

# Update the TV software

Philips continually tries to improve its products. To ensure your TV is up-to-date with the latest features and fixes, we strongly recommend you update the TV with the latest software.

When available, software updates can be obtained from your dealer or [www.philips.com/support](http://www.philips.com/support).

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## What you need

Before updating the TV software, ensure you have the following:

- An empty USB flash drive. The USB flash drive must be FAT or DOS-formatted. Do not use a USB hard drive for the software update.
- A PC with Internet access.
- An archive utility that supports the ZIP file format (for example, WinZip® for Microsoft® Windows® or StuffIt® for Macintosh®).

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## Step 1: Check the current TV software version

Before updating the TV software, check the current software version of your TV. If the software version of your TV is the same as the latest update file found on [www.philips.com/support](http://www.philips.com/support), it is not necessary to update the TV software.

- 1 Press **MENU** on the TV remote control.
- 2 Select **[Setup] > [Software update] > [Current software]**, then press **OK**. The version of the current software is displayed.

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## Step 2: Download the latest software

- 1 Insert the USB flash drive into a USB port on your PC.
- 2 In your PC, navigate to [www.philips.com/support](http://www.philips.com/support).
- 3 Find your product and locate the software and drivers available for your TV set.
- 4 If the software version is later than the version on your TV, click the software update.
- 5 Accept the license agreement, and save the ZIP file to the USB flash drive.
- 6 Using the archive utility, extract 'autorun.upg' to the root directory of the USB flash drive.
- 7 Disconnect the USB flash drive from the PC.

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## Step 3: Update the TV software

### Warning

- Do not switch off the TV or remove the USB flash drive during the software update.
- If a power failure occurs during the update, do not remove the USB flash drive from the TV. The TV will continue the update as soon as power is restored.
- If an error occurs during the update, retry the procedure. If the error reoccurs, contact Philips Consumer Care.

- 1 Switch off the TV and disconnect all USB storage devices.
- 2 Connect the USB flash drive (containing the software update) to the USB connector on the TV.
- 3 Switch on the TV.
  - ↳ The TV detects the USB flash drive and starts to scan for software version.
  - ↳ A message prompts you to update the software.

### Note

- If the USB flash drive is not detected, disconnect it and reconnect again.

- 4 Follow the on-screen instructions to update the TV software.
- 5 Once complete, disconnect the USB flash drive from the TV.
- 6 Select **[Restart]**, then press **OK** to restart the TV.