1 Select **[Network Settings]** then press OK.
- 2 Select one of the following settings , then press OK, Press ▲▼◀▶ to adjust and change these options
 - **[Status]:** You can view these information about network, Such as : Connect Format Net State
 - **[Ethernet Settings]:**
 - Select IP address by Wired network through auto or manual selection.
 - **[Wireless]:** Access wireless network, the TV automatically display a list of available wireless networks.
Use a high-speed (broadband) connection to the internet

4.12 Software settings



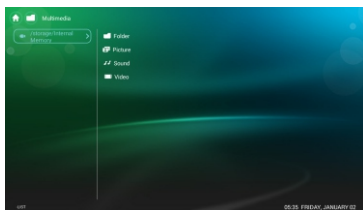
- 1 Select **[Software settings]** then press OK
 - 2 Select one of the following settings, then press OK, press ▲▼◀▶ to adjust the options.
- [Application manage]:**
- **Select settings :**
 - Press ◀▶ to change the Default installation Location INTERNAL and EXTERNAL.
 - **All Applications:**
 - Access applications information.
 - **SD card :**
 - Manage applications stored in SD card.
 - **[Current Software info] :**
 - Access current software information.
 - **[Local updates] :**
 - Upgrade latest software through USB.

4.13 Open Source License



- Select **[Home]**>**[Settings]**
>**[Open Source License]**,
then press OK to view Open Source License information.
For open source related query,
please contact Philips on "Philips.tv@pemail.in"

5 Play picture, song and videos on USB storage devices



5.1 Connect a USB storage device to play pictures, song or videos stored on it.

1. Press 'Smart TV' on remote control.
 2. Select 'Smart TV' and press OK.
 3. Go to 'Media Centre' using arrow keys and press OK.
- The USB browser appears as shown.
Choose appropriate option as required to view pictures, listen songs or watch videos.

5.2 View Pictures

- 1 In the USB browser, select [**P**icture], then press OK.
- 2 Select a photo or a photo album, then press OK to view the photo. To preview the next or previous photo, Press ◀▶ or use multimedia control buttons.

5.3 Listen to music

- 1 In the USB browser, select [**S**ong], then press OK.
- 2 Press ▲▼ to move up/down music file then press OK
- 3 Press ◀▶ to play the previous or next music.

5.4 Watch video

- 1 In the USB browser, select [**V**ideo], then press OK.
- 2 Press ▲▼ to move up/down music file then press OK.
- 3 Press ◀▶ to play the previous or next music.

Note

Press following multimedia control buttons play of selected file

- ▶ to play.
- || to pause.
- ◀▶ To FF or FR.
- ☰ To view guide bar.

6 Smart TV



About Smart TV


Connect this PHILIPS Smart TV to internet and discover a new world of television. You can make a wired connection to your router or you can link up wirelessly with Wi-Fi.

Setup Smart TV

The first time you open Smart TV, you need to configure your connection. If you do not want to set up Smart TV, press cancel/ skip.

Smart TV Apps

Open Smart TV

To open the Smart TV Homepage, Press  Button on remote. On Home page you can open the application, surf the web. Download apps with store, in addition you can enjoy photo, video and music files stored on external storage device.


Close Smart TV

To close the Smart TV start page, press Source key and select another Source.

Reset Smart TV

After resetting your Smart TV, your installed applications and created logins will be deleted permanently.

To Reset your Smart TV

Press  > TV settings > Reinstall TV > Press OK

Note

- Philips bears no responsibility regarding the content and the quality of the content provided by the content service providers.
- To enjoy Smart TV Apps you must connect the TV to a router with a high-speed (broadband) connection to the Internet.

7 Troubleshooting

This section describes commonly encountered issues and accompanying solutions.

7.1 General TV issues

The TV does not switch on:

- Disconnect the power cable from the power outlet. Wait for one minute then reconnect it.
- Check that the power cable is securely connected.

The remote control is not working properly:

- Check that the remote control batteries are correctly inserted according to the +/- orientation.
- Replace the remote control batteries if they are flat or weak.
- Clean the remote control and TV sensor lens.

The standby light on the TV blinks red:

- Disconnect the power cable from the power outlet. Wait until the TV cools down before reconnecting the power cable. If the blinking reoccurs, contact Philips Consumer Care.

You forgot the code to unlock the TV lock feature

- Enter '8202'.

