

Software History

NOTE: Each release contains all solutions identified in the earlier version.

TPM187E_028.005.046.001 (Date published: 2020-11-11)

- Netflix error TVQ-PB-101 (5.2.102) issue.
- Netherland (UPC/Ziggo) missing clock menu;
- Mesh WIFI network connection issue;
- Power on no image issue;
- Remove support of AVI file using XVID codec with DivX-style Packed Bit stream.
- Update DP client to v7.0.2.

TPM187E_028.005.022.001 (Date published: 2020-05-11)

- Further improvement on Netflix error TVQ-PM-100 issue.
- Resolve the smart TV connection issue related to IPv6 DNS Query failed issue.
- Resolve the home menu hang up / reboot issue.
- Pathe App Trailer playback freezing issue.

Note: After software upgrade, if you still see the Netflix error message, do the following:

- 1) *Press setup key on RC, select "General Settings" -> "Reinstall TV".*
- 2) *After the completion of the TV installation, remove the AC power to TV set, wait for 1 to 2 minutes and re-apply the AC power to TV set.*

TPM187E_028.004.220.001 (Date published: 2019-10-21)

- Resolve Netflix error TVQ-PM-100 issue.
- Resolve Youtube live streaming video playback issue.
- Resolve Pop sound issue when change to channels with Dolby Digital sound in HDMI set top box.

TPM187E_028.004.161.001 (Date published: 2019-05-23)

- Resolve Romania Digi Cable 4K channel hung up/reboot issue.
- Resolve Russia DVB-S tri-color CAM installation, TV lost channel list after long standby issue.
- Resolve Megogo App picture format issue.
- Resolve the smart TV connection issue related to IPv6 DNS Query issue.
- Resolve HbbTV not working after Teletext On/off issue.
- Resolved input time lag in monitor picture style after waking up from standby issue.
- Resolve Delta volume setting not stored issue.
- Cyber security patch.

TPM187E_028.004.077.001 (Date published: 2018-12-11)

- Resolve You Tube screen off mode wake up issue
- Resolve device portal connection issue reported in some retail outlets.
- Resolve the timeshift playback control bar display issue.
- User menu update.

TPM187E_028.004.026.001 (Date published: 2018-10-1)

- Resolve TV restarts when switch on TV in specific error condition.

- Improve error recovery during TV start up.
- Resolve UI and incomplete translation issues.
- Resolve some recommended video in smart TV APP not started issue.
- Channel logo update

Note : If incorrect channel logo seen after software upgrade, please do a channel update. (Press setup key on RC, select "Install Channel" App -> Satellite Installation -> Search for satellite -> Update channels)

TPM187E_028.002.211.011

- Support the new BT sound station model.

TPM187E_028.002.211.001 (Date published: 2018-07-20)

- Resolve subtitle off issue in UPC Switzerland
- Resolve DVB-S channel lost issue in Switzerland.
- Reduce the scanning time of Telemach DVB-C channel installation in Slovenia.
- General Stability improvement

TPM187E_028.002.108.051 (Date published: 2018-06-11)

- Remove unused data in the buffer memory.
- Not able to change picture format while playing USB video
- Improve error recovery to start up TV normally.

TPM187E_028.002.108.011 (Date published: 2018-04-24)

- Support Albanian Language
- General Stability improvement
- eUM (electronic User Manual) update
- Resolve UI translation issues.

TPM187E_028.002.051.011 (Date published: 2018-03-29)

- Initial production software.