

# Philips Software Upgrade with Portable Memory

## Introduction

Philips offers software upgrade capability for your TV using USB portable memory. After you have completed the software upgrade, your TV will typically perform better. What improvements are made depends on the software you are using as well as the software your TV contained before the upgrade. You can execute the software upgrade procedure yourself. Be aware that the content of this document is addressing technical and software skilled users.

Preparing a portable memory for software upgrade.

For the procedure you will require:

- > A personal computer with web browsing capability
- > An archive utility that supports the ZIP-format (e.g. WinZip for windows or Stuffit for Mac OS).
- > An empty USB memory stick.

Note: Only FAT/DOS formatted portable memory is supported.

## Firmware upgrade procedure:

1. Download the \*.Zip file from the customer website.

Note: The \*.Zip file contains two software files.

- a. If the first three digits of your serial number is DS1, use the file P320S\_137\_AB.ecc
- b. If the first three digits of your serial number is DS2, use file P32PS\_132\_AB.ecc

2. Extract the \*.ecc file for your serial number and load it to the root directory of a USB removable memory drive. Example of root directory would be "E:\". The TV will not load the software if more than one file is on the USB drive.

3. Unplug the TV from the AC outlet.





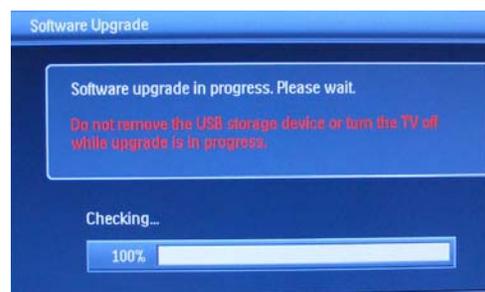
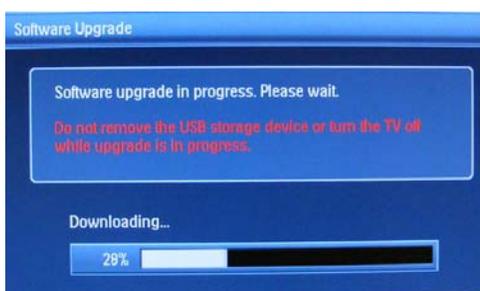
4. Insert the USB drive into the set.

5. Plug the set into the AC outlet.

6. If the update does not automatically start, press the power button on the remote or on the set keyboard. **Do not unplug the TV or send a remote command to the TV** while the update is in progress as this will damage the TV.



The following screens will appear during the update process.



7. When the Software Upgrade Complete screen



appears, unplug the TV from the AC outlet, remove the USB drive, then wait for 30 seconds before re-plugging.

## Software History

Version	Date	Problem resolved
CP32XS_1.2	06/10/09	Set powers off by itself
CP32XS_1.3		Not released
CP32XS_1.4	08/16/09	No audio on some analog channels
CP32XS_1.5	11/09/09	Countermeasure for no picture with certain DVD players connected
CP320S_1.6	03/17/10	DS1 Version only - Corrects language Problems in the Equalizer on screen menu.
CP320S_1.9	11/11/10	Low level hum (buzz)