When turning the TV on/off/to standby, you hear a creaking sound from the TV chassis:

- No action is required. The creaking sound is normal expansion and contraction of the TV as it cools down and warms up. This does not impact performance.

7.2 TV channel issues

Previously installed channels do not appear in the channel list:

- Check that the correct channel list is selected.

7.3 Picture issues

The TV is on, but there is no picture:

- Check that the antenna is properly connected to the TV.
- Check that the correct device is selected as the TV source.

There is sound but no picture:

- Check that the picture settings are correctly set.

There is poor TV reception from an antenna connection:

- Check that the antenna is properly connected to the TV.
- Loudspeakers, unearthed audio devices, neon lights, high buildings and other large objects can influence reception quality. If possible, try to improve the reception quality by changing the antenna direction or moving devices away from the TV.
- If reception on only one channel is poor, fine tune this channel.

There is poor picture quality from connected devices:

- Check that the devices are connected properly.
- Check that the picture settings are correctly set.

The TV did not save your picture settings:

- Check that the TV location is set to the home setting. This mode offers you the flexibility to change and save settings.

The picture does not fit the screen; it is too big or too small:

- Try using a different picture format.

The picture position is incorrect:

- Picture signals from some devices may not fit the screen correctly. Check the signal output of the device.

7.4 Sound issues

There is a picture but sound quality is poor:

 **Note**

- If no audio signal is detected, the TV automatically switches the audio output off this does not indicate malfunction.

- Check that all cables are properly connected.
- Check that the volume is not set to 0.
- Check that the sound is not muted.

There is a picture but the sound quality is poor:

- Check that the sound settings are correctly set.

There is a picture but sound comes from one speaker only:

- Verify that sound balance is set to the centre.

7.5 HDMI connection issues

There are problems with HDMI devices:

- Note that HDCP (High-bandwidth Digital Content Protection) support can delay the time taken for a TV to display content from a HDMI device.
- If the TV does not recognise the HDMI device and no picture is displayed, try switching the source from one device to another and back again.
- If there are intermittent sound disruptions, check that output settings from the HDMI device are correct.
- If you use an HDMI-to-DVI adapter or HDMI-to-DVI cable, check that an additional audio cable is connected to AV IN.

7.6 Contact us

If you cannot resolve your problem, refer to the FAQs for this product at www.philips.com/support, or Contact Customer Service Center.

 **Warning**

- Do not attempt to repair the product yourself. This may cause severe injury, irreparable damage to your product or void your warranty.

 **Note**

- Make a note of your TV model and serial number before you contact Philips. These numbers are printed on the back of the TV and on the packaging.

8 Product information

Product information is subject to change without notice. For detailed product information, go to www.philips.com/support.

8.1 Supported display resolutions

Computer formats (HDMI)

- Resolution - refresh rate:
 - 720 x 480p - 60Hz
 - 720 x 576p - 50Hz
 - 1280 x 720p - 50Hz,60Hz
 - 1920 x 1080p - 50Hz,60Hz
 - 1920 x 1080 I - 50Hz/60Hz

8.2 Tuner/Reception/Transmission

- Antenna input: 75ohm coaxial (IEC75)
- TV system: PAL,B/G
- Video playback: NTSC, SECAM, PAL
- Tuner Bands: UHF, VHF

8.3 Remote control

- Type: RC
- Batteries: 2 x AAA (LR03 type)

8.5 Power

- Mains power: AC 110-240V~ 50/60Hz
- Ambient temperature: 5 to 40 degrees Celsius
- Power consumption

43PFL6572/V7-110W

39PFL6572/V7-90W

32PFL6572/V7-50W

8.6 TV mount

To wall mount the TV, kit is provided in accessory Bag along with TV set.



Warning

Follow all instructions provided with the TV mount. PE Electronics Ltd. bears no responsibility for improper TV mounting that results in accident, injury or damage.

8.7 Product specification

Design and specifications are subject to change without notice.

32PFL6572/V7 :

- With TV stand
- Dimension(WxHxD): 731 x 492 x 218 (mm)
- Weight: 5.5 kg
- Without TV stand
- Dimension(WxHxD): 731 x 442 x 75 (mm)
- Weight: 5.2 kg

39PFL6572/V7 :

- With TV stand
- Dimension(WxHxD): 886 x 577 x 218 (mm)
- Weight: 7 kg
- Without TV stand
- Dimension(WxHxD): 886 x 528 x 75 (mm)
- Weight: 6.7 kg

43PFL6572/V7 :

- With TV stand
- Dimension(WxHxD): 970 x 623 x 218 (mm)
- Weight: 7.9 kg
- Without TV stand
- Dimension(WxHxD): 970 x 574 x 75 (mm)
- Weight: 7.6 kg

Consumer Guidelines

1. Kindly ensure that the dealer fills out warranty card correctly.
2. To avail the Warranty please register your product with the Philips-
 - Log on to www.Philips.comOR
 - Contact Philips Consumer Care Centre
3. In the unlikely event of a defect developing in the TV set contact the Philips Customer Care Centre for obtaining warranty service and inform of the defect observed in the set, the type no. and serial no. of the set.
4. On your lodging a complaint, a trained technician will call on you promptly. In the event of the technician deciding that set requires attention at the service station, the technician would arrange to get the set picked up to be delivered to service station for further attention. "Homecalls" by the technician would however be restricted within the municipal limits of the city/town in which the set has been registered.

Type no. _____ Serial No. _____ Date of Purchase _____

Purchased By: Name _____

Address: _____

_____ Tel.No. _____

Sold by: Name _____

Address: _____

_____ Tel.No. _____

PHILIPS Model no.: 43PFL6572/V7 39PFL6572/V7 32PFL6572/V7 Serial no.: <input type="checkbox"/>

Sold by (User rubber stamp)

Contact Customer Service Executive at:
Toll : 39 40 40 40
Via SMS-"SVC" on 53030

Regd Office: PE Electronics Ltd, Auto Cars Compound, Adalat Road, Aurangabad, 431005.

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Warranty Terms & Conditions

1. For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Centre, it is responsibility of the purchaser to contact the nearest authorized service center and bring the unit to the authorized service at its own cost and risk. At expense incurred in collecting the units or parts thereof from the customer, the company shall not be responsible for the unit. The purchaser is advised to verify details. It is the responsibility of the customer to bring the unit to the Authorized Service Centre, the same shall be at the customer's risk and cost.
2. In case of repair or replacement of any parts of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Manufacturer may replace parts with refurbished ones. Replacement of parts would be purely at the discretion of Manufacturer alone. In case the replacement of the entire unit is being made (subject to the sole discretion of Manufacturer), the same model shall be replaced and it is event such model has been discontinued, it shall be replaced with the equivalent model as deemed by Manufacturer. (Equivalent model could be on the basis of features or price. When price-wise equivalent model is not available, then a higher priced model may be replaced. Accessions of original product should be done with required parts and packing. Accessions of original product should be done with required parts and packing.)
3. Manufacturer reserves the right for not replacing the product in case of breach of the above conditions.
4. The company shall not deemed to be in default for any delay in repairing due to non-availability of spares, re-shipment/qualification of government, public movement, war performance or any unavoidable situation or force majeure.
5. In case of any unprecedent situation and parts not being available, Manufacturer's prevailing depreciation policy (subject to the sole discretion of Manufacturer & could be change without prior notice) will be applied on the product as a solution.
6. The unit shall be operated at input voltage and frequency as per the user manual. Any issue due to voltage / fluctuation beyond specified tolerance will not be covered under warranty.
7. Warranty does not cover repair of any external accessories supplied by Dealer/Manufacturer as promotional scheme irrespective whether the same is manufactured by Manufacturer or some other manufacturer / installation & configuration of drivers, network & hardware optimizations, calling or connection. (The S1D Code of the same call))
8. Warranty does not cover Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defect in materials or workmanship and is reported within fifteen (15) days of purchase (Customer care no. **20 20 40 40** PixE).
9. The warranty does not cover any damage to the product caused by liquid, moisture, dust, or other foreign objects. Such damage includes, but is not limited to, liquid damage, corrosion, power surges and dips, malfunction activity, loss of data, software supply problems, tampering or unauthorized repair by any persons, use of defective or incompatible accessories, the operation of a computer virus or any kind, exposure to abnormaly corrosive conditions, improper installation, repair or maintenance or entry by any insect, vermin or foreign object in the product. In proper repair includes use of parts not approved or specified by Manufacturer.
10. Warranty doesn't cover any compatibility and connectivity issue.
11. Bright/Idle/ Dark dots hereinafter referred as Pixels within the permissible limit shall not be treated as defect and will not be covered under warranty. The range of permissible limit of Pixels anywhere on the screen is, between 4 to 12 dots counted separately for Bright & Dark dots each depending upon the screen resolution of the respective product.
12. Customer has to remove all third parties software, hardware and parts prior to product service. Manufacturer will not be held responsible for damage or loss to these items.
13. Warranty doesn't cover product issues due to different signal reception or setup adjustments.
14. Warranty doesn't cover 'Image Sticking' or 'Image Retention' caused by displaying fixed image or same pattern for a long time. Refer to 'Recommendation of operation time & condition' for optimized operation in owner manual.
15. If any extended warranty is applicable on this unit, service charges and parts will be covered as per the Terms & conditions of the extended warranty offer. In case of repair or replacement of any parts of the unit, the warranty will thereafter continue and remain in force only for the unexpired period of the extended warranty. Manufacturer may replace parts with refurbished ones. Replacement of parts would be purely at the discretion of Manufacturer alone. In case the replacement of the entire unit is being made (subject to the sole discretion of Manufacturer), the same model shall be replaced and it is event such model has been discontinued, it shall be replaced with the equivalent model as deemed by Manufacturer. (Equivalent model could be on the basis of features or price. When price-wise equivalent model is not available, then a higher priced model may be replaced. Accessions of original product should be done with required parts and packing. Accessions of original product should be done with required parts and packing.)
16. Extended warranty coverage is as per provided scheme.

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PHILIPS

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Philips' E-waste Recycling Policy

Under the guidelines of the Central Government of India, E-Waste (Management and Handling) Rules 2011 have been notified. Philips stands committed to implement E-Waste Rules. E-waste has been defined as: "Waste electrical and electronic equipment, whole or in part or rejects from their manufacturing and repair process, which are intended to be discarded". Whereas, Electrical and electronic equipment has been defined as: "Equipment which is dependent on electrical currents or electro-magnetic fields to fully functional". In general terms e-waste is any end of life electronic product which is scrap and can not be used in any manner e.g air conditioners, refrigerator, batteries, television, mobiles, etc. Managing of e-waste is most important because it consists of harmful substances which can bring adverse effects to the environment as well as human life. By scientific disposal of e-waste we can save our environment and also prevent its potential negative consequences on human health. There is need to encourage recycling of all useful and valuable material from e-waste so as to conserve the ever depleting natural resources. Recycling end-of-life products is vital if we are to save resources and minimize waste.

Impact of improper handing/ dumping/ disposal/accidental breakage/recycling of E- waste:

- Toxic material present in e-waste get mixed with earth, air, water etc and causes health issues.
- Oil & Gases which is present in some of e-waste causes environment pollution.
- Batteries contains highly hazardous element.
- Burning of rubber & Plastic in open area causes air pollution.
- Bad impact on human being, animal, and other animates.
- Wastage of natural resources.

How can you Recycle the E-Waste Products? (Do's):

- All electrical and electronic products are required to be handed over only to the Authorized recycler for recycling and disposal.
- Keep the e-waste in isolated area, after it becomes non-functional/un-repairable so as to prevent its accidental breakage.
- You can also deposit your e-waste directly at the collection centers. For information of collection centers please visit <http://www.philips.com>

Don'ts for E- Waste:

- The product should not be opened by the User himself/herself, but only by authorized service personnel.
- The product is not meant for re-sale any unauthorized agencies/scrap dealer/kabariwalaas.
- The product is not meant for mixing into household waste stream.
- Do not keep any replaced spare part(s) from the product in exposed area

For any assistance/guidance for disposal of e-waste please call on toll free number **39 40 40 40 (Prefix state capital STD code)**, via sms - "SVC" on **53030**.

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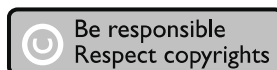


Declaration of Conformity with the requirements of the E-waste (Management) Rules, 2016

The Product is in conformity with the requirements of the reduction of hazardous substances of the E-waste (Management) Rules, 2016.

The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the E-waste (Management) Rules, 2016:

1. Lead (Pb) – not over 0.1% by weight;
2. Cadmium (Cd) – not over 0.01% by weight;
3. Mercury (Hg) – not over 0.1% by weight;
4. Hexavalent chromium (Cr6+) – not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) – not over 0.1% by weight



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